STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL077012	A. BUILDING: 01 B. WING	06/22/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HERMITAGE RETIREMENT CENTER	139 MALLARD LANE ROCKINGHAM, NC 28379

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Construction Section Biennial Survey by Suzanna Fay and Tony McQuage conducted on June 22, 2023. A Complaint and Follow Up Biennial Construction Survey was conducted at the same time. Records indicate this facility was first licensed on May 27, 1988. The facility is currently licensed for 114 Beds with a 54 Beds Special Care Unit. Therefore the facility was surveyed for conformance with the applicable portions of the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1978 (revision 8) Edition of the North Carolina Building Code(s), Institutional Occupancy. Deficiencies were cited that require a Plan of Correction. Deficiencies remain from the Follow Up Survey and are included in this report.	C 000	Enclosed is the Plan of Correction for Integrity-Hermitage Retirement Center in response to this Statement of Deficiencies. While this document is being submitted as confirmation of the facilities on-going efforts to comply with all statutory and regulatory requirements, it should not be construed as an admission or agreement with the findings and conclusions in this Statement of Deficiency.	
C 101	Existing Licensed Fac- No less than '71 Rules SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of	C 101		

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C 101	Continued From page 2 separated by white wood pickets. -There was lattice atop the porch rails. -There were 5 plastic chairs on the porch against the building wall. -There were no stairs leading off of the porch. -From the top of the lattice to the ground was approximately 16 to 17 feet. Direct observation on June 22, 2023 revealed: a. The door to the deck area off the Veranda Room is not locked nor equipped with a sounding device, which could allow a resident to wander out on the deck without supervision. b. The plastic chairs were not affixed and could be moved to allow a resident to climb onto one of the brick pilasters. c. The brick pilasters have a large enough surface to allow a resident to stand on the top of the pilaster and support themselves with the lattice work above. d. The lattice work has openings approximately 2 3/4 inches by 2 3/4 inches, large enough to gain a foothold or a handhold. e. The top of the lattice to the ground is approximately 16 feet. 2. Observations revealed that the facility did not meet code requirements in effect at the time of construction, change in service or bed count, addition, renovation or alteration. Requirements for special locking include the following: if required emergency release switch is of the locking type, all staff that are responsible for the evacuation of the occupants of the locked unit must carry emergency release switch keys; and emergency light shall be provided at the door(s). Findings on June 22, 2023: a. The override switch at the SCU courtyard gate is a keyed switch. Two of four staff interviewed	C 101	Veranda room door of corridor is locked and has been locked since 4/14/23. Maintenance employee or designee will install an alarm on Veranda door exiting to Veranda room porch. No access will be permitted to Veranda room indefinitely	7/22/23

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C 111	Continued From page 4 fire and building safety inspection reports which shall be maintained in the home and available for review. This Rule is not met as evidenced by: 1. Review of records revealed that the facility did not maintain in the home current fire and building safety inspection reports available for review or perform all of the rquired in house safety inspections. Findings on June 22, 2023: a. Interview with staff revealed that the Fire Official's annual inspection report was maintained with the Administrator and not available for review. b. Interview with staff revealed that the current Fire Alarm System report was maintained with the Administrator and not available for review. c. Kitchen - the kitchen hood is required to be inspected every six months. The hood was last inspected in August of 2022. d. Kitchen - the facility is not conducting and recording the monthly in-house inspections for the kitchen hood. e. The fire extinguishers in the facility were last serviced in December of 2021. f. The facility is not conducting and recording the monthly in-house inspections on the fire extinguishers.	C 111	Attached pls find the Annual Fire Inspection Report and the Fire Alarm system Report Kitchen hood is scheduled for an inspection 7/27/23 and every 6 months after. Kitchen hood in-house inspection and fire extinguisher in-house inspection were conducted. Maintenance team was in-serviced by Administrator on importance of monthly inspections of fire hood and fire extinguishers. Maintenance employee or designee will inspect kitchen hood and fire extinguishers monthly	7/27/23
C 154	Entrances/Exits-Wanderer Alarms SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (h) The requirements for outside entrances and exits are: (4) In homes with at least one resident who is	C 154		7/19/23

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C 160	Continued From page 6 This Rule is not met as evidenced by: 1. Record review and observations determined that the outside grounds of the existing facility were not maintained in a safe condition. Findings on June 22, 2023: Review of the Statement of Deficiencies [SOD] from Adult Care licensure Section Annual and Complaint Survey dated June 6, 2023 revealed a resident eloped from the facility's Special Care Unit (SCU) by accessing an outside porch through a sitting room at approximately 1:04 am without staff knowledge and being found outside on the facility grounds approximately 9 hours later deceased. The SOD also included the following: Observations of the Veranda Room and porch as noted on 06/02/23 at 3:35 pm revealed: -The Veranda Room door [corridor door] was locked. -Staff unlocked the Veranda Room door. -There was a door directly across from the Veranda Room entrance door [corridor door] which led to a porch. -The door leading to the Veranda Room porch was unlocked and there was no sounding device when the door was opened. -The porch was concrete. -The perimeter of the porch had brick pillars separated by white wood pickets. -There was lattice atop the porch rails. -There were 5 plastic chairs on the porch against the building wall. -There were no stairs leading off of the porch. -From the top of the lattice to the ground was approximately 16 to 17 feet. Direct observation on June 22, 2023 revealed:	C 160	Veranda room door of corridor is locked and has been locked since 4/14/23. Maintenance employee or designee will install an alarm on Veranda door exiting to Veranda room porch.	7/22/23

