Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL034062	A. BUILDING: 01 B. WING _____	R 07/08/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CLEMMONS VILLAGE II	6441 HOLDER ROAD CLEMMONS, NC 27012

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report of a Construction Section Biennial Follow Up Survey by Tod Hancock conducted on July 8, 2024. Deficiencies remain uncorrected that require a Plan of Correction.	{C 000}	Response Preface The provider submits this Plan of Correction (POC) in accordance with specific regulatory requirements. The Provider does not denote agreement with the Statement of Deficiencies nor does it constitute an admission that the stated deficiencies are accurate.	
{C 199}	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the facility is not maintaining its exhaust fan in an operable condition. This could cause unnecessary odors as well as mildew. Findings on July 8, 2024: c. C Hall- Staff Bathroom- The exhaust fan is not working. d. C Hall-Women's Guest Bathroom- The exhaust fan is not working.	{C 199}	The Provider submits this POC with the intention that it be inadmissible by any third party in any civil or criminal action against the Provider or any employee, agent, officer, director, or shareholder of the Provider. The Provider hereby reserves the right to challenge the findings if at any time the Provider determines that the findings: (1) are relied upon to adversely influence or serve as a basis, in any way, for the selection and/or imposition of future remedies, or for any increase in future remedies, whether such remedies are imposed by the State of North Carolina or any other entity; or (2) serve, in any way, to facilitate or promote action by any third party against the Provider. Any changes to Provider's policy or procedures should be considered to be subsequent remedial measures as that concept is employed in Rule 407 of the Federal Rules of Evidence and should be inadmissible in any proceeding on that basis.	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

K T Kim Bridgeman | 10/21/24

Division of Health Service Regulation

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{C 199}	Continued From page 1 e. C Hall- Men's Guest Bathroom-The exhaust fan is not working. f. C Hall-Communication Room- The exhaust fan is not working. g. D Hall- Housekeeping- The exhaust fan is not working.	{C 199}	Plan of Correction C199 The provider believed it was in compliance with maintaining the ventilation system in proper working order. The facility has policies and procedures designed to maintain these goals. Maintenance orders, routine maintenance checks, safety committee audits, and various quality assurance measures are examples of the many components utilized. The Maintenance Director coordinated a local company to replace the exhaust fan system that supplies C Hall staff bathroom, the women's & men's guest bathrooms, the communication room, and D Hall housekeeping. (Attachment #1	7/11/24

SYLVESTER & OCKRUM, INC.
An Energy Solutions Company

INVOICE
96563

Po Box 1690
Clemmons, NC 27012 | Ph. (336) 766-3430 Fax. (336) 766-0912

CUST Clemmons Village 2
Kelly Scott
6441 Holder Rd
Clemmons, NC 27012

SITE Clemmons Village 2
6441 Holder Rd
Clemmons, NC 27012

ACCOUNT NO	WORK ORDER #	INVOICE DATE	TERMS	DUE DATE	SERVICE DATE		PAGE
CLE013	11-31925	7/29/2024	Net 30	8/28/2024	7/11/2024		1

ORDER 11-31925, PO # , n/a

DESCRIPTION PARTS ARE IN OUR WAREHOUSE READY FOR INSTALL
exhaust fan not working

RESOLUTION Exhaust fan is seized. Called around to locate the part because customer wants this replaced right away. Ordered from Faulkner Haynes and is 2 to 3 weeks out.

Swapped out exhaust fan and verified it was working. Taped up connections and it is operating properly at this time.

ITEM NO	QUANTITY	DESCRIPTION	UNIT PRICE	EXTENDED
LABOR	3.00	LABOR- Regular Hours	86.00	258.00
	1	exhaust fan	1487.50	1,487.50
MILEAGE	15	Mileage	3.00	45.00
	1	Jimmy Atanasio tape	57.36	57.36
CONSUMABLE	1	CONSUMABLES	45.00	45.00
LABOR	3.00	LABOR- Regular Hours	86.00	258.00
LABOR	3.00	LABOR- Regular Hours	86.00	258.00
	3		0.00	0.00

Thank you for your business!

ITEM TOTAL	2,408.86
TAX	168.62
TOTAL AMOUNT	**2,577.48**

Thank you for your business. If paying by credit card a 3% convenience fee will be added to the total.
https://www.gobillandpay.com/scbillpay