STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow-up survey and complaint investigation on 09/29/26 through 10/01/26.	C 000		
C 007	10A NCAC 13G .0206 Capacity 10A NCAC 13G .0206 Capacity (a) Pursuant to G.S. 131D-2.1(9), family care homes shall have a capacity of two to six residents. For the purposes of this Rule, "capacity" means the maximum number of residents permitted to live in a licensed family care home in accordance with the North Carolina Building Code and the evacuation capability of each resident. (b) The total number of residents shall not exceed the number shown on the license. The license shall indicate the facility's capacity for ambulatory and non-ambulatory individuals permitted to live in the facility. For the purposes of this Rule, "ambulatory" means the individual is able to respond and evacuate from the facility without verbal or physical assistance from others in the event of an emergency. "Non-ambulatory" means the individual is not able to respond and evacuate from the facility without verbal or physical assistance from others in the event of an emergency. (c) A request for an increase in capacity by adding rooms, remodeling, or without building modifications shall be made to the county department of social services and submitted to the Division of Health Service Regulation Construction Section and shall include two copies of blueprints or floor plans. One plan shall show the existing building with the current use of rooms, and the second plan showing the addition, remodeling, or change in use of spaces, and	C 007		

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	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

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PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

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C 007	Continued From page 1 showing the use of every room. If new construction, the second plan shall show how the addition will be tied into the existing building and all proposed changes in the structure. (d) When licensed facilities increase their designed capacity by the addition to or remodeling of the existing physical plant, the entire facility shall meet all current fire safety regulations required by city ordinances or county building inspectors. (e) The licensee or the licensee's designee shall notify the Division of Health Service Regulation Adult Care Licensure Section if the evacuation capabilities of the residents changes and the facility no longer complies with the facility's licensed capacity as listed on the facility's license, or of the addition of any non-resident who will be living within the facility. (f) If there is a temporary change in the capacity of the facility due to a resident's short term illness or condition that renders the resident temporarily non-ambulatory, such as end of life condition, the licensee or the licensee's designee shall immediately notify the Division of Health Service Regulation Construction Section upon the knowledge of the change in the resident's ambulatory status. This Rule is not met as evidenced by: Based on record reviews and interviews, the	C 007		

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PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

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C 007	Continued From page 2	C 007		

facility failed to notify the Division of Health Service Regulation (DHSR) of the change in the evacuation capability of residents in the facility, related to a child under the age of six who resided at the facility.

The findings are:

Review of the Division of Health Services Regulation (DHSR) license for the current year from 01/01/26 through 12/31/26, revealed the licensed capacity was for six all ambulatory residents.

Review of the DHSR Construction Section Biennial Survey conducted on 06/24/26 revealed:
-DHSR records indicated the home was first licensed on on December 9, 1980. for six (6) ambulatory residents.
-This facility was licensed for six (6) ambulatory residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency) which indicated that the bed count was increased to six sometime after 04/01/84.
-Based on this information DHSR Construction required the home to maintain compliance with the following: the 1984 "Family Care Homes Minimum Standards and Regulations," applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes and the 1978 North Carolina State Building Code - Section 409.1 (g) - Residential Care Facilities.

Telephone interview with a Biennial Residential team leader with the Division of Health Service Regulations (DHSR) Construction Section on 09/30/26 at 9:51am revealed:
-All residents should be able to respond to a fire alarm without prompting and evacuate the

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	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

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C 007	Continued From page 3	C 007		

building independently if the home is licensed for all ambulatory residents.
-The Department of Insurance dictated that children under the age of 6 were non-ambulatory and would not be able to evacuate independently in the event of an emergency.
-There would need to be structural changes to the dwelling for the facility to accommodate non-ambulatory residents such as a sprinkler system.

Telephone interview with the facility's ombudsman on 09/28/26 at 2:59pm revealed:
-During her visit on 09/01/26, she observed a small child come out of the staff bedroom and went into the kitchen with a bottle of milk.
-The personal care aide (PCA) on duty told her the child was 3 years old.
-The child went back and forth from the staff bedroom to the kitchen.
-The child was friendly with the residents.

Interview with a personal care aide (PCA) on 09/29/26 at 2:49pm revealed:
-She was filling in part-time for another PCA that was the regular over night staff for the facility.
-The other staff had a 3 year old child that stayed overnight with her on weekends.
-The 3 year old child mostly stayed in the staff bedroom playing with toys.

