

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL034106	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED C 01/24/2024
NAME OF PROVIDER OR SUPPLIER CADENCE AT CLEMMONS		STREET ADDRESS, CITY, STATE, ZIP CODE 1165 S PEACE HAVEN RD CLEMMONS, NC 27012		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Complaint investigation by Tod Hancock, conducted on January 24, 2024. Records indicate that the facility was licensed on August 20, 2014, for Ninety-Six (96) Beds, of which Thirty-Six (36) are Special Care Beds. Based on the above information, the facility is required to meet the 2005 Minimum and Desired Standards and Regulations for Homes for the Aged and Infirmed and the 2012 North Carolina State Building Code, Section 407, Institutional Occupancy, Group I-2. The complaint alleges that the sprinkler system malfunctioned, discharging water, and damaged interior finishes. The complaint was substantiated. Deficiencies were cited and a Plan of Corrections is required.	C 000		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the facility suffered damage to its interior finishes due to the	C 164		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 164	Continued From page 1 accidental discharge of the fire suppression system. Findings on January 24, 2024: a.B-3- Based on observations the interior finishes suffered water damage. b.B-11- Based on observations the interior finishes suffered water damage. c.B-112- Based on observations the interior finishes suffered water damage.	C 164		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation and interviews with Staff the facility's fire suppression system suffered multiple component failures allowing water to be discharged. Findings on January 24, 2024: a. Corridor B3- The fire suppression system suffered two component failures allowing water to discharge. 2. Based on observation and interviews with Staff the facility's fire alarm control panel (FACP) is indicating trouble with one smoke and one heat	C 189		

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C 189	Continued From page 2 detecting device. Findings on January 24, 2024: a. B-11- The smoke detector in this room is indicating trouble. b. B-112- The heat detector in this room is indicating trouble.	C 189			