

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL092102	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 07/24/2025
NAME OF PROVIDER OR SUPPLIER ELSIE'S PLACE		STREET ADDRESS, CITY, STATE, ZIP CODE 10916 RAVEN ROCK DRIVE RALEIGH, NC 27614		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow-up survey on July 24, 2025.	C 000		
C 206	10A NCAC 13G .0702 (e) Tuberculosis Test and Medical Examination 10A NCAC 13G .0702 Tuberculosis Test And Medical Examination and Immunizations (e) The result of the medical examination required in Paragraph (b) of this Rule shall be documented on the North Carolina Medicaid Adult Care Home FL-2 form which is available at no cost on the Department's Medicaid website at https://medicaid.ncdhhs.gov/media/6549/open . The Adult Care Home FL-2 shall be signed and dated by the physician or physician extender completing the medical examination. The medical examination shall include the following: (1) resident's identification information, including the resident's name, date of birth, sex, admission date, county and Medicaid number, current facility and address, physician's name and address, a relative's name and address, current level of care, and recommended level of care; (2) resident's admitting diagnoses, including primary and secondary diagnoses and dates of onset; (3) resident's current medical information, including orientation, behaviors, personal care assistance needs, frequency of physician visits, ambulatory status, functional limitations, information related to activities and social needs, neurological status including orders for therapeutic diets; (4) special care factors, including physician orders for blood pressure, diabetic urine testing, physical therapy, range of motion exercises, a bowel and bladder program, a restorative feeding program, speech therapy, and restraints;	C 206	Facility Administrator/Registered Nurse will ensure compliance at admission by verifying that each resident has a current FL-2 and TB test results on file prior to move-in. If documentation is missing or incomplete, it will be obtained before admission is finalized. Facility Administrator/Registered Nurse will audit each resident record monthly to ensure FL-2s and TB test results remain current. Any out-of-date or missing documentation will be immediately obtained from the resident's physician. Facility Administrator/Registered Nurse will maintain a checklist of all resident FL-2 due dates and TB test requirements to ensure ongoing compliance. Administrator/Registered Nurse will monitor monthly, and if there is a problem, it will be reported and corrected immediately.	7/30/2025

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Regina Starredes, Admin 8/18/2025

STATE FORM

6899

R2J811

If continuation sheet 1 of 7

Reviewed and Acknowledged

SC

8/25/25

Division of Health Service Regulation

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C 206	Continued From page 1 (5) resident's medications, including the name, strength, dosage, frequency and route of administration of each medication; (6) results of x-rays or laboratory tests determined by the physician or physician extender to be necessary information related to the resident's care needs; and (7) additional information as determined by the physician or physician extender to be necessary for the care of the resident. This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure 1 of 2 sampled residents had an FL2 updated annually to include the resident's current medications (#2). The findings are: Review of Resident #2's current FL2 dated 04/25/25 revealed: -Diagnoses included dehydration, UTI, early dementia, and COVID induced psychosis. -Resident #2 was intermittently disoriented, semi-ambulatory, and incontinent of bladder. -There was an order for Zyprexa 2.5mg, three times a day (used to treat schizophrenia), Zyprexa 2.5mg as needed (used to treat schizophrenia), and fish oil daily (used to treat inflammation). Review of Resident #2's record revealed: -There was not an updated FL2 completed by the	C 206			

Division of Health Service Regulation

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C 206	Continued From page 2 Primary Care Provider (PCP) after 04/25/25. -There was an FL2 signed by Resident's #2's PCP on 04/25/25. Review of Resident #2's Resident Register revealed an admission date of 10/16/23. Observations of Resident #2's medications on hand on 07/24/25 revealed: -On 06/25/25, Sertraline 25mg, 1 tablet daily, was dispensed with a quantity of 30 with 2 tablets left. -On 04/21/25, Lisinopril 2.5mg, 1 tablet daily, was dispensed with a quantity of 90 with 0 tablets left. -On 02/25/25, Haloperidol 0.5 ½, tablet twice a day as needed was dispensed with a quantity of 30 with 4 tablets left. -On 06/25/25, Haloperidol 0.5 ½, tablet twice a day as needed was dispensed with a quantity of 30 with 30 tablets left. -On 04/09/25, Imodium A-D 2mg, 1 tablet three times a day as needed, was dispensed with a quantity of 24 with 5 tablets left. -On 07/22/25, Vitamin B-12 1000mcg, 1ml monthly injection was dispensed with a quantity of 3 with 3 tablets left. Review of Resident #2's Psychiatric follow-up evaluation service visit form dated 06/26/25 revealed: -There was an order for Imodium A-D 2mg, 1 tablet three times a day (used to treat diarrhea), Tylenol 325mg, 1 to 2 tablets every 6 hours (used to treat pain), Acetaminophen extra strength 500mg, 1 tablet every 6 hours as needed (PRN) (used to treat pain), Senna Plus 8.6mg, 1 tablet twice a day (used to treat constipation), Metoprolol Tartrate 25mg, ½ tablet with food daily (used to treat high blood pressure and heart disease), Sertraline 25mg, did not give dose or frequency (used to treat depression), Lisinopril	C 206		

