STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL013042	A. BUILDING: **01** B. WING _____	**06/20/2019**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE COUNTRY HOME	**2908 COUNTRY HOME ROAD CONCORD, NC 28025**

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C 000	Initial Comments Report of a Construction Section Biennial Survey by Suzanna Fay conducted on June 20, 2019. Records indicate this facility was first licensed on December 1, 1964. On or about March 27, 1987 an increase in capacity was approved for 25 residents bringing the total beds to Forty (40) Beds. Based on this information, the facility is required to meet the 1971 Minimum and Desired Standards and Regulations for the Licensing of Homes for the Aged and Infirm; the 1987 Minimum Standards and Regulations for Homes for the Aged and Disabled; the applicable portions of the 2005 Licensing of Adult Care Homes of Seven or More Beds; the 1958 North Carolina State Building Code, Institutional Occupancy and the 1978 North Carolina State Building Code, Institutional Occupancy.	C 000		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls and floors were not maintained in good repair. Findings on June 20, 2019: a. Geriatric Bath - the floor to the right of the tub	C 164		

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C 164	Continued From page 1 is separating from the wall leaving gaps between the floor and base and between the base and the wall. There is a large amount of caulk where attempts were made to repair the gaps but it is separating as well. b. Dining Room Porch - a section of the exterior ceiling has buckled and separated from the structure leaving a large hole for pests to enter. c. Beauty Salon - the crown molding has fallen off of the back wall and is lying on the floor. 2. Observations revealed that the furnishings were not maintained in good repair. Findings on June 20, 2019: a. Dining - one wood chair was in disrepair and wobbled heavily when touched. The chair was removed at the time of survey.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the home was not maintained in a clean and orderly manner, free of all obstructions and hazards. Findings on June 20, 2019: a. Oxygen Storage - there were three oxygen	C 166		

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C 166	Continued From page 2 bottles laying unsecured against other bottles. There were several bottles sitting unsecured on the floor and there were several bottles in a plastic crate that did not appear stable enough to support the bottles. b. Living Room - the carpet at both entry doors was frayed and damaged creating tripping hazards. c. Beauty Salon - the crown molding has fallen off of the back wall onto the floor and there are trim nails exposed.	C 166		
C 185	Fire Safety-Rehearsals on Each Shift SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0309 PLAN FOR EVACUATION (b) There shall be rehearsals of the fire plan quarterly on each shift in accordance with the requirement of the local Fire Prevention Code Enforcement Official. (c) Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, the shift, staff members present, and a short description of what the rehearsal involved. (f) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Review of records revealed that the facility did not maintain records of fire rehearsals quarterly on each shift. Findings on June 20, 2019: a. There was not a record of fire drills conducted from December 2018 to present.	C 185		

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C 189	Continued From page 3	C 189		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. This could effect occupants of the facility if egress paths and exits were not illuminated during a power outage. Findings on June 20, 2019: a. The emergency light in the connecting hallway did not illuminate on test. 2. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke compartment could be exposed to smoke or fire if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin. Findings on June 20, 2019: a. Room 9 - the door sticks and is difficult to open. b. Room 13 - the door sticks and is difficult to open. c. Room 23 - the door does not close completely to latch.	C 189		

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C 189	Continued From page 4 d. Bathroom across from Room 23 - the door has swelled and hits the frame so that it does not close. e. Bathroom across from Room 20 - the door has swelled and hits the frame so that it does not close. f. Pantry - the door does not latch when closed. 3. Based on observation the electrical equipment has not been maintained in a safe manner. This is a potential shock hazard if receptacles near water sources do not function to provide shock protection. Findings on June 20, 2019: a. Exit by Room 3 - the cover plate on the exterior junction box is missing. This was repaired at the time of survey. b. Exit by Room 3 - the exterior GFCI outside of Room 3 did not trip when tested and it does not have a protective exterior cover. c. Geriatric Bath - the GFCI outlet by the shower does not trip when tested. 4. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe condition. In order to resist the passage of smoke resident room doors must not have gaps between the door and the door frame stops or holes in the face of the door. Findings on June 20, 2019: a. Staff Restroom - there is a hole around the door hardware in the face of the door. b. Pantry - the door hardware does not fit properly leaving a hole in the door at the knob. c. Administrator's Office - there is a hole around the door hardware in the face of the door. 5. Based on observation there is a failure to	C 189		

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C 189	Continued From page 5 maintain the buildings's fire safety components in a safe operating condition. Any unapproved device used to keep a door open is an impediment to quickly closing the door. The occupants in the facility could be effected if doors cannot be closed as required so as to limit the spread of smoke and/or fire to the area of origin. Findings on June 20, 2019: a. Pantry - the door was blocked from closing by a freezer unit. The unit was moved at the time of survey. 6. Observations revealed that the electrical equipment was not maintained in a safe and operating condition. Findings on June 20, 2019: a. Front entry - the exterior light in the soffit was falling out of the opening leaving a hole for pests to enter the facility. b. Administrator's Office - there was a quadraceptacle power tap in use beside the copier. 7. Observations revealed that the plumbing equipment was not maintained in a safe and operating condition. Findings on June 20, 2019: a. Bathroom across from Room 20 - the cold water knob was missing from the tub. 8. Observations revealed that the mechanical equipment was not maintained in a safe and operating condition. Findings on June 20, 2019: a. Bathroom across from Room 20 - the radiation damper in the air supply has been activated. The	C 189		

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C 189	Continued From page 6 room is humid. 9. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin. Findings on June 20, 2019: a. Exterior Electrical Room - the caulk around the penetrations is falling out leaving gaps in the rated ceiling assembly.	C 189		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not maintain exhaust ventilation in required areas. Findings on June 20, 2019:	C 199		

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C 199	Continued From page 7 a. Geriatric Bath - the exhaust fan is not working.	C 199		