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C 164	Continued From page 8 (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls, ceilings and floors were not kept clean and in good repair. Findings on June 22, 2023: a. Basement Water Heater Room - there is a black mildew substance along the bottom 12-15 inches of the left side wall. b. Biohazard off of Laundry - the ceiling is covered in cobwebs. c. Room 69 - the wall behind the door is damaged where the door hardware has hit the wall. d. SCU Interior Stair to lower level - the left wall has a heavy residue of mildew at the bottom of the stair and at the ceiling near the exterior wall. e. Maintenance Office Bathroom - the cove base has fallen off around the perimeter of the bathroom and the floor is dirty. f. Kitchen - there is a section of unfinished floor where the floor tiles have been removed at the icemaker. g. Kitchen Pantry - a roach was observed crawling on the back side of the pantry door. h. There is a pattern of resident bathroom walls that are dirty and the paint is bubbled and peeling around the toilet. i. The flooring outside of Room 17 is buckled due to a leak in the resident bathroom. j. Room 17 Bathroom - there is a hole at the base of the wall behind the toilet and a portion of the ceramic tile base is missing. k. Biohazard Room (Anson Hall) - two roaches were observed running across the floor when the door was opened.	C 164	Mildew found on left wall in Basement water heater room will be removed Cobwebs in biohazard off of laundry have been removed. . All wall damage noted from resident doors will be repaired Mildew found on left wall and ceiling of SCU interior stairwell to lower level will be cleaned Maintenance Office Bathroom cove base will be repaired and floor will be cleaned Unfinished floor tiles in kitchen by ice maker will be replaced Pest control was spraying at the same time as the survey - Pest Control communicated that there would be more activity after spraying, before pests are exterminated. The repair of resident bathrooms with peeling paint, and dirty walls has started and will be complete Flooring in front of room 17 will be repaired or replaced Hole and ceramic tile in bathroom of room 17 will be repaired/replaced	8/21/23 7/30/23 7/30/23 8/23/23 8/23/23 8/23/23 8/23/23 8/23/23

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C 166	Continued From page 10 right exit door. The chair was moved at the time of survey. b. SCU - the facility has installed zip ties on the override switch screamer boxes. The ties required excessive force or the use of a tool to safely remove. The ties must be able to be quickly and easily broken so as not to delay emergency evacuation.	C 166	The control box tags that were installed on the screamer boxes were removed June 22, 2023	6/22/23
C 185	Fire Safety-Rehearsals on Each Shift SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0309 PLAN FOR EVACUATION (b) There shall be rehearsals of the fire plan quarterly on each shift in accordance with the requirement of the local Fire Prevention Code Enforcement Official. (c) Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, the shift, staff members present, and a short description of what the rehearsal involved. (f) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Review of records revealed that the facility did not maintain copies of the fire rehearsal logs for review. Findings on June 22, 2023: a. Interview with staff revealed that the records were maintained by the Administrator and she was currently out.	C 185	Attached pls find the documentation of the monthly fire drills	
C 189	Building Equipment Maintained Safe, Operating	C 189		

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C 189	Continued From page 12 3. Based on observation and testing there is failure to maintain the facility's life safety devices and equipment in a safe operating condition. All the occupants of the facility could be effected if the equipment failed to alert the occupants in case of carbon monoxide gases. Findings on June 22, 2023: a. The carbon monoxide detector in the basement water heater room is beeping. b. The carbon monoxide detector in the basement Laundry room is beeping and has been covered with a blanket. 4. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings or walls could allow fire and smoke to spread beyond the area of origin. Findings on June 22, 2023: Deficiency carried over from the previous survey: a. Scotland Community Soiled Linen - the ceiling around the fan has water stains and the fan and the ceiling finish is cracking and flaking. The fan is not aligned with the opening leaving a hole in the rated ceiling assembly. New Deficiencies: b. There are multiple locations in the attic where the fire resistant rated corridor tunnel has been damaged. c. Veranda Room - there is a junction box in the ceiling over the exit door that has gaps around the edges. d. Biohazard Room off of Laundry - there is a yellowed stain on the ceiling in the corner of the room and there is a small opening in the middle of the stain.	C 189	Maintenance employee or designee will replace carbon monoxide detector. Scotland soiled linen room repairs to be made and fire barrier caulk completed as necessary Repairs will be completed and fire barrier caulk will be used as necessary	7/24/23 8/23/23 8/23/23

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C 189	Continued From page 14 6. Based on observation and testing there is failure to maintain the facility's emergency fire alarm system devices and equipment in a safe operating condition. All the occupants of the facility could be effected if the equipment failed to alert the occupants in case of a fire. Findings on June 22, 2023: a. Room 69 - two of the detection devices are chirping indicating low batteries. b. Room 2 - the smoke detector is chirping indicating a low battery. 7. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. This could effect occupants of the facility if egress paths and exits were not illuminated during a power outage. Findings on June 22, 2023: a. The emergency light by Room 45 did not illuminate on test. b. The emergency light by Room 5 did not illuminate on test. 8. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. Occupants of the facility could be effected if the signs indicating exit paths could not be seen in the event of an emergency evacuation. Findings on June 22, 2023: Deficiency carried over from the previous survey: a. SCU Dining Right - the exit sign at the outside door did not illuminate on test. 9. Observations revealed that the mechanical equipment was not maintained in operating condition. Dirty filters limit the mechanical	C 189	Batteries in the detection devices in rooms 69 and 2 have been replaced and devices have been marked with date of battery replacement. Maintenance will repair/replace emergency lighting outside rooms 45 and 5 Dining right exit sign will be inspected and repaired by maintenance	7/22/23 8/23/23 8/23/23