Telephone interview with the supervisor-in-charge (SIC) on 09/29/26 at 3:38pm revealed:
-The 3 year old child stayed overnight at the facility with her family member (the PCA).
-There was not a second staff member on duty when the 3 year old child was at the facility.
-The 3 year old child had been staying at the facility with her family member since she was born.

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	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

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PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

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C 007	Continued From page 4 -She was not aware a 3 year old child was considered non-ambulatory and counted in the facilty census. Interview with the co-Administrator on 09/29/26 at 8:50am and 4:23pm revealed: -The facility did not have a sprinkler system. -She was aware a 3 year old child stayed overnight at the facility with staff. -The 3 year old child had stayed at the facility with her family member since she was born. -She was not aware a 3 year old child in the facility was considered non-ambulatory and counted in the facilty's census which went against the facility's current license for capacity and ambulatory status.	C 007		
C 023	10A NCAC 13G .0302 (c) Design And Construction 10A NCAC 13G .0302 Design And Construction (c) A family care home shall not offer services for which the facility was not planned, constructed, equipped, or maintained. This Rule is not met as evidenced by: TYPE B VIOLATION Based on observations, record reviews and interviews, the facility failed to ensure services offered were in accordance with the facility's	C 023		

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	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

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C 023	Continued From page 5 current license, pertaining to a child under six years of age residing at the facility. The findings are: Review of the facility's current license effective 01/01/26 revealed the facility was licensed for six ambulatory residents. Interview with a personal care aide (PCA) on 09/29/26 at 7:30am revealed: -The current census was 6. -There was a resident on a home visit and a resident that was gone to a psychosocial rehabilitation program. Observation of the facility on 09/29/26 at 4:30pm revealed there were children's toys in the living area outside the staff bedroom and inside the staff's bedroom. Telephone interview with a Biennial Residential team leader with the Division of Health Service Regulations (DHSR) Construction Section on 09/30/26 at 9:51am revealed: -All residents should be able to respond to a fire alarm without prompting and evacuate the building independently if the home is licensed for all ambulatory residents. -The Department of Insurance dictated that children under the age of 6 were non-ambulatory and would not be able to evacuate independently in the event of an emergency. -There would need to be structural changes to the dwelling for the facility to accommodate non-ambulatory residents such as a sprinkler system. Interview with a resident on 09/30/26 at 9:40am revealed:	C 023		

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	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

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C 023	Continued From page 6 -There was a young child that stayed overnight at the facility with her family member. -He thought the child was around 3 years old. -He liked to give the child a "high five" but the child's family member yelled at her for doing that because she did not want her to have anything to do with the residents. Interview with a resident on 09/30/26 at 2:39pm revealed there was a child that stayed at the facility overnight with her family member but she did not bother the residents. Interview with a PCA on 09/29/26 at 2:49pm revealed: -She was filling in part-time for another PCA that was the regular over night staff for the facility. -The other staff had a 3 year old child that stayed overnight with her on weekends. -The 3 year old child mostly stayed in the staff bedroom playing with toys. Interview with a second PCA on 10/01/26 at 1:20pm revealed: -The 3 year old child was her family member and stayed at the facility all the time until the child started daycare. -The 3 year old child only stayed on weekends since she started daycare. -When fire drills were conducted in the facility, she kept her family member inside. -If there was a real fire, she would make sure her family member got out. Telephone interview with the supervisor-in-charge (SIC) on 09/29/26 at 3:38pm revealed: -The 3 year old child stayed overnight at the facility with her mother (the PCA). -There was not a second staff member on duty when the 3 year old child was at the facility.	C 023		

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PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

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C 023	Continued From page 7 -The 3 year old child had been staying at the facility with her family member since she was born. -She was not aware a 3 year old child was considered non-ambulatory and counted in the facilty census. Interview with the co-Administrator on 09/29/26 at 8:50am and 4:23pm revealed: -The facility did not have a sprinkler system. -She was aware a 3 year old child stayed overnight at the facility with staff. -The 3 year old child stayed at the facility with her family member since she was born. -She was not aware a 3 year old child in the facility was considered non-ambulatory and counted in the facilty's census which went against the facility's current license for capacity and ambulatory status. _____ The facility failed to ensure the building was licensed to provide services for a child who was under the age of 6 years old residing in the facility who needed assistance to evacuate independently in case of an emergency, such as a fire. This failure was detrimental to the health, safety, and welfare of the residents and constitutes a Type B violation. _____ The facility provided a plan of protection in accordance with G.S. 131D-34 on 09/29/26 for this violation. CORRECTION DATE FOR THE TYPE B VIOLATION SHALL NOT EXCEED November 15, 2026.	C 023		
C 078	10A NCAC 13G .0315 (a)(5) Housekeeping and Furnishings	C 078		

