Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL081001	A. BUILDING: _____ B. WING _____	R-C 05/28/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
COLONIAL MANOR REST HOME	160 HEALTH CARE DRIVE RUTHERFORDTON, NC 28139

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow-up survey and complaint investigation on 05/27/26-05/28/26. The complaint investigation was initiated by the Rutherford County Department of Social Services on 04/22/26.	D 000		
D 358	10A NCAC 13F .1004 (a) Medication Administration 10A NCAC 13F .1004 Medication Administration (a) An adult care home shall assure that the preparation and administration of medications, prescription and non-prescription, and treatments by staff are in accordance with: (1) orders by a licensed prescribing practitioner which are maintained in the resident's record; and (2) rules in this Section and the facility's policies and procedures. This Rule is not met as evidenced by: TYPE B VIOLATION Based on observations, interviews, and record reviews, the facility failed to administer medications as ordered for 1 of 4 sampled residents (Resident #4) related to medications used to treat anxiety, dementia, high blood pressure, high blood sugar, high cholesterol, hypothyroidism, gastroesophageal reflux disease, insomnia, neuropathy, prevent blood clots, restless legs syndrome, and stabilize mood. The findings are: Review of Resident #4's FL2 dated 05/27/26 revealed diagnoses included dementia, chronic atrial fibrillation, diabetes type 2, restless leg syndrome, bipolar disorder, and insomnia.	D 358		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Brenda Yelton — TITLE: owner / Administrator — (X6) DATE: 06-10-2026

RECEIVED
JUN 29 2026
By: .....

Reviewed and Acknowledged
Date 07/02/26 CS

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D 358	Continued From page 1 a. Review of Resident #4's signed physician orders dated 03/30/26 revealed amlodipine (used to treat high blood pressure) 5mg one tablet daily. Review of Resident #4's FL2 dated 05/27/26 revealed amlodipine 5mg one tablet daily. Review of Resident #4's May 2026 electronic Medication Administration Record (eMAR), 05/01/26-05/27/26 revealed: -There was an entry for amlodipine 5mg one tablet daily scheduled at 8:00am with a start date of 05/24/23. -The amlodipine was documented as administered for 26 of 27 opportunities. -The amlodipine was documented as not administered on 05/27/26 at 8:00am due to "out of stock." Observation of Resident #4's medications on hand on 05/27/26 at 4:00pm revealed there was no amlodipine 5mg available on the medication cart. Telephone interview with Resident #4's primary care provider (PCP) on 05/28/26 at 11:14am revealed she ordered amlodipine for Resident #4 to treat high blood pressure. Refer to the interview with Resident #4 on 05/27/26 at 9:38am. Refer to the interview with the RCC on 05/27/26 at 4:27pm. Refer to the interview with a medication aide (MA) on 05/27/26 at 4:40pm. Refer to the telephone interview with the facility's	D 358	RCC and Office Manager Will do 2 medication Audits a month. If medication is in the Black in the Bubble Pack, Med-Techs are to notify RCC or Office Manager. So they can call Pharmacy and Physican for meds. Office Manager will follow up with RCC to make sure all meds for Cycle Fill are here and checked off and put in QuickMAR. Implementing a Policy that Colonial Manor will be adding additional trainins for Med-Techs	06/10/26

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D 358	Continued From page 3 at 4:27pm. Refer to the interview with a medication aide (MA) on 05/27/26 at 4:40pm. Refer to the telephone interview with the facility's contracted pharmacy on 05/28/26 at 10:47am. Refer to the interview with the Administrator on 05/28/26 at 12:15pm. c. Review of Resident #4's primary care provider (PCP) order dated 05/06/26 revealed aspirin (used to prevent blood clots) 81mg one tablet daily. Review of Resident #4's May 2026 electronic Medication Administration Record (eMAR), 05/07/26-05/27/26 revealed: -There was an entry for aspirin 81mg one tablet daily scheduled at 8:00am with a start date of 05/06/26. -The aspirin 81mg was documented as administered from 05/07/26 to 05/27/26 for 20 of 21 opportunities. -The aspirin 81mg was documented as not administered on 05/27/26 due to "out of stock." Observation of Resident #4's medications on hand on 05/27/26 at 4:00pm revealed there was no aspirin 81mg on the medication cart. Telephone interview with Resident #4's primary care provider (PCP) on 05/28/26 at 11:14am revealed Resident #4 had atrial fibrillation and was ordered aspirin to prevent blood clots and stroke. Refer to the interview with Resident #4 on 05/27/26 at 9:38am.	D 358	See page 2	6/10/26

