

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL017052	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED R 04/13/2026
NAME OF PROVIDER OR SUPPLIER HUMPHREY FAMILY CARE		STREET ADDRESS, CITY, STATE, ZIP CODE 6245 BURTON CHAPEL ROAD MEBANE, NC 27302			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
{C 000}	Initial Comments The Adult Care Licensure Section conducted a follow-survey on 04/13/26.	{C 000}			
{C 102}	10A NCAC 13G .0317 (a) Building Service Equipment 10A NCAC 13G .0317 Building Service Equipment (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. This Rule is not met as evidenced by: FOLLOW-UP TO TYPE B VIOLATION Based on these findings, the previous Type B Violation was not abated. Based on observations and interviews, the facility failed to ensure the plumbing equipment was maintained in a safe and operating condition related to the telemetry system (a system where waste is collected in a tank and periodically pumped when the system sends an alert to the contracted pumping station) not being maintained properly, resulting in the plumbing backing up and residents being unable to move back to the facility. The findings are:	{C 102}			

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{C 102}	Continued From page 1 Telephone interview with an inspector from the local Environmental Health agency on 04/13/26 at 9:30am revealed: -The facility was last inspected on 02/25/26. -During that inspection the Owner was told his pump and haul permit had expired and he needed to renew the permit. -The owner has not gotten a new pump and haul permit. -On 04/06/26, the Administrator was informed by the inspector that the drains he installed that were connected to each pump were not permitted and needed to be capped. -The Administrator was informed by the inspector that the pipe lines he improperly installed to pump sewer into the field behind the house also carried water back to the tanks and caused them to overflow. -The Administrator was made aware by the inspector that without the needed repairs, the tanks needed to be pumped every two weeks to work efficiently. -The inspector called the facility's contracted pump and haul company on 04/06/26 and confirmed they were getting alerts when the system needed to be pumped. Telephone interview with a representative from the facility's contracted septic company on 04/13/26 at 9:50am revealed: -The company had a pump and haul contract with the facility. -They had been going to the facility whenever they got a signal that the tanks needed to be pumped. -The Administrator called and asked that they not come whenever they got a signal because they were coming too often. -The Administrator asked them to wait until they called them before coming out.	{C 102}		

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{C 102}	Continued From page 2 -The last date they serviced the system was on 12/30/25. -They had not received a call from the facility since that date. Observation of the facility on 04/13/26 at 11:15am revealed: -There were no residents or staff at the facility. -The septic telemetry system was alarming with a beeping noise. -An orange light on top of the septic telemetry system was blinking constantly. -The Administrator arrived at 11:00am and opened the facility for the surveyor. -The toilet in the first common bathroom was flushed twice with no visible concerns. -No sewer backed in the shower when the toilet was flushed. -The toilet in the second common bathroom was flushed twice with no visible concerns. -No sewer backed in the shower when the toilet was flushed. Interview with the Administrator on 04/13/26 at 11:10am revealed: -He was aware the septic system had not been repaired. -The Owner was supposed to call a septic company to make the needed repairs. -He did not have a start date or completion date for the repairs. -The residents were moved out of the facility in January 2026 due to the sewer backing into the shower. -He planned for the residents to return to the facility once the septic system was repaired. Telephone interview with the Owner on 04/13/26 at 11:30am revealed: -The telemetry system was not broken; it needed	{C 102}		

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{C 102}	Continued From page 3 to have a sewer cap that prevented overloading and blocked debris repaired. -The broken cap caused the system to have to be pumped bi-monthly versus every two months. -He called a contractor to come out in January 2026, but the cost was too high. -He did not have an estimate from the contractor available for review. -He planned to complete the work himself. -Due to the high cost of the repair, he could not begin the work until 06/01/26. _____ The facility failed to ensure the sewer system was pumped and hauled when the telemetry system sent notification to the septic company, which caused the septic system to back up into the facility's shower. The repairs to the septic system were not completed, resulting in the residents being unable to move back into the facility. The facility's failure was detrimental to the health, safety, and welfare of the residents and constitutes an unabated Type B Violation. _____ The facility provided a plan of protection in accordance with G.S. 131D-34 on 04/13/26 for this violation.	{C 102}		