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	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

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C 078	Continued From page 8 10A NCAC 13G .0315 Housekeeping and Furnishings (a) A family care home shall: (5) be maintained in an uncluttered, clean, and orderly manner, free of all obstructions and hazards; Notwithstanding the requirements of Rule .0301 of this Section, this Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: Based on observations, record review and interviews, the facility failed to maintain a clean and uncluttered environment related to live mice within the facility. The findings are: Review of the facility's environmental health facility inspection dated 12/17/25 revealed: -There were a total of 9 demerits awarded and classification was documented as approved. -There were 4 demerits awarded for facility clean and in good repair under bathroom facilities section. -There were 3 demerits awarded for utensils and equipment in good repair in the food service utensils and equipment section. -There were 2 demerits awarded for floors walls and ceilings in good repair for the physical facilities section. -There were no demerits awarded for pest	C 078		

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	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

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C 078	Continued From page 9 control. Observation of the kitchen on 09/30/26 at 3:22pm revealed a mouse ran from the direction of the stove into the room and then ran under the stove. Interview with a resident on 09/29/26 at 4:18pm revealed he saw a mouse in the facility once in awhile but could not say when he saw one last. Interview with a second resident on 09/30/26 at 9:40am revealed he saw a mouse in his room every night. Telephone interview with a local exterminator on 09/30/26 at 9:14am revealed: -Mice in the facility presented a health hazard and they carried fleas. -Mice dropped urine and feces and spread virus and bacteria that can make people really sick. -Mice carried the hantavirus. (Hantavirus is an airborne virus that is spread to humans primarily through contact with the urine and droppings of infected rodents.) -Mice lived in the void spaces in homes such as walls and attics. -Mice caused structural damage to the home and chewed through lines and electrical wires that could cause a fire. Interview with the personal care aide (PCA) on 10/01/26 at 8:45am and at 1:20pm revealed: -She last saw a mouse in the facility about 2 months prior and reported seeing mice to the Supervisor in Charge (SIC). -She set some traps and caught 3 mice. -She did not know when an exterminator was last out to treat the facility. -Staff would set traps and, if that did not work, then an exterminator was called.	C 078		

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	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

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C 078	Continued From page 10	C 078		

-Mouse sightings "usually died down" after traps were set.
-The ombudsman reported to her three weeks before that a mouse was observed in the kitchen.
-She did not report that the ombudsman saw a mouse to the SIC because she was running late that day and did not think do report it.
-Residents took food into their rooms sometimes despite being told food needed to be kept in the kitchen.
-Mice got inside sometimes because the facility was located in the country.

Interview with the SIC on 09/30/26 at 8:20am revealed:
-She did not know if there was an exterminator contracted for the facility.
-She had not been made a aware residents were currently seeing mice in the facility.
-She was not aware the ombudsman saw a mouse during her recent visit.
-She was not aware of any mice in the facility for several months. (number of months was not specified.)

Interview with the Co-Administrator on 09/29/26 at 8:50am revealed:
-The facility was not contracted with any pest control company and there were no records to provide.
-The facility was not treated for pest control as a preventative measure.

Telephone interview with the Administrator on 10/01/26 at 4:33pm revealed:
-There was no exterminator contracted for the facility.
-He was not aware there had been any mice seen inside the facility.
-Staff should notify the SIC if a mouse was seen

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PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

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C 078	Continued From page 11 inside the facility. Attempted telephone interview with the facility's contracted primary care provider on 09/30/26 and 10/01/26 at 9:22am was unsuccessful.	C 078		
C 202	10A NCAC 13G .0702 (a) Tuberculosis Test and Medical Examination 10A NCAC 13G .0702 Tuberculosis Test and Medical Examination, and Immunizations (a) Upon admission to a family care home each resident shall be tested for tuberculosis disease in compliance with the control measures adopted by the Commission for Public Health as specified in 10A NCAC 41A .0205 including subsequent amendments and editions. This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure 2 of 3 sampled residents (#1, #2) were tested upon admission for Tuberculosis (TB) disease in compliance with the control measures for the Commission for Health Services. The findings are: 1.Review of Resident #1's current FL-2 dated 11/25/25 revealed: -Diagnoses included epilepsy, cognitive deficit related to a stroke and hypertension. -Resident #1 was ambulatory and there was no	C 202		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

