

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL017052	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 05/12/2026
NAME OF PROVIDER OR SUPPLIER HUMPHREY FAMILY CARE		STREET ADDRESS, CITY, STATE, ZIP CODE 6245 BURTON CHAPEL ROAD MEBANE, NC 27302		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments The Adult Care Licensure Section conducted a follow-up survey on 05/12/26.	{C 000}		
{C 102}	10A NCAC 13G .0317 (a) Building Service Equipment 10A NCAC 13G .0317 Building Service Equipment (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. This Rule is not met as evidenced by: FOLLOW-UP TO AN UNABATED TYPE B VIOLATION Based on these findings, the previous Unabated Type B Violation was not abated. Based on observations and interviews, the facility failed to ensure the plumbing equipment was maintained in a safe and operating condition, due to the telemetry system not being properly maintained, resulting in the plumbing backing up and residents being unable to move back to the facility. The findings are: Observation of the facility on 05/12/26 between 8:56am-9:25am revealed:	{C 102}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{C 102}	Continued From page 1 -There were no residents or staff at the facility. -The septic telemetry system (a system where waste is collected in a tank and periodically pumped when the system sends an alert to the contracted pumping station) was alarming with a beeping noise. -An orange light on top of the septic telemetry system was blinking constantly. -The Maintenance Director arrived at the facility at 9:20am and opened the facility for the surveyor. -The toilet in the first common bathroom was flushed twice with no visible concerns. -No sewer backed up in the shower when the toilet was flushed. -The toilet in the second common bathroom was flushed twice with no visible concerns. -No sewer backed up in the shower when the toilet was flushed. Interview with the Maintenance Director on 05/12/26 at 9:26am revealed: -The septic telemetry system had been alarming every day. -The alarm was going off even though the septic tank was only half full. -The septic telemetry system would continue to alarm until the septic tank was pumped. -The septic tank had not been pumped because there were no residents at the facility. -The Co-Administrator knew the alarm was going off daily. -When the septic telemetry system alarmed, the system notified the septic tank company and the Co-Administrator. -He had looked at the septic tank, and it was "about four feet from being full". Telephone interview with an inspector from the local Environmental Health Department on	{C 102}		

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{C 102}	Continued From page 2 05/12/26 at 9:29am revealed: -The facility was last inspected on 02/25/26. -The facility did not pass inspection because the sewage system contract was not being adhered to by pumping the septic tanks when notified. -The facility did not have an active permit for sewage disposal. -The Owner/Administrator would have to get a new permit. -The Owner/Administrator would have to apply for a repair permit for the existing sewage system. -The Owner/Administrator had not applied for a permit to make any changes to the existing septic system. -The Owner/Administrator had not reached out to the Environmental Health Department to discuss the septic system. -The original permit expired when the Owner/Administrator did not comply with the terms of the original permit. -The Regional Representative for Environmental Health told him a pump and haul permit could not be reissued for the facility with the existing septic system. Telephone interview with a representative from the facility's contracted septic company on 05/12/26 at 9:54am revealed: -The company had a pump and haul contract with the facility. -When the telemetry system alarmed, they were notified, and the Co-Administrator was notified. -Every time the company was notified by the telemetry system, they were going to the facility to pump the septic system, but the Co-Administrator told him not to come out unless he called him directly. -The last time the facility's septic system was pumped was 12/30/25. -He had set the floatation device at a level to give	{C 102}		

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{C 102}	Continued From page 3 the facility 48 hours before the septic system would be full, which allowed time for the system to be pumped. -The company was receiving alerts that the septic system needed to be pumped, but the Co-Administrator had not called him to go to the facility. Telephone interview with the Owner/Administrator on 05/12/26 at 11:27am revealed: -He received an email when the telemetry system alarmed. -He was required to have an alarm on the septic system that alerted the septic company when the septic tanks needed to be pumped. -He was not aware that the septic system was alarming today, 05/12/26. -The Maintenance Director went to the facility every day and had not told him the septic system was alarming. -A representative from the pump and haul septic company automatically went to the facility when the system alarmed. -He was not aware that a representative from the pump and haul septic company had been told not to go to the facility unless they were called directly. -He expected the pump and haul septic company to go to the facility and pump when the alarm was activated. -He had not reached out to the county Environmental Health Department to obtain a permit because the repairs he planned to do did not require a permit. -He was not adding to the drain field; he was only putting a cap on the drainpipe to prevent water from going back into the system from the drain field. -He moved the residents out of the facility to do repairs to the facility's septic system.	{C 102}		

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{C 102}	Continued From page 4 -He was going to have the repairs completed in June 2026. Telephone interview with the Co-Administrator on 05/12/26 at 11:47am revealed: -The facility had a contract with a pump and haul septic company to pump the septic tanks. -When the septic tank alarm was activated, he and the pump and haul company were alerted. -When the septic tank alarm was activated, the pump and haul company typically would go to the facility and pump the septic tanks. -The last time the pump and haul company pumped the septic tanks was in December 2025. -The last time the septic tank alarm was activated, he told the septic tank company not to pump the septic tanks because there were no residents at the facility. -The residents were moved from the facility in January 2026. -The current septic system was not set up correctly and was alerting the pump and haul company to pump when it was not needed. -The septic system alarm was alarming before all the tanks were full, and it was supposed to alarm when all the tanks were full, not when one tank was full. -The system was filling up in reverse by filling up the tank with the alarm first, when it should fill the other tanks before filling the tank with the alarm. -He did not know if the Owner/Administrator had obtained a permit; he just knew the work would be completed in June 2026. The facility failed to ensure the septic system was pumped and hauled as contracted. The repairs to the septic system were not completed, resulting in the facility failing to receive a passing inspection from the Environmental Health Department and the residents being unable to	{C 102}		

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{C 102}	Continued From page 5 move back into the facility. The facility's failure was detrimental to the health, safety, and welfare of the residents and constitutes a continuing unabated Type B Violation. _____ The facility failed to provide an acceptable plan of protection in accordance with G.S. 131D-34 on 05/12/26.	{C 102}			