Division of Health Service Regulation

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | HAL023004 | A. BUILDING _____ B. WING _____ | R 02/08/2018 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| OPENVIEW RETIREMENT HOME | 112 PONY BARN ROAD LAWNDALE, NC 28090 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| D 000 | Initial Comments<br><br>The Adult Care Licensure Section conducted an annual and follow-up survey on February 7 - 8, 2018. | D 000 | **It is the Policy of Openview Retirement Home To ensure that the Facility is in full compliances Of NC Rule area 10A NCAC 13F.0306 (1)** | |
| D 074 | 10A NCAC 13F .0306(a)(1) Housekeeping And Furnishings<br><br>10A NCAC 13F .0306 Housekeeping And Furnishings<br>(a) Adult care homes shall:<br>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;<br><br>This Rule is not met as evidenced by:<br>Based on observations and interviews, the facility failed to assure walls and ceilings, were clean and in good repair in 4 of 4 common one-half baths, and 1 of 1 shared shower room.<br><br>The findings are:<br><br>Observation of the restroom across from room 12 during the initial tour on 2/7/18 revealed the following:<br>-The light was missing a cover and two incandescent bulbs were exposed.<br>-The hot water faucet was loose and leaning to the side.<br>-The lower 24 inches of all four walls were covered with a yellowish splatter which appeared to be urine stains.<br>-The ventilation fan had a layer of heavy dust.<br><br>Observation of the restroom adjacent to room 12 and across from room 4 on the continued initial | D 074 | **PLAN TO MONITOR**<br>**AA will in-service all HSKP staff and Any New Hires on Reporting Maintenance issues in a timely manner. AA will report all Maintenance issues to Owner/Administrator to be addressed and corrected.**<br>**AA will walk Facility weekly and identify HSKP issues to ensure Facility is in compliances with Rule Area**<br><br>**Correction Date 2/15/18**<br>**New Light Fixture install**<br><br>**Correction Date 2/15/18**<br>**Install New Faucet**<br><br>**Correction Date 2/15/18**<br>**New FRP Covering Install and Bathroom Re-painted**<br><br>**Correction Date 2/15/18**<br>**Ventilation covered and properly cleaned.** | |

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE — (X6) DATE

Kevin Wellmon Administrator 03/02/2018



Reviewed and accepted on 3/27/18 by Jennifer Fender/JF

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| D 074 | Continued From page 1 | D 074 | | |

tour on 2/7/18 revealed:
-The paint on the wall behind the toilet water tank had bubbling and peeling causing the paint to pull away from the wall.

**Correction Date 2/21/18**
**New FRP Covering Install and Bathroom Re-painted**

-The paint on the wall beside the sink had bubbled and pulled away from the wall when touched.

**Correction Date 2/21/18**
Bathroom Re-painted

-There was a rust stain around the hot water faucet on the sink.

**Correction Date 2/21/18**
Install New Faucet

-The lower 24 inches of all four walls were covered with a yellowish splatter which appeared to be urine stains.

**Correction Date 2/21/18**
New FRP Covering Install and Bathroom Re-painted

-The wall to the right of the toilet had a hole that needed repair.

**Correction Date 2/15/18**
Repaired Hole in wall and installed FRP

-There was paint on the wall beside of the paper towel dispenser that had bubbled and caused the paint to pull away from the wall.

**Correction Date 2/21/18**
Bathroom Re-painted

Continued observation during the initial tour of the restroom adjacent to room 10 revealed:
-The paint on the wall behind the toilet had bubbled.
-The paint above and beside the sink had bubbled causing the paint to pull away from the wall.
-There was a strong smell of urine.

**Correction Date 2/21/18**
**New FRP Covering Install and Bathroom Re-painted**

**Correction Date Immediately – Ongoing 2/08/18**
**HSKP immediately properly cleaned**
**Bath Room**

-The lower 24 inches of all four walls were covered with a yellowish splatter which appeared to be urine stains.

**Correction Date 3/31/18**
New FRP Covering Install and Bathroom Re-painted

Observation of the restroom adjacent to room 7 revealed:
-The paint on the wall behind the toilet water tank was bubbled causing the paint to pull away from the wall.

**Correction Date 3/31/18**
**New FRP Covering Install and Bathroom Re-painted**

-The paint on the wall beside the sink had bubbled paint pulling away from the wall.

**Correction Date 3/31/18**
Bathroom Re-painted

-The wall behind the door had a hole the size of the door knob approximately 3 inches in diameter.

**Correction Date 3/31/18**
**Repaired Hole in wall and repainted**

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| D 074 | Continued From page 2<br>-The lower 24 inches of all four walls were covered with a yellowish splatter which appeared to be urine stains. | D 074 | Correction Date 3/31/18<br>New FRP Covering Install and Bathroom Re-painted | |
| | Observation of the shower room during the initial tour revealed:<br>-The light was missing a cover and two incandescent bulbs were exposed. | | Correction Date 3/02/18<br>New Light Fixture installed | |
| | -The shower head hose attachment hook was broken and the shower head was being held between the hand rail and the wall approximately 36 inches above the floor. | | Correction Date 3/02/18<br>New Shower Head assembled and installed | |
| | Interview with the Housekeeper on 2/7/18 at 9:15am revealed:<br>-She had worked at the facility for about 5 months.<br>-The paint on the walls had been bubbled ever since she had worked at the facility.<br>-She had never told anyone about the bubbled paint.<br>-Her duties included emptying the trash, sweeping the floors, and mopping the floors.<br>-She had never been told the clean the walls.<br><br>Interview with a second Housekeeper on 2/8/18 at 8:45am revealed:<br>-She worked half time as a housekeeper and the other half as a Personal Care Aide.<br>-On the days that she works as a housekeeper she emptied trash, swept and the mopped the floors.<br>-She had never noticed the paint peeling and bubbling on the walls in the bathroom.<br>-She had never noticed the yellowish stain on the walls in the bathroom.<br>-She had not cleaned the walls because she thought the paint would come off.<br><br>Interview with the Resident Care Director on | | Correction Date Immediately -- 2/08/18<br>HSKP in-service to report all Maintenance issues To AA. AA will report to Maintenance issues to Owner/Administrator to address repairs.<br>All New Hires will be in-service on policy. | |

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| D 074 | Continued From page 3<br>2/7/18 at 2:30pm revealed:<br>-She was responsible for the functioning of the facility.<br>-She had not been aware of any issues in the resident bathrooms.<br>-The housekeepers had not reported to her about any environmental issues in the building that needed attention. | D 074 | | |
| | Interview with the Administrator on 2/8/18 at 9:52am revealed:<br>-He had the previous environmental issues repaired.<br>-When he had the repairs made the residents would "tear it up again".<br>-No one in the facility had reported to him that there were any needed repairs. | | **Correction Date Immediately -- 2/08/18**<br>**HSKP in-service to report all Maintenance issues To AA. AA will report to Maintenance issues to Owner/Administrator to address repairs**<br>**All New Hires will be in-service on policy.** | |
| | Review of the sanitation report for the facility dated 12/5/17 revealed:<br>-The facility received a total score of 97.<br>-Documentation included 'Repair the holes in the wall behind doors in hallway bathrooms, repaint as needed, or clean the walls in hallway bathrooms. Remove and repaint the puckered paint behind the toilet seats and on walls in all hallway bathrooms'. | | **Correction Date Immediately -- 3/31/18**<br>**All Documented issues on Sanitation report And current issues during Survey are being Corrected and addressed.** | |