

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL039015	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED R 10/25/2018
NAME OF PROVIDER OR SUPPLIER HERITAGE MEADOWS LONG TERM CARE		STREET ADDRESS, CITY, STATE, ZIP CODE 6659 PRIVATE SCHOOL ROAD OXFORD, NC 27565		
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{C 000}	Initial Comments Report of a Biennial Follow Up Construction Survey by Ed Miller, conducted on 10/25/2018: Deficiencies were cited that will require a new Plan of Correction.	{C 000}		
{C 132}	Bathrooms-Must Provide Privacy SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (e) The requirements for bathrooms and toilet rooms are: (5) The bathrooms and toilet rooms shall be designed to provide privacy. Bathrooms and toilet rooms with two or more water closets (commodes) shall have privacy partitions or curtains for each water closet. Each tub or shower shall have privacy partitions or curtains; This Rule is not met as evidenced by: 1-Based on observation, the bathrooms and toilet rooms are not provided for privacy. Findings on 10/25/2018: The spas in the West Wings do not have privacy curtains in place. Interview with provider revealed plans to complete the East Wing remodel and repair before starting the bulk of West Wing work. Their plan is to close the cross corridor doors near bedroom 11 during the West Wing Work.	{C 132}		
{C 149}	Corridors-Night Lights	{C 149}		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{C 149}	Continued From page 1 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (g) The requirements for corridors are: (3) Corridors shall be lighted with night lights providing 1 foot-candle power at the floor; and This Rule is not met as evidenced by: 1-Based on observation, this facility does not provided corridor night lighting. Findings on 10/25/2018: Based on interview of maintenance personal, corridor night lighting fixtures have been identified, but the viability of repairing then or replacing them has not been determined.	{C 149}		
{C 164}	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to be maintained in good repair. Findings on 10/25/2018: The exterior exit door store front has been severely damaged due to a break-in that is located adjacent to the rear Kitchen and the facility is not	{C 164}		

Division of Health Service Regulation

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{C 164}	Continued From page 2 secure. Based on interview of maintenance personal the door is due to arrive in two weeks. 2-Based on observation, this facility has failed to provide furnishings clean and in good repair for each resident bedroom. Findings on 10/25/2018: All of the resident room closets have floors that are stained, dirty and finishes that do not match adjacent room floor finishes/cleanesss. 3-Based on observation, this facility has failed to maintain the interior doors in good repair. Findings on 10/25/2018: The following locations have interior doors that do not latch, drag on the floor and have missing latch hardware: (a) Closet doors in Rooms 11 to 20 [West Wing] Interview with provider revealed plans to complete the East Wing remodel and repair before starting the bulk of West Wing work. Their plan is to close the cross corridor doors near bedroom 11 during the West Wing Work.	{C 164}		
{C 166}	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities.	{C 166}		

Division of Health Service Regulation

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{C 166}	Continued From page 3 This Rule is not met as evidenced by: 2-Based on observation, this facility has failed to be maintained in a clean and orderly manner. Findings on 10/25/2018: Most of the rubber gasket material for the exterior resident room windows is either missing or partially installed that would allow water migration into the rooms from the exterior. Based on interview of maintenance personal this work will be completed when the blinds are installed. 4-Based on observation, this facility has failed to be maintained free of hazards. Findings on 10/25/2018: The through-wall ac units for the Kitchen, have voids in the exterior wall construction due to installation and no measures were taken to prevent water from migrating into the exterior wall construction and eventually into the Kitchen interior walls.	{C 166}		
{C 170}	Housekeeping-Curtains, Blinds, Res. Privacy SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (9) have curtains, draperies or blinds at windows in resident use areas to provide for resident privacy; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1-Based on observation, this facility has not	{C 170}		