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C 189	Continued From page 16 Findings on June 22, 2023: a. Kitchen - the icemaker drain line is sitting below the level of the floor inside the floor drain. 14. Observations revealed that the plumbing equipment was not maintained in a safe and operating manner. Water Closets securely mounted to maintain seal prevent water leaks and sewer gas from entering the facility. Findings on June 22, 2023: a. Anson Hall Shower Room by Activity - the toilet is not secure to the floor. 15. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke compartment could be exposed to smoke or fire if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin. Findings on June 22, 2023: a. Room 2 - the corridor door is dragging on the floor requiring excessive force to close. b. Library - the door does not latch when closed. 16. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe condition. In order to resist the passage of smoke resident room doors must not have gaps between the door and the door frame stops. Findings on June 22, 2023: a. Room 19 - the door has dropped on the latch side and there is a 1/2" gap at the top of the door. 17. Based on observation the electrical equipment has not been maintained in a safe manner. This is a potential shock hazard if	C 189	Icemaker drain line has been repaired Anson hall shower room toilet was secured to the floor Room 2 corridor door has been repaired Library door handle was repaired Room 19 door will be repaired	7/14/23 7/17/23 8/23/23 7/23/23 8/23/23

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C 191	Continued From page 18 portable electric heater in use. Findings on June 22, 2023: a. There was a portable electric heater under the desk in the SCU Director's Office.	C 191	portable heater in SCU office was removed	6/23/23

City of Rockingham
Fire Inspections
231 South Lawrence ST
Rockingham, NC 28379
(910) 997-4002

NOTICE OF FIRE HAZARD

Business Name: Hamlet Retirement Center Phone: 910-895-0750
Address: 139 Medford LA City: Rockingham
Map No. _____ Occupancy: _____
Contact Person: Taylor Reese Phone: same HMMP?: _____ HMIS?: _____ Content: _____
Owner's Name: Hamlet Retirement Center Phone: _____
Address: same City: Rockingham State: NC Zip: 28379

TYPES OF HAZARDS *(Please check those which apply)*

1. ___ Maximum Occupancy Not Posted
2. ___ Other (Refer to Code Section)
3. ___ Construction Hazard
4. ___ Illegal Burning; Careless w/ Fire
5. ___ "No Smoking" Sign Not Posted
6. ___ Smoking in Prohibited Areas
7. ___ Storage Too High
8. ___ Storage Too Close To Heat Source
9. ✓ Poor Housekeeping Outside
10. ___ Improper Use Decorative Material
11. ___ Careless Use/Open Flame Device
12. ___ Hood/Vent System Need Service
13. ✓ Fire Door Inoperative
14. ___ Breach in Firewall/Fire stops
15. ___ Non-Approved Heat Appliance
16. ___ Open Flame Cooking Device
17. ___ Extinguisher System Needs Service
18. ___ Extinguishers Check/Service
19. ___ Insufficient Fire Extinguisher
20. ___ Required Extinguisher Not Present
21. ___ Extinguisher Not Accessible/Marked
22. ___ Standpipe/Sprinkler Non-Compliance
23. ___ Fire Hydrants Non-Compliance
24. ___ Storage/Sprinkler Heads
25. ___ Standpipe/Sprinkler Need Test
26. ___ Defective Fire Alarm
27. ___ St. Address No. Not Posted
28. ___ Fire Lanes Required
29. ___ Motors Need Service/Clean
30. ___ Electrical Equipment Cover Missing
31. ___ Panel Clearances
32. ___ Non-Approved Drop Cords
33. ___ Exit Illumination/Marking
34. ___ Locked Doors
35. ___ Blocked Egress
36. ___ Need Emergency Lighting
37. ___ Emergency Lighting Inoperative
38. ___ Poor Housekeeping Inside
39. ___ No Required Exit Signs
40. ___ No Record of Fire Drill
41. ___ Exit/Egress Door Repair
42. ___ Improper Safety Container
43. ___ Flammable Liquid/Ignition Source
44. ___ Improper Use/Flammable Liquid
45. ___ No Static Ground
46. ___ Improper Dispensing Flammable Liquid
47. ___ Flammable Liquid Storage Non-Compliance
48. ___ Above Ground Tanks Not Diked
49. ___ Tank Instillation Non-Compliance
50. ___ Spray Booth Non-Compliance
51. ___ Spray Painting Non-Approved Area
52. ___ Compressed Gas Cylinder Not Secured
53. ___ Chemical Storage Non-Compliance
54. ___ 704M Signs Not Posted
55. ___ No Hazard
56. ___ No Drop Cord For Permanent Wiring

9 H 13

You are hereby notified to remedy the violations as indicated above immediately or show cause why you should not be required to do so. A re-inspection will be made within 30 days (hours – days). If at the expiration of this time, the same conditions exist and no cause aforesaid be shown, such further action will be taken as the law requires.