Division of Health Service Regulation

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C 206	Continued From page 3 2.5mg, 1 tablet daily (used to treat high blood pressure), Ensure liquid 100ml twice a day (used to treat malnutrition), Zinc Oxide 20mg, ointment 1 application three times a day (used to treat anti-inflammatory skin), Estradiol 0.01%mg/1gm, twice per week (used to treat irritation and dryness), Tizanidine 2mg, 1 tablet daily (used to treat chronic pain), Vitamin B-12 1000mcg, 1ml injection monthly (used to treat and prevent B-12 deficiency), Loperamide 2mg, 1 table three times daily PRN (used to treat diarrhea), Ferrous Sulfate 325mg, 1 tablet every other day (used to treat and prevent iron deficiency), Haloperidol 0.5mg, ½ tablet at bedtime daily (used to treat schizophrenia), and Haloperidol 0.5mg, ½ tablet twice a day (used to treat schizophrenia), -On 06/27/25, Trazodone 50mg, 0.5 tablet at bedtime PRN (used to treat depression), Seroquel 25mg, 1 tablet at bedtime (used to treat schizophrenia), and Quetiapine ER 25mg, 1 tablet daily (used as a mood stabilizer) was discontinued. -Resident #2 did not utilize PRN psychotropic as of that visit. Telephone interview with the facility's contracted pharmacy on 07/24/25 at 2:57pm revealed: -Resident #2 was prescribed medications through their pharmacy. -On 07/05/25, Metoprolol Tartrate 25mg, ½ tablet with food daily, was dispensed with a quantity of 15. -On 06/25/25, Sertraline 25mg, 1 tablet daily, was dispensed with a quantity of 30. -On 04/21/25, Lisinopril 2.5mg, 1 tablet daily, was dispensed with a quantity of 90. -On 04/29/25, Zinc Oxide 20%, ointment 1 application three times a day, was dispensed with a quantity of 60. -On 06/06/25, Ferrous Sulfate 325mg, 1 tablet	C 206			

Division of Health Service Regulation

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C 206	Continued From page 4 every other day, was dispensed with a quantity of 60. -On 04/29/25, Haloperidol 0.5 ½, tablet twice a day was dispensed with a quantity of 30. -On 01/24/24, Tylenol 325mg, 1 to 2 tablets every 6 hours, prescription had expired. -On 11/13/23, Acetaminophen extra strength 500mg, 1 tablet every 6 hours as needed (PRN), prescription had expired. -On 11/17/23, Senna Plus 8.6mg, 1 tablet twice a day, prescription had expired. -On 06/13/25, Quetiapine ER 25mg, 1 tablet daily prescription had expired. -On 06/07/25, Estradiol 0.01%mg/1gm, cream twice per week prescription had expired. -On 07/05/24, Tizanidine 2mg, 1 tablet daily prescription had expired. -On 11/11/24, Trazodone 50mg 0.5, tablet at bedtime PRN prescription had expired. -On 07/24/25, Imodium A-D 2mg, 1 tablet three times a day as needed, was not on file and he was unable to give any information about that medication. -On 07/24/25, Ensure, liquid 100ml twice a day was not on file. -On 07/24/25, Vitamin B-12 1000mcg, 1ml monthly injection was not on file. -On 07/24/25, Loperamide 2mg, 1 tablet three times daily PRN was not on file. -On 07/24/25, Seroquel 25mg, 1 tablet at bedtime was not on file. -On 07/24/25, Haloperidol 0.5mg, ½ tablet at bedtime daily was not on file. Telephone interview with Resident #2's family member on 07/24/25 at 4:20pm revealed: -He was not aware the FL2 was not up to date with all of Resident #2's medications. -Over time some of Resident #2's medications were readjusted and stopped.	C 206			

Division of Health Service Regulation

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C 206	Continued From page 5 -He used an outside pharmacy to pick up some of Resident #2's medication and brought them to the facility. Telephone interview with Resident's #2's Mental Health Provider on 07/24/25 at 4:15pm revealed: -She was aware of the psychiatric follow-up evaluation medication list dated 06/26/25. -Resident #2's medication list was reported to her during that month's visit. -During the chart review, her scribe documented all of Resident's #2's medications. -Resident #2's medication list was current. Telephone interview with Resident's #2's Primary Care Provider (PCP) on 07/24/25 at 5:05pm revealed: -She was not aware Resident #2's FL2 was not up to date with all current medications. -The facility usually kept the FL2 up to date and she then signed off on the FL2. -Her last visit was on 07/17/25 and she did not review Resident #2's FL2 during that visit. -She reviewed Resident #2's medication administration record (MARs) at that visit. Interview with the Administrator on 07/24/25 at 3:50pm revealed: -She was not aware Resident #2 did not have an up to date FL2 with all current medications. -The PCP made a visit on 07/17/25 and she and the PCP reviewed Resident #2's medication list together. -She or the PCP did not review the FL2 during the PCP's visit on 07/17/25. -She was responsible for contacting the PCP to complete all the residents' FL2s in a timely manner. -She completed an audit once monthly using a tracking sheet to review each chart to see what	C 206			

Division of Health Service Regulation

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C 206	Continued From page 6 was needed and what was past due. Based on observations, record reviews and interviews, it was determined that Resident #2 was not interviewable.	C 206			