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D 358	Continued From page 2 contracted pharmacy on 05/28/26 at 10:47am. Refer to the interview with the Administrator on 05/28/26 at 12:15pm. b. Review of Resident #4's signed physician order dated 03/30/26 revealed atorvastatin (used to treat high cholesterol) 40mg one-and one-half tablets once daily at bedtime. Review of Resident #4's FL2 dated 05/27/26 revealed atorvastatin 40mg one-and one-half once daily at bedtime. Review of Resident #4:s May 2026 electronic Medication Administration Record (eMAR), 05/01/26-05/27/26 revealed: -There was an entry for atorvastatin 40mg take one and one-half tablets at bedtime scheduled for 8:00pm with a start date of 03/23/21. -The atorvastatin was documented as administered for 25 of 26 opportunities. -The atorvastatin was documented as not administered on 05/26/26 at 8:00pm due to "waiting on drug store to order." Observation of Resident #4's medications on hand on 05/27/26 at 4:00pm revealed there was no atorvastatin 40mg available on the medication cart. Telephone interview with Resident #4's primary care provider (PCP) on 05/28/26 at 11:14am revealed she ordered atorvastatin for Resident #4 to treat high cholesterol. Refer to the interview with Resident #4 on 05/27/26 at 9:38am. Refer to the interview with the RCC on 05/27/26	D 358	See Page 2	6/10/26

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D 358	Continued From page 4 Refer to the interview with the RCC on 05/27/26 at 4:27pm. Refer to the interview with a medication aide (MA) on 05/27/26 at 4:40pm. Refer to the telephone interview with the facility's contracted pharmacy on 05/28/26 at 10:47am. Refer to the interview with the Administrator on 05/28/26 at 12:15pm. d. Review of Resident #4's signed physician order dated 03/30/26 revealed furosemide (used to treat swelling) 20mg one tablet daily. Review of Resident #4's FL2 dated 05/27/26 revealed furosemide 20mg one tablet daily. Review of Resident #4's May 2026 electronic Medication Administration Record (eMAR), 05/01/26-05/27/26 revealed: -There was an entry for furosemide 20mg take one tablet daily scheduled for 8:00am with a start date of 02/20/20. -The furosemide 20mg was documented as administered for 25 of 27 opportunities. -The furosemide was documented as not administered on 05/26/26 at 8:00am and 05/27/26 at 8:00am due to "out of stock." Observation of Resident #4's medications on hand on 05/27/26 at 4:00pm revealed there was no furosemide 20mg on the medication cart. Refer to the interview with Resident #4 on 05/27/26 at 9:38am. Refer to the interview with the RCC on 05/27/26	D 358	See page 2	6/10/26

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D 358	Continued From page 5 at 4:27pm. Refer to the interview with a medication aide (MA) on 05/27/26 at 4:40pm. Refer to the telephone interview with the facility's contracted pharmacy on 05/28/26 at 10:47am. Refer to the interview with the Administrator on 05/28/26 at 12:15pm. e. Review of Resident #4's signed physician order dated 03/30/26 revealed gabapentin (used to treat neuropathy) 600mg one tablet daily at bedtime. Review of Resident #4's FL2 dated 05/27/26 revealed gabapentin 600mg one tablet daily at bedtime. Review of Resident #4's May 2026 electronic Medication Administration Record (eMAR), 05/01/26-05/26/26 revealed: -There was an entry for gabapentin 600mg take one tablet daily at bedtime scheduled for 8:00pm with a start date of 09/04/19. -The gabapentin 600mg was documented as administered for 25 of 26 opportunities. -The gabapentin 600mg was documented as not administered on 05/26/26 at 8:00pm due to "waiting on drug store to order." Observation of Resident #4's medications on hand on 05/27/26 at 4:00pm revealed there was no gabapentin 600mg on the medication cart. Telephone interview with Resident #4's primary care provider (PCP) on 05/28/26 at 11:14am revealed the gabapentin was ordered to treat diabetic neuropathy.	D 358	See page 2	6/10/26