[signature] _____ 9-15-2022
SIGNATURE TITLE DATE

Deputy Chief Capt McCain 9-15-2022 10-15-2022
INSPECTOR'S SIGNATURE DATE FOLLOW UP INSPECTION DATE

I Certify that the above violations or hazards have been corrected.

Taylor R Reese _____ 10/15/22
SIGNATURE TITLE DATE

These recommendations are based on requirements of the N.C. State Fire Prevention Code, and are consistent with accepted standards of the National Fire Codes. Call the Fire Inspector listed above if you have problems meeting these requirements or if you wish to appeal any requirement. Please mail completed yellow copy to address at top of this form.

BFPE INTERNATIONAL
FIRE, SAFETY & SECURITY

- ☐ HANOVER, MD 410-768-2200/800-966-2212 FAX 410-768-5649
- ☐ DOVER, DE 302-527-2373/888-553-2373 FAX 302-346-4806
- ☐ CLAYTON, NC 919-550-2699/800-849-8866 FAX 919-550-0719
- ☑ LAURINBURG, NC 910-276-1112 FAX 910-276-5811
- ☐ CHESAPEAKE, VA 757-436-1301/800-394-2373 FAX 757-436-3176
- ☐ RICHMOND, VA 804-447-2900 FAX 804-447-2866
- ☐ YORK, PA 717-741-9980/866-922-2373 FAX 717-741-9981
- ☐ WILMINGTON, NC 910-762-5418/800-948-9279 FAX 910-762-9279

Customer Information

Name: Heritage Retirement
Address: 139 Millard Lane
City: Rockingham
State: NC Zip: 28379
Phone: 910-895-0750
Contact: Taylis
Account# 09100354

System Information

System Location: on wall left of hood
Manufacturer: Ansul Model: R102 3gal
Nozzles: #Appl. 5 #Broiler
12x12 #Duct 1 2W #Plenum 1 1N 9/10
Total Flows: 9 Cylinder Dates: 19
Type of Fuel Shutoff: ☐ Pressure switch
☐ Shunt Trip ☐ None ☑ Contractor
☑ Mech.Gas Valve ☐ None ☐ Solenoid Gas Valve
Alarm Tie-in:
☑ Monitored Bldng.Alarm ☐ Local Bldng Alarm ☐ Bell ☐ None
Fan Tie-in ☐

APPLIANCE LOCATION: LEFT TO RIGHT

	Description	Size	G/E	Quantity	Nozzle ID
1.	Stove	36x36	G	2	1F
2.	Grill	23x33	G	1	1N
3.					
4.	Fryer	15x14x11	G	1	230
5.					
6.	4/10" 85				
7.					
8.					
9.					
10.					

	Yes	No	N/A
1) Are the hood and duct free of visible penetrations and hazards?			
2) Check pressure guage indicator, discharge indicators.	✓		
3) Check all seals and head assembly for tampering or activation.	✓		
4) Are cylinders securely mounted and free of signs of external damage or corrosion?	✓		
5) Weight or replace CO2/NIT cartridge 4 3/4 oz. 19 date. 10/20	✓		
6) Are piping and conduit securely braced, and free of damage?	✓		
7) Check nozzles for proper position and alignment.	✓		
8) Check nozzles for nozzle caps and / or seals in place.	✓		
9) Actuate system from manual release.	✓		
10) Activate system from terminal (last) links.	✓		
11) Replace fusible links. 3 360 1 212	✓		
12) Check for complete shutdown of gas or electric appliances.	✓		
13) Reset link line tension, check links and cable for proper travel.	✓		
14) Reset head and valve assemblies.	✓		
15) Re-light all gas appliances.	✓		
16) Reset all electrical shunt trips, contractors, and manual reset relays.	✓		
17) Re-Install all access panels and filters-Note Condition. OK	✓		
18) Re-install all cartridges.	✓		
19) Manual and remote releases set / seals in place.	✓		
20) Remove safety pins and install covers.	✓		
21) Check fan operation - Check for fan warning sign.	✓		
22) Is system UL300 compliant.	✓		
23) Install service tag and label.	✓		
24) K-Class extinguisher in kitchen.	✓		
25) Portable extinguishers serviced? Last service date.	✓		

Comments and Deficiencies:

Service Tech: [illegible] Date: 9/[illegible] Time in: Time out:

Customer Authorized Agent: X [signature] Print: X Taylis Deese

BFPE INTERNATIONAL
FIRE, SAFETY & SECURITY

- ☐ Corporate Headquarters, Hanover, MD, 410-768-2200/800-966-2212, FAX 410-768-5649
- ☐ York, PA, 717-741-9980/866-922-2373, FAX 717-741-9981
- ☐ Richmond, VA, 804-447-2900, FAX 804-447-2866
- ☐ Chesapeake, VA, 757-436-1301/800-394-2373, FAX 757-436-3176
- ☐ Dover, DE, 302-527-2373/888-553-2373, FAX 302-346-4806
- ☑ Clayton, NC, 919-550-2699/800-849-8886, FAX 919-550-0719
- ☐ Laurinburg, NC, 910-276-1112, FAX 910-276-5811
- ☐ Wilmington, NC, 910-762-5418/800-948-5489, FAX 910-762-9279

