

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>HAL-060170</b>                      | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: <b>01</b><br><br>B. WING _____                                                | (X3) DATE SURVEY<br>COMPLETED<br><br><b>04/17/2024</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>ARBOR RIDGE AT HUNTERSVILLE</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>10200 HAMPTON PARK DRIVE<br/>HUNTERSVILLE, NC 28078</b> |                                                                                                                          |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                               | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | ID<br>PREFIX<br>TAG                                                                                 | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                               |
| C 000                                                                  | Initial Comments<br><br>Report of a Biennial Construction Survey by<br>Suzanna Fay conducted on April 17, 2024.<br><br>This facility was licensed on June 16, 2022 and is<br>licensed for 40 Beds including a 24 Bed Special<br>Care Unit. Therefore, this facility was surveyed<br>for conformance with the 2005 Rules for<br>Licensing of Adult Care Homes of Seven or More<br>Beds in effect at the time of initial licensure and<br>applicable portions of the 2018 Edition of the<br>North Carolina Building Code(s), I-2 Institutional<br>Occupancy.<br><br>Deficiencies were observed and a Plan of<br>Corrections is required. | C 000                                                                                               |                                                                                                                          |                                                        |
| C 152                                                                  | Entrances-Steps, Porches with Handrails<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0305 PHYSICAL<br>ENVIRONMENT<br>(h) The requirements for outside entrances and<br>exits are:<br>(2) All steps, porches, stoops and ramps shall be<br>provided with handrails and guardrails;<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that all steps, porches<br>and stoops are not provided with handrails or<br>guardrails.<br><br>Findings on April 17, 2024:<br>a. SCU Courtyard - there is an 8"-10" drop off at<br>the porch on either side from the columns to the<br>exterior walls.            | C 152                                                                                               |                                                                                                                          |                                                        |
| C 155                                                                  | Floors-Non-skid, in Good Repair                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | C 155                                                                                               |                                                                                                                          |                                                        |

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Division of Health Service Regulation

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| C 155                                                                  | Continued From page 1<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0305 PHYSICAL<br>ENVIRONMENT<br>(i) The requirements for floors are:<br>(1) All floors shall be of smooth, non-skid<br>material and so constructed as to be easily<br>cleanable;<br>(2) Scatter or throw rugs shall not be used; and<br>(3) All floors shall be kept in good repair.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed the use of scatter or<br>throw rugs in one bedroom.<br><br>Findings on April 17, 2024:<br>a. Room H-18 - there was a throw rug,<br>approximately 4' x 6' on the floor of the room.<br>The edges were not secure and were beginning<br>to unravel. | C 155                                                                                               |                                                                                                                          |                                                        |
| C 164                                                                  | Housekeeping and Furnishings-Clean, Repaired<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0306 HOUSEKEEPING AND<br>FURNISHINGS<br>(a) Adult care homes shall:<br>(1) have walls, ceilings, and floors or floor<br>coverings kept clean and in good repair;<br>(2) have no chronic unpleasant odors;<br>(3) have furniture clean and in good repair;<br>(e) This Rule shall apply to new and existing<br>facilities.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the floors, ceilings<br>and ceiling fixtures were not kept clean.<br><br>Findings on April 17, 2024:                                                                             | C 164                                                                                               |                                                                                                                          |                                                        |

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| C 164                                                                  | Continued From page 2<br><br>a. There is a general pattern of exhaust fan<br>grilles with heavy accumulations of dust.<br>b. There is a pattern of carpet threads unraveling<br>around the recessed clean outs in the corridors<br>which create a trip hazard.<br>c. Nurse Station - there is not a transition strip at<br>the door and the carpet is beginning to unravel<br>creating a trip hazard.                                                                                                                                                                                                                                                                                                                                          | C 164                                                                                               |                                                                                                                          |                                                        |
| C 166                                                                  | Housekeeping-Maintained Free of Hazards<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0306 HOUSEKEEPING AND<br>FURNISHINGS<br>(a) Adult care homes shall:<br>(5) be maintained in an uncluttered, clean and<br>orderly manner, free of all obstructions and<br>hazards;<br>(e) This Rule shall apply to new and existing<br>facilities.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the facility was not<br>free of all hazards. Exposed metal brackets can<br>cause a cut or scratch if a resident or staff<br>member rubbed against the hard edge.<br><br>Findings on April 17, 2024:<br>a. AL Spa - the toilet paper dispenser was<br>broken leaving one of the sharp metal brackets<br>exposed. | C 166                                                                                               |                                                                                                                          |                                                        |
| C 189                                                                  | Building Equipment Maintained Safe, Operating<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0311 OTHER<br>REQUIREMENTS<br>(a) The building and all fire safety, electrical,                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | C 189                                                                                               |                                                                                                                          |                                                        |

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| C 189                                                                  | <p>Continued From page 3</p> <p>mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.<br/>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:<br/>1. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin.</p> <p>Findings on April 17, 2024:<br/>a. AL Med Room Storage - there are two unsealed sleeves at the data equipment.<br/>b. Exterior Water Heater Room - there is an open junction box in the ceiling and a 1" diameter hole to the right of the junction box.<br/>c. SCU - there are gaps around the security camera outside the Living Area where the camera doesn't cover the junction box.<br/>d. Utility Corridor - there is a gap at the sprinkler head escutcheon ring outside of Clean Utility.</p> <p>2. Based on observation there is a failure to install and maintain plumbing piping in a safe configuration. Failure to maintain or install plumbing piping with a minimum 2" air gap could affect all occupants of the facility if the domestic water supply became contaminated.</p> <p>Findings on April 17, 2024:<br/>a. Kitchen - the drain line for the icemaker was resting directly on top of the drain.</p> | C 189                                                                                               |                                                                                                                          |                                                        |

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| C 199                                                                  | Continued From page 4                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | C 199                                                                                               |                                                                                                                          |                                                        |
| C 199                                                                  | Exhaust Ventilation<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0311 OTHER<br>REQUIREMENTS<br>(g) The spaces listed in this Paragraph shall be<br>provided with exhaust ventilation at the rate of<br>two cubic feet per minute per square foot. This<br>requirement does not apply to facilities licensed<br>before April 1, 1984, with natural ventilation in<br>these specified spaces:<br>(1) soiled linen storage;<br>(2) soil utility room;<br>(3) bathrooms and toilet rooms;<br>(4) housekeeping closets; and<br>(5) laundry area.<br>(k) This Rule shall apply to new and existing<br>facilities with the exception of Paragraph (e)<br>which shall not apply to existing facilities.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the facility did not<br>maintain exhaust ventilation in specified spaces.<br>Lack of ventilation allows for the build up humidity<br>that can cause mildew and slick areas and<br>prevents the dissipation of odors.<br><br>Findings on April 17, 2024:<br>a. There was a pattern of fans on the Service<br>Hall including the Janitor's Closet and Soiled<br>Linen that were not working. | C 199                                                                                               |                                                                                                                          |                                                        |