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D 358	Continued From page 6 Refer to the interview with Resident #4 on 05/27/26 at 9:38am. Refer to the interview with the RCC on 05/27/26 at 4:27pm. Refer to the interview with a medication aide (MA) on 05/27/26 at 4:40pm. Refer to the telephone interview with the facility's contracted pharmacy on 05/28/26 at 10:47am. Refer to the interview with the Administrator on 05/28/26 at 12:15pm. f. Review of Resident #4's signed physician order dated 03/30/26 revealed levothyroxine 75mcg (used to treat hypothyroidism) one tablet daily on an empty stomach. Review of Resident #4's FL2 dated 05/27/26 revealed levothyroxine 75mg one tablet daily on an empty stomach. Review of Resident #4's May 2026 electronic Medication Administration Record (eMAR), 05/01/26-05/27/26 revealed: -There was an entry for levothyroxine 75mcg one tablet daily on an empty stomach scheduled for 7:30am with a start date of 01/19/21. -The levothyroxine 75mcg was documented as administered for 26 of 27 opportunities. -The levothyroxine 75mcg was documented as not administered on 05/27/26 at 8:00am due to "out of stock." Observation of Resident #4's medications on hand on 05/27/26 at 4:00pm revealed there was no levothyroxine 75mcg on the medication cart.	D 358	See page 2	6/10/26

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D 358	Continued From page 7 Telephone interview with Resident #4's primary care provider (PCP) on 05/28/26 at 11:14am revealed the levothyroxine was ordered to treat hypothyroidism. Refer to the interview with Resident #4 on 05/27/26 at 9:38am. Refer to the interview with the RCC on 05/27/26 at 4:27pm. Refer to the interview with a medication aide (MA) on 05/27/26 at 4:40pm. Refer to the telephone interview with the facility's contracted pharmacy on 05/28/26 at 10:47am. Refer to the interview with the Administrator on 05/28/26 at 12:15pm. g. Review of Resident #4's signed physician's order dated 03/30/26 revealed lisinopril 20mg (used to treat high blood pressure) two tablets once daily. Review of Resident #4's FL2 dated 05/27/26 revealed lisinopril 20mg two tablets daily. Review of Resident #4's May 2026 electronic Medication Administration Record (eMAR), 05/01/26-05/27/26 revealed: -There was an entry for lisinopril 20mg two tablets daily scheduled for 8:00am with a start date of 08/03/19. -The lisinopril 40mg was documented as administered for 26 of 27 opportunities. -The lisinopril 40mg was documented as not administered on 05/27/26 at 8:00am due to "out of stock."	D 358	See page 2	6/10/26

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D 358	Continued From page 8 Observation of Resident #4's medications on hand on 05/27/26 at 4:00pm revealed there was no lisinopril 20mg on the medication cart. Telephone interview with Resident #4's primary care provider (PCP) on 05/28/26 at 11:14am revealed the lisinopril was ordered to treat high blood pressure. Refer to the interview with Resident #4 on 05/27/26 at 9:38am. Refer to the interview with the RCC on 05/27/26 at 4:27pm. Refer to the interview with a medication aide (MA) on 05/27/26 at 4:40pm. Refer to the telephone interview with the facility's contracted pharmacy on 05/28/26 at 10:47am. Refer to the interview with the Administrator on 05/28/26 at 12:15pm. h. Review of Resident #4's signed physician's order dated 03/30/26 revealed melatonin 10mg (used to treat insomnia) one tablet daily at bedtime. Review of Resident #4's FL2 dated 05/27/26 revealed melatonin 10mg one tablet daily at bedtime. Review of Resident #4's May 2026 electronic Medication Administration Record, 05/01/26-05/26/26 revealed: -There was an entry for melatonin 10mg one capsule once daily at bedtime scheduled for 10:00pm with a start date of 10/06/20.	D 358	See page 2	6/10/26