SERVICE ORDER/INVOICE

Semi-Annual

NO. J 1927037 Taylis Deese

9/1

CUSTOMER'S NAME/ADDRESS	CUST. ACC. NO.	CUST/PURCHASE ORDER #	DATE OF CALL
HERMITAGE RETIREMENT CENTER 139 MALLARD LANE-KI-EX ROCKINGHAM, NC 28379	0700354		9/1/22

TELE NO.	PERSON TO SEE	TERMS	CONTRACT	CALL IN	AUTO
910-895-0750	TAYLIS	N-15			✓

SPECIAL INSTRUCTIONS SEMI-ANNUAL INSPECTION ANSUL R-102 3 GAL. @ $75.00 ANNUAL INSPECTION (19) EXTGS. $6.00 EACH DUE DECEMBER

1-ANSU 19-PORT Fire Training Rsch. Per Customer Req

QUANTITY	WEIGHT	TYPE OF SERVICE/SALES	UNIT PRICE	TOTAL
1		Ansul R102 3gal fire sys insp		
2		Fusible links 360° Repl (Dec 22)		
		VSC		

PLEASE PAY FROM THIS INVOICE IF TOTALED
WE ACCEPT AMERICAN EXPRESS, MASTERCARD AND VISA
REMIT TO: BFPE INTERNATIONAL, P.O. BOX 791045, BALTIMORE, MARYLAND 21279-1045

BILL TO:
HERMITAGE RETIREMENT CENTER
PO BOX 1010
ATTN: ACCTS. PAYABLES
RAEFORD, NC 28376

COMPLETED DATE	SVRM.
9/1/22	66

SUB-TOTAL	
TAX 7.250%	
TOTAL	

X Taylis D. PRINT SIGNATURE — [signature] SIGN SIGNATURE

18000 WOW

CUSTOMER COPY

BFPE INTERNATIONAL
FIRE·SAFETY·SECURITY

115 Bestwood Drive
Clayton, NC 27520
800-849-8886
BFPE.COM

Rev. 3

CLA

FA TEST & INSPECT REPORT

	Page:	Job # or Call Type: 0601247	Ticket Number: 1887172
Customer Name: Hermitage Retirement Center	Service Req. By: Auto	Call Taken By: Travis Jones	PO Number:
Address: 139 Mallard Rd.	Project Locality:	Panel Location & Type (Name, Model and Number): FCI 72 w/ Fire Lite MS-5012	
City: Rockingham	State: NC	Zip: 28379	
Contact Name/Phone Number: Tallis Manuel (910) 895-0750			

✔	Standard	System Condition:					Monthly
	Voice		Very good	✔	Poor		Quarterly
	Multiplex		Good		Very poor		Semi-annual
	Other		Fair			✔	Annual

Notes/Comments: System is monitored by BFPE. Remove wires on terminals 6&10. Jumper N/C terminals 14&16. Remove small cube relay and remove red wire from large cube relay. Bell 2 terminal #9 is stripped, do not remove.

Test performed in accordance with NFPA 72

Control panel type	Annunciator panel
Conventional	N/A
Trouble Lamp/Audible OK	-
Trouble SIL/Ring Back OK	-
Alarm Source Ind. OK	-
Lamp Test OK	-
-	-
Main Battery Size: 12v 7Ah	
Main Battery Quantity: 2	
Door Holders OK	
HVAC Shutdown OK	

No. indicating devices	Oper	Def.
Bells	N/A	
Horns	1	
Fire lights	N/A	
Horn strobes	N/A	
Speakers	N/A	
Strobes	N/A	
Speaker strobes	N/A	
Chime Strobes	12	

No. initiating devices	Oper	Def.
Manual stations	14	
Smoke detectors	46	
Heat detectors	181	
Duct smoke detectors	1	
Flow switches	N/A	
Tamper switches	N/A	
Low air switches	N/A	
Pressure switches	N/A	
Carbon Monoxide	N/A	
Beam Detectors	N/A	

Sequence of operation is General Alarm

Follow Up Required: ✔ No ☐ Yes — If yes, please describe and list all equipment required:

All devices function properly.
Batteries dated 2-21 and passed load test
Terminal 9 is stripped out its for NAC CKT recommend the panel to be replaced
Left system in normal condition.

Equipment Used from Vehicle:

QTY.	Part Number	Part Description

Monitoring Details:

Monitoring Number: 1-800-286-5699
Account Number: HU-4759
Alarm Verified: Yes
Trouble Verified: Yes
Supervisory Verified: N/A

☐ System out of service ☐ System partially bypassed

Technician(s): J.P. Date: 8-16-22

Start time: Finish time: Lead Tech Signature: JASON P.

Total time on site: 4.5 Total travel time: 5 Print Customer Name: hermitagerock@aol.com

All responses are limited to areas accessible to inspector during the inspection. Signature constitutes acceptance of service performed as being satisfactory. If a service agreement exists between customer and BFPE, all work is subject to that agreement.

