

Please excuse this hand written
version of Brookstone's POC. I
am out of town caring for a family
member - without my usual
technology. I will re-send if needed
I return to NC on 10.27.19.

Y. Peterson

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL034102	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 10/02/2019
NAME OF PROVIDER OR SUPPLIER BROOKSTONE OF CLEMMONS		STREET ADDRESS, CITY, STATE, ZIP CODE 4430 CLINARD ROAD WINSTON SALEM, NC 27102		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Construction Section Biennial Survey by Ed Miller, conducted on October 2, 2019. Records indicate this facility was first licensed on 6-23-1997, for 40 residents. Based on this information, the facility is required to meet the 1996 10 NCAC 42D - "Rules for the Licensing of Adult Care Homes", the applicable portions of the 2005 "Rules 10A NCAC 13F for Adult Care Homes of Seven or More Beds", and the 1996 Edition of the North Carolina State Building Code - Volume I-General Construction Section 409 Institutional Occupancy - Group I. Deficiencies were cited that require a Plan of Correction.	C 000		
C 150	Corridors-Free of equipment and Obstructions SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (g) The requirements for corridors are: (4) Corridors shall be free of all equipment and other obstructions. This Rule is not met as evidenced by: 1. Based on observation, corridors are not free of obstructions. This would affect all residents, staff, and visitors by slowing or obstructing egress during an emergency. Findings on October 2, 2019: a. AL Exit near Bedroom 122 - the exterior exit door is obstructed and could not open completely. A floor mat that is too thick blocks the opening of the door.	C 150	<i>All corridors shall be free of obstruction to allow exit during emergencies. 1. AL exit near bedroom 122 is clear. Any mats used in the future will be evaluated for height to ensure safety.</i>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Yvonne D. Peterson

TITLE

Administrator 10-24-19

(X6) DATE

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C 164	Continued From page 1	C 164		
C 164	Housekeeping and Furnishings-Clean, Repaired	C 164	all floors will be kept clean and in good repair. 1. The ICU Eyewash Station room floor has been cleaned. It has been added to the housekeepers routine cleaning list.	10-4-19
	SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the building Floors are not kept clean and in good repair. Findings on October 2, 2019: a. MCU Eyewash Station Room- the vinyl tile floor is dirty.			
C 185	Fire Safety-Rehearsals on Each Shift	C 185	1. Fire Plan rehearsals will continue to be kept current. All forms have been ongoing. 2. The Plan Rehearsals will be fully documented to include response times, details of staff response, performance and training opportunities.	10-5-19
	SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0309 PLAN FOR EVACUATION (b) There shall be rehearsals of the fire plan quarterly on each shift in accordance with the requirement of the local Fire Prevention Code Enforcement Official. (c) Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, the shift, staff members present, and a short description of what the rehearsal involved. (f) This Rule shall apply to new and existing facilities.			

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C 185	Continued From page 2 This Rule is not met as evidenced by: 1. Based on Record review and interview with Maintenance Manager, fire safety rehearsals are not being performed regularly with at least one per shift for each quarter. Findings on October 2, 2019: a. In the 4th quarter for the last 12 months, no rehearsals occurred during 2nd and 3rd shifts. 2. Based on Record review of the last 12 months of rehearsals, and interview with Maintenance Manager the Facility failed to fully document the a short description of what the rehearsal involved. Findings on October 2, 2019: a. The rehearsal records do not provide enough description of what the rehearsals involved for most of the rehearsals.	C 185		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the Fire Alarm system was not maintained in a safe and operating condition. This would affect all by not providing early detection and activating the fire alarm system.	C 189	<i>All Building Equipment will be maintained in safe operating condition. 1. All detectors will be observed monthly to ensure correct placement. a. Modern Systems has been contacted to replace detectors in Kitchen.</i>	<i>11-14-19</i>

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C 189	Continued From page 3 Findings on October 2, 2019: a. MCU Attic above Kitchen - a detector is missing from it base. b. AL Attic above Bulk Laundry - a detector is missing from its base. 2. Based on Observation, door protection in fire-resistance-rated enclosures of hazardous areas, as defined by NC State Building Code, are not being maintained in a safe and operating condition. This could affect residents, staff and visitors if smoke/fire is not contained in Room of origin. Findings on October 2, 2019: a. AL Bulk Laundry - the door (45 min rated) does not latch into its frame. b. AL Bulk Laundry - the door (45 min rated) is missing its door closer as require keeping the door closed. c. AL Soiled Linen - the door (45 min rated) does not latch into its frame. 3. Based on observation, the building's emergency equipment was not maintained in a safe and operating condition. This would affect all if they could not promptly find their way to an exit during an emergency. Findings on October 2, 2019: a. AL Bulk Laundry - the wall-mounted self-contained emergency light did not illuminate on backup power when the test button is pushed. c. AL Screened in Porch - the wall-mounted self-contained emergency light did not illuminate on backup power when the test button is pushed. d. MCU Kitchen Exterior Exit - the wall-mounted self-contained emergency light/sign combination unit did not illuminate on backup power when the test button is pushed e. MCU Kitchen Vestibule Exit - the wall-mounted self-contained emergency light/sign	C 189	2 All door closures will be maintained in a safe and operational condition. 2-a. AL Bulk Laundry Room door has been adjusted so that it latches completely upon closing. Maintenance will monitor monthly to ensure continued compliance. 2-b. The door closer has been replaced on the AL Bulk Laundry door. 2-c. The door to the AL Soiled Linen has been repaired so it latches into its frame. C189 3 All emergency equipment will be maintained in safe operational condition	10-25-19 10-25-19 10-25-19