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D 358	Continued From page 9 -The melatonin 10mg was documented as administered for 24 of 26 opportunities. -The melatonin 10mg was documented as not administered on 05/25/26 and 05/26/26 at 8:00pm due to "waiting on drug store to order." Observation of Resident #4's medications on hand on 05/27/26 at 4:00pm revealed there was no melatonin 10mg on the medication cart. Telephone interview with Resident #4's primary care provider (PCP) on 05/28/26 at 11:14am revealed: -The melatonin was ordered to treat insomnia. -Resident #4 probably did not sleep as well the two nights she did not receive the melatonin. Interview with Resident #4 on 05/28/26 at 10:14am revealed she did not sleep as well when she did not get melatonin. Refer to the interview with Resident #4 on 05/27/26 at 9:38am. Refer to the interview with the RCC on 05/27/26 at 4:27pm. Refer to the interview with a medication aide (MA) on 05/27/26 at 4:40pm. Refer to the telephone interview with the facility's contracted pharmacy on 05/28/26 at 10:47am. Refer to the interview with the Administrator on 05/28/26 at 12:15pm. i. Review of Resident #4's signed physician's order dated 03/30/26 revealed memantine 10mg (used to treat moderate to severe dementia) one tablet twice daily.	D 358	See page 2	6/10/26

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D 358	Continued From page 10 Review of Resident #4's FL2 dated 05/27/26 revealed memantine 10mg one tablet twice daily. Review of Resident #4's May 2026 electronic Medication Administration Record (eMAR), 05/01/26-05/27/26 revealed: -There was an entry for memantine 10mg one capsule twice daily scheduled at 8:00am and 8:00pm with a start date of 02/18/19. -The memantine 10mg was documented as administered for 26 of 27 opportunities at 8:00am and 25 of 26 opportunities at 8:00pm. -The melatonin 10mg was documented as not administered on 05/26/26 at 8:00pm and 05/27/26 at 8:00am due to "waiting on drug store to order." Observation of Resident #4's medications on hand on 05/27/26 at 4:00pm revealed there was no memantine 10mg on the medication cart. Telephone interview with Resident #4's primary care provider (PCP) on 05/28/26 at 11:14am revealed memantine was ordered to treat dementia. Refer to the interview with Resident #4 on 05/27/26 at 9:38am. Refer to the interview with the RCC on 05/27/26 at 4:27pm. Refer to the interview with a medication aide (MA) on 05/27/26 at 4:40pm. Refer to the telephone interview with the facility's contracted pharmacy on 05/28/26 at 10:47am. Refer to the interview with the Administrator on	D 358	See page 2	6/10/26

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D 358	Continued From page 11 05/28/26 at 12:15pm. j. Review of Resident #4's signed physician's order dated 03/30/26 revealed metformin 500mg (used to treat high blood sugar) two tablets once daily. Review of Resident #4's FL2 dated 05/27/26 revealed metformin 500mg two tablets daily. Review of Resident #4's May 2026 electronic Medication Administration Record (eMAR), 05/01/26-05/27/26 revealed: -There was an entry for metformin 500mg two capsules once daily scheduled at 8:00am with a start date of 08/26/25. -The metformin 500mg was documented as administered for 25 of 27 opportunities at 8:00am. -The metformin 500mg was documented as not administered on 05/26/26 at 8:00am and 05/27/26 at 8:00am due to "out of stock." Observation of Resident #4's medications on hand on 05/27/26 at 4:00pm revealed there was no metformin 500mg tablets on the medication cart. Telephone interview with Resident #4's primary care provider (PCP) on 05/28/26 at 11:14am revealed metformin was ordered to control high blood sugar. Refer to the interview with Resident #4 on 05/27/26 at 9:38am. Refer to the interview with the RCC on 05/27/26 at 4:27pm. Refer to the interview with a medication aide (MA)	D 358	See page 2	6/10/26