Customer Signature: Taylor Rease

AHJ Name:

AHJ Signature:(If present)

Ultra Brite Cleaning, INC. Layla's Deese **No. 22566**

P.O. Box 8
St. Pauls, NC 28384
(910) 865-6509
Cell: 624-1602

Diet Maint - 697
$600.00

CUSTOMER Heritage Retirement DATE 4-18-23

ADDRESS 139 Millard Dr

Rockingham NC 28379 PHONE 910-895-0750

✓	DESCRIPTION	PRICE	AMOUNT
✓	Restaurant Hoods Cleaned/ Exhaust Duct, Fans & Filters		600.00
	TOTAL		600.00

Thank You!
Price Subject to Change Without Notice.

Rec'd by Dana Hennessy

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Zone 2B
	DATE OF DRILL: 01/13/2023
	SHIFT: 1st 12hr shift 6a-6pm
	TIME OF DRILL: 2:00pm

STAFF PRESENT AT TIME OF DRILL:

Lashawna Tate	
Tasheema Wright	
nyasia Covington	
nakeisha Spencer	
Desiree murgan	
Patrell manning	
Javonda Clyburn	
Kwanji Jennings	
laKesha Little	
Tierra Dupuy	
Kamya Williams	
Carla Willerbe	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

The Drill was successful. The pull station was located in a timely manner. The Pull Station was located in Zone 2B. The Aides did a great Jobo.

DATE	SUPERVISOR
01/13/23	Lashawna Tate
	LaShawna Tate

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Zone 2B DATE OF DRILL: 1-15-23 SHIFT: 3rd 12hr shifts 6p-6am TIME OF DRILL: 10pm

STAFF PRESENT AT TIME OF DRILL:

Brandy P Corman	
Tammy Stuckant	
Shazacora McKell	
Rekyrian Short	
TaJonDG	
ZIRan Staff	
~~Laneca~~ B. Laneca Ellerbe	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

DATE	1-15-23 SUPERVISOR
	Brandy Corman

Jan 1

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Backhall DATE OF DRILL: Jan 1, 2023 SHIFT: 1st TIME OF DRILL: 1 pm

STAFF PRESENT AT TIME OF DRILL:

	Christine
Odessa	Patricia
Deanna	Mattie
Christan	
Shunta	
Luquikia	
Gail	
Sedonna	
LaStacia	
Evelyn	
Denicha	
Sabrea	
Bertha	
Betty	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

Girls shut doors, Grabbed fire extigers
Checked all residents had no problems
Over all it was good.

DATE 1-1-23 SUPERVISOR Odessa Robinson

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER
139 MALLARD LANE
ROCKINGHAM, NC 28379

TEST LOCATION: Main Entrance Pull station
DATE OF DRILL: 1/11/2023
SHIFT: 2nd
TIME OF DRILL: 10:00pm

STAFF PRESENT AT TIME OF DRILL:

Sierra
Tashiela
Angelica
Shantraya
Tiffany
Regina
Patricia
Carmelita
melinda

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

Employees did well with today's drill. Every Rsd were in there Room with doors shut. Aides had extinguishers in hand and fire was found at a decent amount of time. Every one did great

DATE	SUPERVISOR
1/11/23	Symone Gilbert

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Zone 1B
	DATE OF DRILL: 2-4-23
	SHIFT: 3rd
	TIME OF DRILL: 10:15 pm

STAFF PRESENT AT TIME OF DRILL:

Brandy Courneya	
Francheska Irvall	
Tammy Stubvant	
Shazacia McNeill	
Rekyyan Short	
Tajanda Ratliff	
Zibah Ratliff	
Lamerla Ellerbe	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

Staff did Great the only problem one staff was sleep During the Fire Drill other then that Everything was Good. New employ's did a Great Job.

DATE	2-4-23	SUPERVISOR
	Brandy Courneya	

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Zone 12 B
	DATE OF DRILL: 2/9/23
	SHIFT: 1st
	TIME OF DRILL: 3:20pm

STAFF PRESENT AT TIME OF DRILL:

Kwanji Jennings	Taylis Desse
Patrell Manning	Lashawna Tate
Tierra Dupuy	Tyeshia Bostic
Beverly Smith	Alisa Covington
Shakeema Covington	Gregory Covington
Kayna Williams	
Angelica Stanback	
Oreale Brown	
Donna Hayes	
Stacia Palmer	
Danielle Baker	
Desiree Morgan	
Lakesha Little	
Jaylis Rogers	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

At 3:20pm the drill was in place, The Aides located the fire and put it out. Over All the drill was good.

DATE	SUPERVISOR
02/09	LaShawna Tate
	LaShawna Tate

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: front Hall DATE OF DRILL: 2-7-23 SHIFT: 1st TIME OF DRILL: 8:00am

STAFF PRESENT AT TIME OF DRILL:

Staff	Oracle
Odessa	Danielle
Lakeisha	Donna
Nakosha	Alisa
Krissin	Betty
Shonta	~~Aa~~ Bertha
gayle	April
Sedonna	Christine
nancy	Joy
Evelyn	
TAsheema	
LaStacia	
Taylis	
Jaylis	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

pull station zone 1 was pulled girls need to get were they are needed we need to work on it everyone had extingers and at doors → OR

DATE 2-7-23 SUPERVISOR Odessa Robinson

Needs work

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER
139 MALLARD LANE
ROCKINGHAM, NC 28379

TEST LOCATION:	Zone 2B
DATE OF DRILL:	2/12/2023
SHIFT:	2nd
TIME OF DRILL:	11:50 pm

STAFF PRESENT AT TIME OF DRILL:

Jazzmin	
Regina	
Tiffany	
Tammy	
Carmelita	
K'Arvonie	
Sierra	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

2/12/23 At 11:50pm I started Fire Drill and everyone did great even the New Girls. Everyone were on there hall holding Fire Extinguishers and Red were in Rooms with Doors Shut. The fire was found on the Front & Back hall and the Drill was an Suress

DATE	SUPERVISOR
2-12	Symone Sellers

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Front Entrance
	DATE OF DRILL: 3-11-23
	SHIFT: 6A-6P
	TIME OF DRILL: 9:15AM

STAFF PRESENT AT TIME OF DRILL:

Tammy Breeden	
Lakeisha Wittle	
Evelyn Moore	
Stacia Palmer	
Odessa Robinson	
Denicha Tillman	
Lasteria Smith	
Shunta Gould	
Arkatha DAVIS	
Annette Brown	
Tasheena Wright	
April Williams	
~~Bertha~~ MARY Halloway	
Mattie GAILES	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

	Girls followed direction. good fire drill

DATE	SUPERVISOR
3-11-23	Odessa Robinson

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION:
	DATE OF DRILL: 3-8-2023
	SHIFT: 2nd
	TIME OF DRILL: 10:30p

STAFF PRESENT AT TIME OF DRILL:

Patricia	
Sierra	
Carmelita	
Regina	
Tiffany	
Nyguria	
Mirzanna	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

Directions and Proper Protocal was given to my new girls. Everyone did excellent.

DATE	SUPERVISOR
3-8-23	Symone Sellers

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Front Hall
	DATE OF DRILL: 3-22-23
	SHIFT: 1st
	TIME OF DRILL: 10

STAFF PRESENT AT TIME OF DRILL:

Kwan Jennings	
Angelica Stanback	
Tyeshia Bostic	
Desirae Morgan	
Tiara Davis	
Kamya Williams	
TyKerria Clyburn	
Beverly Hailey	
Gail Little	
Odessa Robinson	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

No Complaints

DATE	SUPERVISOR
	Kwanya Jennings

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Front Entrance DATE OF DRILL: 3-23-23 SHIFT: 6p - 6A TIME OF DRILL: 12:30 AM

STAFF PRESENT AT TIME OF DRILL:

Kay	
Tammy	
Michael	
Ashley	
Danajsia	
Niyquria	
Makiyla	
Tanajsia	
Brandy:	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

	Everyone did a Great Job
DATE	3-23-23 SUPERVISOR
	Brandy Carey

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Zone 1B DATE OF DRILL: 4-20 SHIFT: 3rd TIME OF DRILL: 1Am

STAFF PRESENT AT TIME OF DRILL:

Brandy Cannon	
Rekiyah Short	
ZIBah Ratliff	
Tammy Sturrant	
Lamera Ellerbe	
Miguerra	
Ashley	
Donaysia	
Tonaysia	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

	Everyone did a Good Job!!
DATE	4-20 SUPERVISOR
	Brandy Cannon

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Back Hall
	DATE OF DRILL: 04.22.23
	SHIFT: 1st
	TIME OF DRILL: 10:00am

STAFF PRESENT AT TIME OF DRILL:

Odessa	
Tysheema.	
Gail	
Sedonna	
evelyn	
La Keshia	
Patrell	
Deanna	
Shunta	
Nina.	
Jasmine	
mattie	
Betty	
Bertha	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

everything went well no problems

DATE 4-22-23 SUPERVISOR Odessa Robinson

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Back Hall Dinning Room DATE OF DRILL: 4 - 26 - 2023 SHIFT: 2nd TIME OF DRILL: 11:30p

STAFF PRESENT AT TIME OF DRILL:

Patricia	
Sierra	
Regina	
Carmelita	
Tiffany	
Qiara	
Mirzanna	
Charity	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

DATE	SUPERVISOR
4-26-23	Qiara accidently pulled the fire Alarm in the Dinning Room on Back Hall. Proper Protocal was not able to be used because of the accident. Every one thought this was an fire Drill and was on there Halls with all doors Shut with Extinguishers in there Hands. Every one did good
4.26.23	Shamone Sellers

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Front Hall DATE OF DRILL: 4-27-23 SHIFT: 1st TIME OF DRILL: 10a

STAFF PRESENT AT TIME OF DRILL:

Kwan Jennings	
Angellica Stanback	
Tyeshia Bostic	
Nakisha Spencer	
Tiara Davis	
Tierra Dupey	
Jasmine Robinson	
Beverly Hailey	
Jasmine Wilson	
Kamya Williams	
Patrell Manning	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

No Complaints

DATE	SUPERVISOR
	Kwanjen Jennings

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Zone 2B. DATE OF DRILL: 5-12 SHIFT: 3rd TIME OF DRILL: 9pm

STAFF PRESENT AT TIME OF DRILL:

Tammy.	
Angie	
Ashley	
Donalisa	
Tanaysia	
Bekiyrian	
Zaria	
Chelsea.	
Brandy.	
Tierra	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

	Staff did a Great Job !!
DATE	5-11-23. SUPERVISOR
	Brenz Cons

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Richmond Hall / Heat / Smoke Detector
	DATE OF DRILL: 5-7-2023
	SHIFT: 2nd
	TIME OF DRILL: 6:45p

STAFF PRESENT AT TIME OF DRILL:

Melinda Townsend	
Sierra Patterson	
Patricia McNeil	
Chelsea Butler	
Tiffany Ingram	
Charity Haywood	
Mirranna	
Regina Nobels	
Carmelita White	
Diara Stanback	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

5-7-23	Everyone were in there rooms with doors shut Except Scotland Hall Residents. They were in the dinning room eating Dinner. Aides had Residents to Remain Seated and closed doors to the Dinning room with Extinguishers in there hands. Even though Chelsea Butler is New She knows proper protocal to an Fire Drill. Front & Back Hall was an ~~fail~~ sucess
DATE	**SUPERVISOR**
5-7-23	Symone Sellers

may 21

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Pull station FH DATE OF DRILL: 5-21-23 SHIFT: 1st TIME OF DRILL: 10:30 am

STAFF PRESENT AT TIME OF DRILL:

Odessa	Annette
Deanna	Arletha
Tysheema	
Jasmine B	
Tiara	
Keshia	
La Keshia	
Sadonna	
Nina	
Bail	
evelyn	
Mattie	
Betty	
Bertha	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

Girls did good forgot to shut some doors

DATE 5-21-23 SUPERVISOR Odessa Robinson

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER
139 MALLARD LANE
ROCKINGHAM, NC 28379

TEST LOCATION: Main Entrance Pull Sta
DATE OF DRILL: 5/22/23
SHIFT: 2nd
TIME OF DRILL: 9:00 PM

STAFF PRESENT AT TIME OF DRILL:

Sierra
Melinda
Melody
Tiffany
Mirranda
Dierra
Charity
Carmelita
Regina

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

Today we had an drill so that our New employee Melody knows what to do in case of an fire. Only problem she had was her Common Area Doors were open (Day Room + Shower Room) Everyone else did great

DATE	SUPERVISOR
5/22/23	Myrna Gallard

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER
139 MALLARD LANE
ROCKINGHAM, NC 28379

TEST LOCATION: Chapel
DATE OF DRILL: 5.26.23
SHIFT: 1ST
TIME OF DRILL: 7:15

STAFF PRESENT AT TIME OF DRILL:

Kwan Jennings	
Angelicia Stanback	
Ty Bostic	
Tierra Dupey	
Jasmine Robinson	
Beverly Hailey	
Angel Leak	
Audrey Ingram	
Nakiesha Spencer	
Breonna William	
Khamula Johnson	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

Aides did good No complaints

DATE	SUPERVISOR
	Kwan Jennings

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Front Hall pull station
	DATE OF DRILL: 6-22-2023
	SHIFT: 1st
	TIME OF DRILL: 3:16pm

STAFF PRESENT AT TIME OF DRILL:

Kwanjai Jennings	Danielle Baker
Breonna Williams	Mont Covington
Nakeshia Spencer	Jasmine Robinson
Audrey Ingram	Donna Hayes
Angel Leak	Derrick Kendall
Tierra Dupey	Alisa Covington
Beverly Smith	
Lastacia Smith	
Brandyi Covington	
Tema Harrington	
Anna Gissendaner	
Annette Brown	
Arletha Davis	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

DATE	SUPERVISOR
	No complaints Everything went well
	Kwanjai J

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER
139 MALLARD LANE
ROCKINGHAM, NC 28379

TEST LOCATION:	Back Hall Pull Station / Dining Room
DATE OF DRILL:	6-19-2023
SHIFT:	2nd
TIME OF DRILL:	9:15pm

STAFF PRESENT AT TIME OF DRILL:

Mirzana	
Charity	
melanie	
Tiffany	
Regina	
Carmelita	
melinda	
Patrell	
Sierra	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

6-19-23	Employees had extinguishers in there ~~hands~~ hands and checked every room. All common areas were checked and the fire was found in less than 5 minutes. Everyone did good

DATE	SUPERVISOR
6-19-23	Symone Sellers

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Front Hall DATE OF DRILL: 6-17-23 SHIFT: 1st TIME OF DRILL: 10:00am

STAFF PRESENT AT TIME OF DRILL:

Odessa	mattie
Tasheema	
Jasmine	
Tiara	
Gail	
Sadonna	
nina	
evelyn	
LaKeshia	
Keshia	
mary	
Betty	
Angel	
Joy	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

They did good just need to remember to check all doors

DATE 6-17-23 SUPERVISOR Odessa Robinson

FIRE DRILL RECORD

THE HERMITAGE RETIREMENT CENTER 139 MALLARD LANE ROCKINGHAM, NC 28379	TEST LOCATION: Pull station - Anson
	DATE OF DRILL: 6/24/23
	SHIFT: evening @ 830pm
	TIME OF DRILL: 830pm

STAFF PRESENT AT TIME OF DRILL:

Angelica Stanback	
Nyaguara Wall	
Rekayan Short	
Ziran Ratliff	
Tanyssia Ingram	
Danyasia Ingram	
Tammy Braden	
Ashley Gillespie	
Chabla Battier	
Akirra Gould	

DRILL RESULTS: PROBLEMS, TIME, COMMENTS, ETC.

- Had to remember not that doors are unlock until alarm is reset.
- Show new aides the rountie up front
- Explain why we close doors & make sure we know where rsd are.

DATE	SUPERVISOR
6/24/23	Jayeis RPeese