STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL060072	A. BUILDING: **01** B. WING _____	**09/14/2017**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ETTA LOVE FAMILY CARE HOME	**1951 DIETRICH LANE CHARLOTTE, NC 28262**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Paul Dixon DHSR Construction Section conducted a Biennial Survey on September 14, 2017 from 8:50 AM to 10:10 AM at the above referenced facility. DHSR records indicate the home was first licensed on December 7, 2004 as a Family Care Home for four (4) ambulatory Residents (Who are able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 1992 "Rules for Family Care Homes Minimum and Desired Standards and Regulations", the applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes, the 2002 North Carolina State Building Code - Section 421.2 - Residential Care Homes. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000		
C 153	Houskeeping And Furnishings-Clean, Repaired SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1.) Each Family Care Home shall have furnishings kept clean and in good repair.	C 153		

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C 153	Continued From page 1 Finding Include: 1. At the time of the survey it was observed that the kitchen drawer to the right of the stove is damaged. Effect: The damaged drawer prevents its use by staff and residents. Directive: Have the drawer repaired. Once completed provide for our records photos and copies of receipts for the work performed.	C 153	The kitchen drawer will be repaired and working properly after repair	12-01-17
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) All electrical, mechanical and plumbing equipment shall be maintained in a safe and operating condition. Findings include: 1. At the time of the survey it was observed that the following smoke detectors were chirping	C 174	All smoke detectors will have new batteries installed to make sure they are working properly	10-31-17

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C 174	Continued From page 2 indicating weak or dead batteries. a. Bedroom 1 b. Master Bedroom c. Dining Room Effect: Failure of the weak or dead batteries will cause the smoke detectors to not function during a power outage. Directive: Have fresh batteries installed in the smoke detectors. Once completed provide for our records photos and copies of receipts for the work performed. 2. At the time of the survey it was observed that in the master bathroom, the light fixture over the sink was missing 2 bulbs. Effect: The open sockets present an electrocution hazard to residents and staff alike. Directive: Install working light bulbs in the open sockets. Once completed provide for our records photos and copies of receipts for the work performed. 3. At the time of the survey it was observed that there is a build-up of trash and lint behind the clothes washer and dryer. Effect:	C 174	We will put new bulbs in the sockets to make sure bathroom light fixture is not missing any bulbs We will pull the washer and dryer from the wall and clean the lint and trash from behind the machine	10-31-17 10-31-17

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C 174	Continued From page 3 This presents a possible fire hazard. Directive: Have the area behind the washer and dryer cleaned out. Once completed provide for our records photos and copies of receipts for the work performed. 4. At the time of the survey it was observed that in the kitchen, there is an enclosure over the cabinetry for the range hood exhaust duct. The enclosure is falling apart and there is a hole in the ceiling. Effect: The loose panels of the enclosure pose a hazard to residents and staff alike if they were to fall. Directive: Have the hole patched and the enclosure repaired and painted to match surroundings. Once completed provide for our records photos and copies of receipts for the work performed.	C 174	The fixture in the kitchen is being repaired and will match the paint on the wall in the kitchen The hole in the wall is being repaired	12-01-17
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1.) The outside grounds of existing Family Care Homes shall be maintained in a clean and safe condition:	C 183		

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C 183	Continued From page 4 Findings Include: 1. At the time of the survey it was observed that on the right and rear sides of the facility, there is a build-up of mildew on the vinyl siding. Effect: The mildew is unsightly and poses a health (respiratory) hazard to residents and staff alike. Directive: Have the siding cleaned to remove the mildew. Once completed provide for our records photos and copies of receipts for the work performed. 2. At the time of the survey it was observed that on the left side of the facility, a section of vinyl siding has come loose. Effect: The loose siding may be further damaged in a wind storm and could possibly allow water damage to the interior sheathing. Directive: Have the loose siding re-secured. Once completed provide for our records photos and copies of receipts for the work performed. 3. At the time of the survey it was observed that on the right side of the facility, there are 2 broken chairs and an old mattress. Effect:	C 183	We will have the house powerwashed to remove the mildew We will have the vinyl repaired where it will be no longer lose on the home Those items were left outside until the next day which was friday for our scheduled curbside pick up they are no longer out there they were picked up	12-01-17 12-01-2017 completed

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C 183	Continued From page 5 The broken funiture poses a hazard to residents and the old mattress could draw vermin. Directive: Have the broken chairs and mattress removed from the property. Once completed provide for our records photos and copies of receipts for the work performed. 4. At the time of the survey it was observed that the rear window for the master bedroom had a damaged screen. Effect: The damaged screen could allow insects to enter the facility. Directive: Have the damaged screen repaired or replaced. Once completed provide for our records photos and copies of receipts for the work performed. 5. At the time of the survey it was observed that the rear and front patio doors trim and frames have peeling paint. Effect: The peeling paint exposes the doors to damage from the elements. Directive: Have the loose paint removed and re-paint the door trim and frames. Once completed provide for our records photos and copies of receipts for the work performed.	C 183	We will have the screen in the window either repaired or replaced We will have the trim around the frame on both doors repained	12-01-17 12-01-17

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