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D 358	Continued From page 12 on 05/27/26 at 4:40pm. Refer to the telephone interview with the facility's contracted pharmacy on 05/28/26 at 10:47am. Refer to the interview with the Administrator on 05/28/26 at 12:15pm. k. Review of Resident #4's signed physician order dated 03/30/26 revealed pantoprazole (used to treat esophageal reflux disease) 20mg one tablet daily at least 30 minutes before breakfast. Review of Resident #4's FL2 dated 05/27/26 revealed pantoprazole 20mg one tablet 30 minutes before breakfast. Review of Resident #4's May 2026 electronic Medication Administration Record (eMAR), 05/01/26-05/27/26 revealed: -There was an entry for pantoprazole 20mg two capsules once daily scheduled at 7:30am with a start date of 01/28/20. -The pantoprazole 20mg was documented as administered for 26 of 27 opportunities at 6:30am. -The pantoprazole 20mg was documented as not administered on 05/27/26 at 6:30am due to "out of stock." Observation of Resident #4's medications on hand on 05/27/26 at 4:00pm revealed there was no pantoprazole 20mg tablets on the medication cart. Telephone interview with Resident #4's primary care provider (PCP) on 05/28/26 at 11:14am revealed pantoprazole was ordered for gastroesophageal reflux disease.	D 358	See page 2	6/10/26

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COLONIAL MANOR REST HOME	160 HEALTH CARE DRIVE RUTHERFORDTON, NC 28139

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 358	Continued From page 13 Refer to the interview with Resident #4 on 05/27/26 at 9:38am. Refer to the interview with the RCC on 05/27/26 at 4:27pm. Refer to the interview with a medication aide (MA) on 05/27/26 at 4:40pm. Refer to the telephone interview with the facility's contracted pharmacy on 05/28/26 at 10:47am. Refer to the interview with the Administrator on 05/28/26 at 12:15pm. I. Review of Resident #4's signed physician's order dated 03/30/26 revealed pramipexole (used to treat restless legs syndrome) 0.5mg one tablet daily at bedtime. Review of Resident #4's FL2 dated 05/27/26 revealed pramipexole 0.5mg one tablet daily at bedtime. Review of Resident #4's May 2026 electronic Medication Administration Record (eMAR), 05/01/26-05/27/26 revealed: -There was an entry for pramipexole 0.5mg once daily at bedtime scheduled at 8:00pm with a start date of 05/21/25. -The pramipexole 0.5mg was documented as administered for 25 of 26 opportunities. -The pramipexole 0.5mg was documented as not administered on 05/26/26 at 8:00pm due to "waiting on drug store to order." Observation of Resident #4's medications on hand on 05/27/26 at 4:00pm revealed there was no pramipexole 0.5mg tablets on the medication cart.	D 358	See page 2	6/1/26

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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D 358	Continued From page 15 "waiting on drug store to order." -The propranolol 20mg was documented as not administered on 05/27/26 at 8:00am due to "out of stock." Observation of Resident #4's medications on hand on 05/27/26 at 4:00pm revealed there was no propranolol 20mg tablets on the medication cart. Telephone interview with Resident #4's primary care provider (PCP) on 05/28/26 at 11:14am revealed propranolol was ordered for high blood pressure and anxiety. Refer to the interview with Resident #4 on 05/27/26 at 9:38am. Refer to the interview with the RCC on 05/27/26 at 4:27pm. Refer to the interview with a medication aide (MA) on 05/27/26 at 4:40pm. Refer to the telephone interview with the facility's contracted pharmacy on 05/28/26 at 10:47am. Refer to the interview with the Administrator on 05/28/26 at 12:15pm. n. Review of Resident #4's signed physician order dated 03/30/26 revealed sertraline (used to stabilize mood) 100mg one tablet daily. Review of Resident #4's FL2 dated 05/27/26 revealed sertraline 100mg one tablet daily. Review of Resident #4:s May 2026 electronic Medication Administration Record (eMAR), 05/01/26-05/27/26 revealed:	D 358	See page 2	6/10/26

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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D 358	Continued From page 14 Telephone interview with Resident #4's primary care provider (PCP) on 05/28/26 at 11:14am revealed pramipexole 0.5mg was ordered for restless leg syndrome. Refer to the interview with Resident #4 on 05/27/26 at 9:38am. Refer to the interview with the RCC on 05/27/26 at 4:27pm. Refer to the interview with a medication aide (MA) on 05/27/26 at 4:40pm. Refer to the telephone interview with the facility's contracted pharmacy on 05/28/26 at 10:47am. Refer to the interview with the Administrator on 05/28/26 at 12:15pm. m. Review of Resident #4's signed physician's order dated 03/30/26 revealed propranolol (used to treat hypertension and anxiety) 20mg one tablet twice daily. Review of Resident #4's FL2 dated 05/27/26 revealed propranolol 20mg one tablet twice daily. Review of Resident #4's May 2026 electronic Medication Administration Record (eMAR), 05/01/26-05/27/26 revealed: -There was an entry for propranolol 20mg one tablet twice daily scheduled at 8:00am and 8:00pm with a start date of 11/04/21. -The propranolol 20mg was documented as administered for 26 of 27 opportunities at 8:00am and 25 of 26 opportunities at 8:00pm. -The propranolol 20mg was documented as not administered on 05/26/26 at 8:00pm due to	D 358	See page 2	6/10/26