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C 202	Continued From page 12 information related to orientation status. Review of Resident #1's Resident Register revealed: -Resident #1 was admitted on 10/18/23. -Resident #1 was admitted from another facility. Review of Resident #1's record revealed: -There was documentation a tuberculosis (TB) skin test was placed on 04/21/21 and read as negative on 04/23/21. -There was documentation a TB skin test was placed on 07/21/21 and read as negative on 07/23/21. -There was no documentation of a TB skin test placed and read since the resident was admitted on 10/18/23. Attempted telephone interview with the facility's contracted primary care provider on 09/30/26 and 10/01/26 at 9:22am was unsuccessful. Refer to interview with the Co-Administrator on 09/29/26 at 4:23pm. Refer to telephone interview with the Administrator on 10/01/26 at 4:33pm 2. Review of Resident #2's current FL-2 dated 02/24/26 revealed: -Diagnoses included psychosis and gastroesophageal reflux disease (GERD). -Resident #2 was ambulatory and there was no information related to orientation status. Review of Resident #2's Resident Register revealed: -Resident #2 was admitted on 02/15/12. -Resident #2 was admitted from a sister facility.	C 202		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

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C 202	Continued From page 13 Review of Resident #2's record revealed: -There was documentation a TB skin test was placed on 10/14/08 and read as negative on 10/16/08. -There was documentation a TB skin test was placed on 11/05/08 and read as negative on 11/08/08. -There was no documentation of a TB skin test placed and read since the resident was admitted on 02/15/12. Attempted telephone interview with the facility's contracted primary care provider on 09/30/26 and 10/01/26 at 9:22am was unsuccessful. Refer to interview with the Co-Administrator on 09/29/26 at 4:23pm. Refer to telephone interview with the Administrator on 10/01/26 at 4:33pm _____ Interview with the Co-Administrator on 09/29/26 at 4:23pm revealed: -She had been unable to locate a TB skin test performed since admission for Resident #1 and Resident #2. -She thought the TB skin tests were thinned from the residents' records because they had been there for a long time. -Resident records were not reviewed once she ensured the 2 step TB skin test was completed on admission. Telephone interview with the Administrator on 10/01/26 at 4:33pm revealed: -He was responsible for ensuring the 2 step TB skin test was completed on admission for each resident. -He was sure Resident #1 and Resident #2 had a TB skin test completed on admission but it may	C 202		

