STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL054051	A. BUILDING: **01** B. WING _____	C **12/14/2017**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
LENOIR ASSISTED LIVING	**2773 PINEWOOD HOME ROAD** **PINK HILL, NC 28572**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Construction Section Complaint Survey report by Frank Strickland and Billy Bryant on 12/14/2017: The complaint alleged that the facility has bed bugs. This facility was first licensed on 10/10/1990 for Sixty (60) residents. A fully sprinkled addition was completed and licensed on 02/01/1996, making a total of Ninety-Four (94) Residents including Thirty-Two (32) Special Care Beds. Based on this information, we are requiring the original facility to meet the 1987 Minimum Standards and Regulations for Homes for the Aged and Disabled and the 1978 North Carolina State Building Code, Institutional Occupancy; the addition to meet the 1996 Rules for the Licensing of Adult Care Homes and the 1996 North Carolina State Building Code, Institutional Occupancy; and the entire facility to meet the applicable portions of the 2005 Rules for Adult care Home of Seven or More Beds. The Complaint was substantiated. Deficiencies have been cited and a Plan of Correction is required.	C 000		
C 110	Construction-Meet Sanitary Requirements SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0302 DESIGN AND CONSTRUCTION (e) The sanitation, water supply, sewage disposal and dietary facilities shall comply with the rules of the North Carolina Division of Environmental Health, which are incorporated by reference, including all subsequent amendments. The "Rules Governing	C 110		

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C 110	Continued From page 1 the Sanitation of Hospitals, Nursing and Rest Homes, Sanitariums, Sanatoriums, and Educational and Other Institutions", 15A NCAC 18A .1300 are available for inspection at the Department of Environment and Natural Resources, Division of Environmental Health, 2728 Capital Boulevard, Raleigh, North Carolina. Copies may be obtained from Environmental Health Services Section, 1632 Mail Service Center, Raleigh, North Carolina 27699-1632 at no cost. This Rule is not met as evidenced by: 1-Based on observation, this facility did not have an effective policy in place to prevent bed bugs from entering and how to mitigate future bed bug infestations. Findings on 12/14/2017: Based on interview with facility staff, bed bugs were first observed by facility staff in 'June or July' of 2017. Record review of Pest Management Company inspection and service records show that bed bugs were observed (and treated) in the following rooms on December 6, 2017. (a) Room 104 (b) Room 107 (c) Room 205 (d) Room 212 (e) Room 303 (f) Room 305 (g) Room 306	C 110		
C 164	Housekeeping and Furnishings-Clean, Repaired	C 164		

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C 164	Continued From page 2 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1-Based on observation, this facility has failed the keep floor coverings and walls clean. This causes visual inspections to be indeterminate as to whether treatments to eradicate bed bugs are effective. Findings on 12/14/2017: The perimeter of all the following rooms have not been vacuumed to remove dead bed bug casings and the walls are dirty. (a) Room 104 (b) Room 107 (c) Room 110 (d) Room 205 (e) Room 212 (f) Room 303 (g) Room 305 (h) Room 306 (i) Room 310	C 164		
C 165	Housekeeping and Furnishings-Sanitation Grade SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (4) have a North Carolina Division of	C 165		

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C 165	Continued From page 3 Environmental Health approved sanitation classification at all times in facilities with 12 beds or less and North Carolina Division of Environmental Health sanitation scores of 85 or above at all times in facilities with 13 beds or more; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to provide a sanitation report that has a score of 85 or above at all times. Findings on 12/14/2017: There is not a current sanitation report that reflects a score of 85 or above.	C 165		