STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL034062	A. BUILDING: 01 B. WING _____	04/10/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CLEMMONS VILLAGE II	6441 HOLDER ROAD CLEMMONS, NC 27012

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Construction Section Biennial Survey by Tod Hancock conducted on April 10, 2024. Records indicate this facility was first licensed on June 3, 1997, for 66 beds. Therefore, the facility is required to meet the 1996 Rules for the Licensing of Adult Care Homes, the applicable portions of the 2005 Rules for Adult Care Homes of Seven or More Beds; and the 1996 North Carolina State Building Code Section 409.1-Group I-2 Deficiencies were cited that require a Plan of Correction.	C 000	Response Preface The provider submits this Plan of Correction (POC) in accordance with specific regulatory requirements. The Provider does not denote agreement with the Statement of Deficiencies nor does it constitute an admission that the stated deficiencies are accurate. The Provider submits this POC with the intention that it be inadmissible by any third party in any civil or criminal action against the Provider or any employee, agent, officer, director, or shareholder of the Provider. The Provider hereby reserves the right to challenge the findings if at any time the Provider determines that the findings: (1) are relied upon to adversely influence or serve as a basis, in any way, for the selection and/or imposition of future remedies, or for any increase in future remedies, whether such remedies are imposed by the State of North Carolina or any other entity; or (2) serve, in any way, to facilitate or promote action by any third party against the Provider. Any changes to Provider's policy or procedures should be considered to be subsequent remedial measures as that concept is employed in Rule 407 of the Federal Rules of Evidence and should be inadmissible in any proceeding on that basis.	
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the plumbing equipment was not maintained in a safe operating condition. Findings on April 10, 2024: a. Dining Room- Beverage Service Bar- The ice machine drain does not have a 2" air gap 2. Based on observation, the buildings'	C 189		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

Kim Bridgeman | Executive Director | 5/2/24

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C 189	Continued From page 1 emergency equipment is not maintained in a safe operating condition. This could affect all if they could not promptly find their way to the exit during an emergency. Findings on April 10, 2024: a. A Hall Egress Door- The Emergency lights, above the door, did not illuminate when tested. b. Living Room- The Emergency lights, on the right wall, did not illuminate when tested.	C 189	Plan of Correction – C-189 The provider strives to ensure that the building, along with all fire safety, electrical, mechanical and plumbing equipment is maintained in a safe and operational condition. The facility has policies and procedures designed to maintain these goals. Maintenance work orders, routine maintenance checks, safety committee audits and various quality assurance measures are examples of the many components utilized.	
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the facility is not maintaining its exhaust fan in an operable condition. This could cause unnecessary odors as well as mildew. Findings on April 10, 2024: a. C Hall-Room 23- The exhaust fan is not	C 199	Pathway obstructions, doors that positive latch, fire barrier penetrations, emergency lights, door propping and storage height are evaluated at least quarterly as part of the Quality Improvement (QI) and safety audits. 1 a - The Maintenance Director adjusted the ice machine drain so that there is a 2" air gap between the end of the drain and drain opening. 2 a & b a. Emergency Light- The Maintenance Director repaired the wall-mounted self-contained emergency light on A Hall egress door and the living room so that the lights illuminate on backup power when the test button is pushed.	4/16/24 4/16/24

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C 199	Continued From page 2 working. b. C Hall-Room 31- The exhaust fan is not working. c. C Hall- Staff Bathroom- The exhaust fan is not working. d. C Hall-Women's Guest Bathroom- The exhaust fan is not working. d. C Hall- Men's Guest Bathroom-The exhaust fan is not working. e. C Hall-Communication Room- The exhaust fan is not working. f. D Hall- Housekeeping- The exhaust fan is not working.	C 199	Plan of Correction C199 The provider believed it was in compliance with maintaining the ventilation system in proper working order. The facility has policies and procedures designed to maintain these goals. Maintenance orders, routine maintenance checks, safety committee audits, and various quality assurance measures are examples of the many components utilized. The Maintenance Director coordinated a local company to replace the exhaust fan system supplying C Hall Room 23, 31, staff bathroom, the women's & men's guest bathrooms, the communication room, and D Hall housekeeping.	5/22/24