Division of Health Service Regulation

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{C 170}	Continued From page 4 provided window treatments in the resident rooms for privacy. Findings on 10/25/2018: All of the resident bedrooms do not have window treatments for privacy. Some blinds have begun arriving but none have been installed.	{C 170}		
{C 174}	Bedroom Furnishings-Table, Mirror, Chairs SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (b) Each bedroom shall have the following furnishings in good repair and clean for each resident: (2) a bedside type table; (3) chest of drawers or bureau when not provided as built-ins, or a double chest of drawers or double dresser for two residents; (4) a wall or dresser mirror that can be used by each resident; (5) a minimum of one comfortable chair (rocker or straight, arm or without arms, as preferred by resident), high enough from floor for easy rising; (6) additional chairs available, as needed, for use by visitors; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to provide furnishings clean and in good repair for each resident bedroom. Findings on 10/25/2018: The following resident bedrooms have chests of drawers furniture that are in disrepair, missing hardware and unsuitable finishes:	{C 174}		

Division of Health Service Regulation

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{C 174}	Continued From page 5 (b) Rooms 11 to 20 (West Wing) Interview with provider revealed plans to complete the East Wing remodel and repair before starting the bulk of West Wing work. Their plan is to close the cross corridor doors near bedroom 11 during the West Wing Work. 2-Based on observation, this facility has failed to provide furnishings clean and in good repair for each resident bedroom. Findings on 10/25/2018: Most of the resident bedrooms do not have a minimum of one comfortable chair.	{C 174}		
{C 175}	Bedroom Furnishings-Clean Towel, Towel Bar SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (b) Each bedroom shall have the following furnishings in good repair and clean for each resident: (7) individual clean towel, wash cloth and towel bar in the bedroom or an adjoining bathroom; and (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to provide in good repair towel bars for each resident bedroom and bathrooms. Findings on 10/25/2018: The following resident bedrooms do not have the required towel bars in place and/or in good repair: (b) Rooms 11 to 20 (West Wing) Interview with provider revealed plans to	{C 175}		

Division of Health Service Regulation

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{C 175}	Continued From page 6 complete the East Wing remodel and repair before starting the bulk of West Wing work. Their plan is to close the cross corridor doors near bedroom 11 during the West Wing Work.	{C 175}		
{C 179}	Fire Alarm System-Shall Transmit Automatic SECTION .0300 - PHYSICAL PLANT 10a NCAC 13F .0307 FIRE ALARM SYSTEM (a) The fire alarm system in adult care homes shall be able to transmit the fire alarm signal automatically to the local emergency fire department dispatch center, either directly or through a central station monitoring company connection. This Rule is not met as evidenced by: Based on observation and interview, the fire alarm system does not transmit any signal. Findings on 10/25/2018 Observation of the fire alarm panel revealed the panel has a communication board but there are no phone lines connected to the panel. Interview with facility staff revealed they would have to manually call 911 for fire trucks to respond. Based on interview of Administrator phone lines are being sorted out with the building owner.	{C 179}		
{C 189}	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult	{C 189}		

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{C 189}	Continued From page 7 care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to maintain the fire resistance components in a safe condition. Findings on 10/25/2018: The following locations have failures/damage to the one-hour protected lay-in ceiling construction: Assure that lights penetrating the ceiling are properly protected. (a) East Wing Exit door ceiling bulk-head (c) East Wing corridor lay-in ceiling/light fixture connections (g) Central Hall 2-Based on observation, this facility has failed to maintain the fire safety components in a safe condition. Findings on 10/25/2018: The cross-corridor fire doors failed to close when the fire alarm test was conducted. 3-Based on observation, this facility has failed to maintain the fire safety components in a safe condition. Findings on 10/25/2018: There is a 2" hole in the corridor wall construction above the emergency corridor light unit between Rooms 14 & 15. 4-Based on observation, this facility has failed to	{C 189}		

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{C 189}	Continued From page 8 maintain the fire safety components in a safe condition. Findings on 10/25/2018: The panic door hardware is in disrepair at the West Wing exit adjacent to Room 20. 5-Based on observation, this facility has failed to maintain the fire resistance components in a safe condition. Findings on 10/25/2018: The one-hour fire rated lay-in ceiling construction is not designed/tested to used as a chase for an electrical panel that is located in the exit access corridor. As installed it could not be determined if the pipes were protected at the ceiling penetrations. 6-Based on observation, this facility has failed to maintain the plumbing components in a safe and operating condition. Findings on 10/25/2018: The water-mixing shower control valve is broken that is located in then East Wing Spa.	{C 189}		