If continuation sheet 5 of 8

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C 189	Continued From page 5 fire-resistance-rated smoke barrier assembly. g. AL Building Attic - there are several sleeves with cable bundles not fully firestopped as they penetrate the fire-resistance-rated smoke barrier assembly. h. AL Panel Room near Nurse Station - there is a sleeve with cable not fully firestopped as it penetrates the fire-resistance-rated ceiling assembly. i. AL Building Attic- the smoke damper motors in the smoke barrier are not holding the dampers open. j. AL Mech/Elec Room near Spa - there are several pipes with gaps firestopped as they penetrate the fire-resistance-rated ceiling assembly. k. AL Mech/Elec Room near Spa - the pipe escutcheon plate has dropped from the fire-resistance-rated ceiling exposing an opening that allows the spread of smoke and heat. 6. Based on Observation, the Building was not maintained in a safe and operating condition, because some building components failed to function as originally intended or are missing. This could affect all residents, staff and visitors if the component does not function and cannot contain smoke/fire in the fire compartment of origin Findings on October 2, 2019: a. MCU Living - the pair of doors for are equipped with a manual surface bolt on the 'inactive leaf' circumventing the requirement for these doors to be positive latching. 7. Based on observation, the Building Sprinkler System was not maintained in a safe and operating condition. This could affect all residents, staff, and visitors if smoke/fire is not contained in the room of origin.	C 189	Annual inspection will be done by facility maintenance to ensure continued compliance. 5-i Modern Systems has been contacted to come + repair smoke damper motors. 5j - The ceiling by the escutcheon will be repaired and the escutcheon re-attached. 5k The escutcheon will be re-attached. 6-a The pair of doors to the MCU living room will be fitted with a pull chain latch to make it compliant. 7 a+b - The ceiling by the escutcheon will be repaired and the escutcheon re-attached.	10-31-19 ongoing 11-14-19 10-31-19 10-31-19 10-25-19 10-31-19

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C 189	Continued From page 6 Findings on October 2, 2019: a. MCU Chemical Storage - the escutcheon plate on the fire sprinkler does not cover the complete hole through the fire-resistance-rated ceiling that allows the spread of smoke and heat. b. MCU Linen Closet in Laundry - the escutcheon plate on the fire sprinkler does not cover the complete hole through the fire-resistance-rated ceiling that allows the spread of smoke and heat. 8. Based on Observation, corridor doors are not maintained in a safe and operating condition. Doors are blocked open or held open by unapproved devices or methods. All occupants in the facility could be affected if doors cannot be closed or closed rapidly with a light push or pull of the door to limit the spread of smoke and fire to the area of origin. Findings on October 2, 2019: a. MCU Living - the pair of corridor doors have a heavy table and walker holding these doors open.	C 189	Maintenance will monitor escutcheons monthly throughout the building to ensure compliance	11-14-19 ongoing
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area.	C 199	all exhaust fans will be repaired. Maintenance will monitor fans monthly throughout the building	11-14-19 ongoing

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C 199	Continued From page 7 (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on Observation and testing with a thin plastic sheet, the facility failed to maintain the ventilation system in rooms required to be mechanically exhausted. Findings on October 2, 2019: a. AL Building Men Pubic half bath - the required exhaust ventilation system does not work. b. AL Building Men Pubic half bath - the required exhaust ventilation system does not work. c. AL Building Janitor - the required exhaust ventilation system does not work. d. AL Building Laundry - the required exhaust ventilation system does not work. e. MCU Spa - the required exhaust ventilation system does not work f. MCU Housekeeping - the required exhaust ventilation system does not work. g. MCU Bedroom 6 Bathroom - the required exhaust ventilation system does not work. h. MCU Housekeeping Supply Room in Storage- the required exhaust ventilation system does not work. i. MCU Linen Closet in Laundry - the required exhaust ventilation system does not work. j. MCU Linen - the required exhaust ventilation system does not work and there is odor.	C 199		