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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D 358	Continued From page 16 -There was an entry for sertraline 100mg one tablet daily scheduled at 8:00am and 8:00pm with a start date of 03/02/23. -The sertraline 100mg one tablet daily scheduled at 8:00am. -The sertraline was documented as administered for 25 of 27 opportunities. -The sertraline was documented as not administered on 05/26/26 and 05/27/26 at 8:00am due to "out of stock." Observation of Resident #4's medications on hand on 05/27/26 at 4:00pm revealed there was no sertraline 100mg tablets on the medication cart. Telephone interview with Resident #4's primary care provider (PCP) on 05/28/26 at 11:14am revealed sertraline was ordered to treat mood disorder and not having the sertraline for two doses could affect Resident #4's mood "some." Refer to the interview with Resident #4 on 05/27/26 at 9:38am. Refer to the interview with the RCC on 05/27/26 at 4:27pm. Refer to the interview with a medication aide (MA) on 05/27/26 at 4:40pm. Refer to the telephone interview with the facility's contracted pharmacy on 05/28/26 at 10:47am. Refer to the interview with the Administrator on 05/28/26 at 12:15pm. Observation in the Resident Care Coordinator's (RCC) office on 05/27/26 at 4:29pm revealed: -There were three large pharmacy storage totes	D 358	See page 2	6/10/26

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D 358	Continued From page 17 in the closet. -There was a 28-day supply of all of Resident #4's scheduled medications in the pharmacy totes. Interview with Resident #4 on 05/27/26 at 9:38am revealed: -She had not had some of her medications for two days. -The medication aides (MAs) said her medications had not come in from the pharmacy. -She moved to the facility from another facility less than a month ago. -The pharmacy must not have known she moved. Interview with the Resident Care Coordinator (RCC) on 05/27/26 at 4:27pm revealed: -Resident #4's medications for June 2026 were available in the pharmacy delivery totes in the closet in her office. -The medication aides (MA) did not take Resident #4's medications from the pharmacy tote and store them on the medication cart for administration. Interview with a medication aide (MA) on 05/27/26 at 4:40pm revealed: -She was the MA assigned to administer Resident #4's 8:00am medications on 05/27/26. -She told the RCC when she arrived to work on 05/27/26 that many of Resident #4's scheduled 8:00am medications were not available to administer. -She did not know all of Resident #4's scheduled cycle fill medications were available in the RCC's closet. Telephone interview with a pharmacy technician from the facility's contracted pharmacy on 05/28/26 at 10:47am revealed:	D 358	See page 2	6/10/26

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D 358	Continued From page 18 -The pharmacy sent Resident #4's cycle fill medications to the facility on 05/19/26. -The cycle fill medications included aspirin, amlodipine, atrovastatin, furosemide, gabapentin, levothyroxine, lisinopril, melatonin, memantine, metformin, pantoprazole, pramipexole, propranalol, quetiapine, and sertraline. -The facility should not have to use the cycle fill medication supply early. Interview with the Administrator on 05/28/26 at 12:15pm revealed: -The MA staff should let the RCC or herself know if they were out of a medication. -It was acceptable for the MAs to use medications from the resident's next month's cycle fill supply if a medication was not on the cart. The facility's failure to administer two doses of sertraline and melatonin which could affect Resident #4's mood and sleep was detrimental to the health, safety, and welfare and constitutes a Type B Violation. The facility provided a plan of protection in accordance with G.S. 131D-34 on 05/28/26 for this violation. CORRECTION DATE FOR THE TYPE B VIOLATION SHALL NOT EXCEED JULY 12, 2026.	D 358	See page 2	6/10/23