STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL023004	A. BUILDING: _____ B. WING _____	R 02/08/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
OPENVIEW RETIREMENT HOME	112 PONY BARN ROAD LAWNDALE, NC 28090

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow-up survey on February 7 - 8, 2018.	D 000		
D 074	10A NCAC 13F .0306(a)(1) Housekeeping And Furnishings 10A NCAC 13F .0306 Housekeeping And Furnishings (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure walls and ceilings, were clean and in good repair in 4 of 4 common one-half baths, and 1 of 1 shared shower room. The findings are: Observation of the restroom across from room 12 during the initial tour on 2/7/18 revealed the following: -The light was missing a cover and two incandescent bulbs were exposed. -The hot water faucet was loose and leaning to the side. -The lower 24 inches of all four walls were covered with a yellowish splatter which appeared to be urine stains. -The ventilation fan had a layer of heavy dust. Observation of the restroom adjacent to room 12 and across from room 4 on the continued initial	D 074		

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D 074	Continued From page 1 tour on 2/7/18 revealed: -The paint on the wall behind the toilet water tank had bubbling and peeling causing the paint to pull away from the wall. -The paint on the wall beside the sink had bubbled and pulled away from the wall when touched. -There was a rust stain around the hot water faucet on the sink. -The lower 24 inches of all four walls were covered with a yellowish splatter which appeared to be urine stains. -The wall to the right of the toilet had a hole that needed repair. -There was paint on the wall beside of the paper towel dispenser that had bubbled and caused the paint to pull away from the wall. Continued observation during the initial tour of the restroom adjacent to room 10 revealed: -The paint on the wall behind the toilet had bubbled. -The paint above and beside the sink had bubbled causing the paint to pull away from the wall. -There was a strong smell of urine. -The lower 24 inches of all four walls were covered with a yellowish splatter which appeared to be urine stains. Observation of the restroom adjacent to room 7 revealed: -The paint on the wall behind the toilet water tank was bubbled causing the paint to pull away from the wall. -The paint on the wall beside the sink had bubbled paint pulling away from the wall. -The wall behind the door had a hole the size of the door knob approximately 3 inches in diameter.	D 074		

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D 074	Continued From page 2 -The lower 24 inches of all four walls were covered with a yellowish splatter which appeared to be urine stains. Observation of the shower room during the initial tour revealed: -The light was missing a cover and two incandescent bulbs were exposed. -The shower head hose attachment hook was broken and the shower head was being held between the hand rail and the wall approximately 36 inches above the floor. Interview with the Housekeeper on 2/7/18 at 9:15am revealed: -She had worked at the facility for about 5 months. -The paint on the walls had been bubbled ever since she had worked at the facility. -She had never told anyone about the bubbled paint. -Her duties included emptying the trash, sweeping the floors, and mopping the floors. -She had never been told the clean the walls. Interview with a second Housekeeper on 2/8/18 at 8:45am revealed: -She worked half time as a housekeeper and the other half as a Personal Care Aide. -On the days that she works as a housekeeper she emptied trash, swept and the mopped the floors. -She had never noticed the paint peeling and bubbling on the walls in the bathroom. -She had never noticed the yellowish stain on the walls in the bathroom. -She had not cleaned the walls because she thought the paint would come off. Interview with the Resident Care Director on	D 074		

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D 074	Continued From page 3 2/7/18 at 2:30pm revealed: -She was responsible for the functioning of the facility. -She had not been aware of any issues in the resident bathrooms. -The housekeepers had not reported to her about any environmental issues in the building that needed attention. Interview with the Administrator on 2/8/18 at 9:52am revealed: -He had the previous environmental issues repaired. -When he had the repairs made the residents would "tear it up again". -No one in the facility had reported to him that there were any needed repairs. Review of the sanitation report for the facility dated 12/5/17 revealed: -The facility received a total score of 97. -Documentation included 'Repair the holes in the wall behind doors in hallway bathrooms, repaint as needed, or clean the walls in hallway bathrooms. Remove and repaint the puckered paint behind the toilet seats and on walls in all hallway bathrooms'.	D 074		