

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL017057	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 09/21/2017
NAME OF PROVIDER OR SUPPLIER JEFFERSON FAMILY CARE HOME #4		STREET ADDRESS, CITY, STATE, ZIP CODE 495 STALEY BOSWELL ROAD YANCEYVILLE, NC 27379		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted and annual and follow-up survey on 9/21/17.	C 000		
C 074	10A NCAC 13G .0315(a)(1) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping And Furnishings (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to have clean and repaired ceilings, walls, and floors in the living room, bedrooms, bathrooms and hallways. The findings are: A tour of the facility was conducted from 11:30 a.m. to 1:00 p.m. on 3/22/16. Observations in the dining room revealed: -The ceiling finish in the corner of the dining room near the hall door was peeling off. -The peeling section of popcorn ceiling in the dining room measured approximately 10 inches in length from each side of the corner of the ceiling, and looked like a triangle hanging down from the ceiling. -There were yellow stains around the damaged portion of the dining room ceiling. -The brick fireplace was dusty overall. -The black surround in the fireplace opening had scuffed marks and was dusty.	C 074		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 074	Continued From page 1 Observations in the residents' bathroom on the main hall revealed: -The floor and moldings were had brownish stains. The moldings next to the commode had chips and scrapes of paint missing. -The floor in the front and around the sides of the base of the pedestal of the commode had a brown/black stains. -Towel bars attached to the wall were rusted and the walls had scraped marks with paint missing. -Mildew was scattered on the walls above the shower. -The blind over the window in the bathroom had bent and broken slats. Observations in residents' bedrooms revealed: -Heating vents in resident bedrooms were dirty and dusty. -The floor covering under a bed in bedroom #2 revealed tears in the floor covering where the legs of the bed frame were located. Bedroom #2 had large scrape marks on the wall behind a chair near the door. - There were beige colored stains on the ceiling. Bedroom #3 off of the living room had a 2 inch by 2 inch hole next to the bed covered with tape. Observation of the ceiling and walls in the living room and halls revealed: -Scraped marks on the walls and beige stains on the ceiling. -A 6 inch wide punched in hole in the wall was unprepared. -The floor at the baseboards was discolored a brownish/black. Baseboards were dirty. -A large hole next to the door in the living room had been repaired but was unpainted. Confidential interviews with 2 of 6 residents	C 074		

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C 074	Continued From page 2 revealed: -The facility's cleanliness today was typical. -Residents were satisfied with the cleanliness and condition of the facility. -Facility staff "tidy up" the facility by straightening up furniture, vacuuming carpets, wet-mopping the hard floors, cleaning bathrooms, cleaning clutter and trash out of the facility. Confidential interview with another resident revealed: -The housekeeping was not up to a certain expected standard and a resident did not like it in that condition. -The furniture was dirty and floors got swept but the corners and baseboards were dirty in the rooms and bathroom. -The walls and ceiling had holes, were scraped, scuffed and stained. -The resident had not seen any deep cleaning since he had been there. Interview with the live in Supervisor-in-Charge (SIC) at 10:36 a.m. on 9/21/17 revealed: -She had main priorities of care including administering medications, cooking, and conducting activities/socializing with residents. -Housekeeping was not one of her main focuses. She did what was needed, like laundry and keeping bathrooms, bedrooms, and the living room orderly. -She did not have time to do much deep cleaning because of her other job duties, but did move beds and clean behind them every two weeks in a couple of the rooms. -There was no check off when daily or deep cleaning was completed. -The Administrator was aware that repairs were needed at the facility. - Some holes were to be fixed soon.	C 074		

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C 074	Continued From page 3 -The walls in bedrooms, and living rooms had been in the same condition since she started work in 2014. Interview with the Nurse Manager on 9/21/17 at 10:05 a.m. revealed: -She was aware the dining room ceiling needed to be repaired and the condition of floors and bathrooms. -The facility roof was repaired last year, now she needed to find someone to repair the ceilings from that leak. -Staff had deep cleaned recently and the facility "Sparkled!" -Residents were hard on the walls and the furniture. -The floor had been scraped in one of the bedrooms from moving the bed. -The blind in the bathroom had been broken from opening the window as there was not an exhaust fan in there. -She would check back on staff cleaning. -The Administrator was on personal leave and not available for interview but she was aware of the areas needing repair. -Some areas had been repaired and the plan was for continued repair and upkeep. -Some furniture had been replaced in last months.	C 074		
C 076	10A NCAC 13G .0315(a)(3) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping and Furnishings (a) Each family care home shall: (3) have furniture clean and in good repair; This Rule shall apply to new and existing homes.	C 076		

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C 076	Continued From page 4 This Rule is not met as evidenced by: Based on observation and interview, the facility failed to assure facility furniture was clean and in good repair in 2 of 3 resident bedrooms. The findings are: Observations during tour of the facility on 9/21/17 from 9:45 a.m. - 11:00 a.m. revealed: -Resident bedroom #1 on the resident hall had a green rocker with torn material coming off of the front revealing the wooden frame under neath with stuffing showing. -The upholstered seat, arm rests and back rest had with brown and black dirty and stained areas throughout. -A dresser in bedroom #1 had a broken corner on the base of the dresser with the surface stained layer and pieces of wood missing. -The dresser had two broken drawers that were not aligned with the drawer openings. One was off of the slide track and was not able to be pushed in the the dresser cabinet causing the drawer underneath to close. -Bedroom #2 had one dresser had drawers off of the slide track and over full with clothes and not able to be closed. -Another resident dresser had a drawer missing. -A bedside table had the surface stain missing around the front open storage area. - The wooden hutch in the dining room had some of the finish worn off. -The medication cabinet had black smears on the doors. Confidential interviews with two residents revealed: -Some of the furniture, like the couch in the living room, had been replaced.	C 076		

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C 076	Continued From page 5 -There were some new dressers. -The condition of the broken dressers did not matter to them, they would just stuff the clothes in anyway. -They were not concerned with the condition of the finishes on furniture. A confidential interview with another resident revealed: -There was some newer furniture that was clean and in good repair. -Some dressers had broken and missing drawers and broken wood. -There were not enough chairs in the bedrooms and some chairs were torn and very dirty. -The resident had not seen any furniture cleaning nor were the drawers being repaired. Interview on 9/21/17 at 10:05 a.m. with the Nurse Manager revealed: -Recently the facility got new furniture like the couch in the living room. -Some residents collect a lot of clothes and things and then over stuff the drawers. -Staff tried to keep the clothes folded and drawers not overstuffed. -Daily cleaning of furniture was completed by staff on a daily basis. -The Administrator was on personal leave and unavailable at this time but she knew about the furniture concerns and some progress had been made. -There were still some pieces needing replacement and repair. Interview on 9/21/17 at a.m. with the supervisor-in-charge (SIC) revealed: -Some furniture in the facility had been replace recently and some had been cleaned. -The Administrator knew about the dressers and	C 076		

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JEFFERSON FAMILY CARE HOME #4

**495 STALEY BOSWELL ROAD
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C 076	Continued From page 6 other furniture needing repair. -She cleaned furniture when she could, but had more important duties to complete for the residents such as medication administration and cooking and assisting with supervision.	C 076		