STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL022005	A. BUILDING: _____ B. WING _____	R 11/20/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HAYESVILLE HOUSE	480 OLD 64 WEST HAYESVILLE, NC 28904

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and the Clay County Department of Social Services conducted an annual and follow-up survey on 11/19/25-11/20/25.	D 000		
D 296	10A NCAC 13F .0904(c)(7) Nutrition And Food Service 10A NCAC 13F .0904 Nutrition And Food Service (c) Menus in Adult Care Homes: (7) The facility shall have a matching therapeutic diet menu for any resident's physician-ordered therapeutic diet for guidance of food service staff. This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to have a matching therapeutic diet menu for the guidance of food service staff for 3 of 4 sampled residents (#1, #3 and #4) who had physician ordered diets related to a regular, mechanical soft chopped meat, chopped bread and no tomatoes diet (#1) a regular, pureed diet (#3) and a regular, pureed diet with nectar thickened liquids (#4). The findings are: 1. Review of Resident #1's current FL2 dated 03/18/25 revealed: -Diagnoses included Alzheimer's disease dementia type, hypertension, hyperlipidemia (high levels of fat in the blood, specifically cholesterol),	D 296		

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D 296	Continued From page 1	D 296		

coronary artery disease, diabetes type 2, hyponatremia (low sodium level in the blood), and lactic acidosis [a buildup of lactic acid in the blood (produced when carbohydrates are broken down for energy).
-There was an order for a regular, mechanical soft chopped meat, chopped bread and no tomatoes diet.

Review of Resident #1's Resident Register revealed he was admitted to the facility on 12/08/14.

Observation of the kitchen on 11/19/25 at 9:36am revealed there was a regular menu posted but no therapeutic diet menu available for a regular, mechanical soft chopped meat, chopped bread and no tomatoes diet.

Refer to interviews with the Dietary Manager (DM) on 11/19/25 at 9:36am and 2:52pm.

Refer to interview with the Administrator on 11/19/25 at 2:45pm.

2. Review of Resident #3's current FL2 dated 08/05/25 revealed:
-Diagnoses included dementia, depression, vitamin D deficiency, B12 deficiency, hyperlipidemia (high levels of fat in the blood, specifically cholesterol), and hypothyroidism.
-There was an order for regular, pureed diet.

Review of Resident #3's Resident Register revealed he was admitted to the facility on 08/02/24.

Observation of the kitchen on 11/19/25 at 9:36am revealed there was a regular menu posted but no therapeutic diet menu available for a regular,

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D 296	Continued From page 2 pureed diet. Refer to interview with the Dietary Manager (DM) on 11/19/25 at 9:36am and 2:52pm. Refer to interview with the Administrator on 11/19/25 at 2:45pm. 3. Review of Resident #4's current FL2 dated 04/01/25 revealed: -Diagnoses include vascular dementia, hypothyroidism, major depressive disorder, hyperlipidemia, anemia, and chronic kidney disease stage 3 (the kidney's ability to filter blood is moderately reduced). -There was an order for regular, pureed and nectar thickened liquid diet. Review of Resident #3's Resident Register revealed he was admitted to the facility on 01/01/19. Observation of the kitchen on 11/19/25 at 9:36am revealed there was regular menu posted but no therapeutic diet menu available for a regular, pureed and nectar thickened liquid diet. Refer to interview with the Dietary Manager (DM) on 11/19/25 at 9:36am and 2:52pm. Refer to interview with the Administrator on 11/19/25 at 2:45pm. _____ Interview with the Dietary Manager (DM) on 11/19/25 at 9:36am and 2:52pm revealed: -He did not have a therapeutic diet menu available for the physician ordered regular, mechanical soft chopped meat, chopped bread and no tomatoes diet, a regular, pureed diet or a regular, pureed and nectar thickened liquid diet.	D 296		

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D 296	Continued From page 3 -He trained his staff on how to prepare therapeutic diets. -He trained his staff by verbal instruction and observation during meal preparation time. -He and food service staff prepared the food on the regular menu for residents then prepared the food of the ordered therapeutic diets to the required consistency. -He would refer to a food preparation manual located in the kitchen for guidance on preparing therapeutic diets. -He was not aware that therapeutic diet menus for each variation of diet needed to be available for guidance for food service staff. Interview with the Administrator on 11/19/25 at 2:45pm revealed: -She was responsible for looking up menus from the dietary management contractor to ensure nutrition for residents. -She was responsible for providing updated menus to the DM. -The DM was responsible for posting new menus in the kitchen. -The DM and food service staff should refer to a food preparation manual located in the kitchen. -She was not aware that therapeutic diet menus were to be available for guidance for food service staff.	D 296		