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NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 202	Continued From page 14 have been thinned from the residents' record.	C 202		
C 213	10A NCAC 13G .0704 (a)(1) Resident Contract, Information on Facility 10A NCAC 13G .0704 Resident Contract, Information on Facility, and Resident Register (a) The administrator or supervisor-in-charge shall furnish and review with the resident or the resident's authorized representative as defined in Rule .1103 of this Subchapter information on the facility upon admission and when changes are made to that information. The facility shall involve the resident in the review of the resident contract and information on the facility unless the resident is cognitively unable to participate in the discussion. A statement indicating that this information has been received upon admission or amendment as required by this Rule shall be signed and dated by each person to whom it is given. This statement shall be retained in the resident's record in the facility. The information shall consist of the following: (1) the resident contract to which the following applies: (A) the contract shall specify charges for resident services and accommodations, including the cost of different levels of service, description of levels of care and services, and any other charges or fees; (B) the contract shall disclose any health needs or conditions that the facility has determined it cannot meet; (C) the contract shall be signed and dated by the administrator or supervisor-in-charge and the resident or the resident's authorized representative and a copy given to the resident or the resident's authorized representative and a copy kept in the resident's record;	C 213		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 213	Continued From page 15 (D) the resident or the resident's authorized representative shall be given a written 30-day notice prior to any change in charges for resident services and accommodations, including the cost of different levels of service, description of level of care and services, and any other charges or fees, and be provided an amended copy of the contract for review and confirmation of receipt; (E) gratuities in addition to the established rates shall not be accepted; and (F) The maximum monthly rate that may be charged to Special Assistance recipients as established by the North Carolina General Assembly; This Rule is not met as evidenced by: Based on interviews and record reviews the facility failed to ensure the admissions contract included charges or fees for 1 of 6 residents (Resident #4) related to a monthly charge for room and board of $1,417.00. The findings are: Review of Resident #4's current FL-2 dated 05/28/26 revealed diagnosis included schizoaffective disorder bipolar type. Review of Resident #4's Resident Register revealed the resident was admitted to the facility on 07/13/25. Review of the resident admissions contract for	C 213		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 213	Continued From page 16 Resident #4 revealed: -The resident was admitted on 07/13/25. -There was no information documented on the established rate in the admissions contract. -There was no information documented for room and board in the admissions contract. Telephone interview with the Administrator on 10/01/26 at 4:33pm revealed: -He was responsible for completing admissions contracts. -He had probably thinned out Resident #4's chart and that was why there were no amounts listed on the admission contract. -He should have listed established rate in the admissions contract and the amount for room and board. Attempted interview with Resident #4 on 09/30/26 at 2:22pm was unsuccessful. Attempted interview with Resident #4's guardian on 09/30/26 at 2:22pm was unsuccessful.	C 213		
C 246	10A NCAC 13G .0902(b) Health Care 10A NCAC 13G .0902 Health Care (b) The facility shall assure referral and follow-up to meet the routine and acute health care needs of residents. This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to ensure referral and follow-up to meet the routine healthcare needs for 2 of 3 sampled residents (#2, #3) related to notifying the provider of the residents crushing leaves found in the yard, rolling them in notebook paper and smoking them.	C 246		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 246	Continued From page 17 The findings are: Observation of the facility's kitchen on 09/29/26 at 3:42pm revealed: -A resident handed a second resident a piece of rolled up notebook paper that was approximately 4 inches long. -There were crushed leaves inside of each piece of rolled up paper. -The residents exited the back door and lit the leaves in the rolled up paper on the back porch. 1. Review of Resident #2's current FL-2 dated 02/24/26 revealed: -Diagnoses included psychosis and gastroesophageal reflux disease (GERD). -Resident #2 was ambulatory and there was no information related to orientation status. Interview with Resident #2 on 09/29/26 at 3:42pm revealed: -He picked up leaves from the yard and crushed them up to roll in the notebook paper to smoke when he was out of cigarettes. -He did not do this all the time but could not say how often he did it. Interview with the Supervisor-in-Charge (SIC) on 09/30/26 at 8:20am revealed: -She reported to Resident #2's primary care provider (PCP) and mental health provider that he was rolling leaves from the yard and smoking them. -She was not provided any instruction from the providers after it was reported. -There was no documentation of the discussion with the providers. Attempted telephone interview with the facility's	C 246		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 246	Continued From page 18	C 246		

contracted primary care provider on 09/30/26 and 10/01/26 at 9:22am was unsuccessful.

Refer to telephone interview with a Registered Nurse for the facility's contracted mental health provider on 09/30/26 at 10:36am

Refer to interview with a personal care aide (PCA) on 09/29/26 at 4:12pm.

Refer to telephone interview with the Administrator on 10/01/26 at 4:33pm.

2. Review of Resident #3's current FL-2 dated 02/10/26 revealed:
-Diagnoses included schizophrenia and nicotine dependence.
-Resident #3 was ambulatory and there was no information related to orientation status.

Interview with Resident #3 on 10/01/26 at 2:47pm revealed he smoked leaves from the yard in rolled up paper when he ran out of cigarettes.

Interview with the Supervisor-in-Charge (SIC) on 09/30/26 at 8:20am revealed she was not aware Resident #3 was smoking leaves rolled in notebook paper and had not reported him doing so to his primary care provider (PCP) or mental health provider.

Attempted telephone interview with the facility's contracted primary care provider on 09/30/26 and 10/01/26 at 9:22am was unsuccessful.

Refer to telephone interview with a Registered Nurse for the facility's contracted mental health provider on 09/30/26 at 10:36am

Refer to interview with a personal care aide

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 246	Continued From page 19 (PCA) on 09/29/26 at 4:12pm. Refer to telephone interview with the Administrator on 10/01/26 at 4:33pm. _____ Telephone interview with a Registered Nurse for the facility's contracted mental health provider on 09/30/26 at 10:36am revealed: -The facility had not notified the mental health provider that Resident #2 and Resident #3 were smoking leaves from the yard in notebook paper. -She would have expected the facility to notify the provider but she did not think the provider would have done anything differently had he known. Interview with a personal care aide (PCA) on 09/29/26 at 4:12pm revealed: - Resident #2 and Resident #3 smoked cigarettes made from leaves in the yard. - Resident #2 and Resident #3 were told not to do it but they did not listen. -They smoked the cigarettes they made "for awhile" but could not say how long. Telephone interview with the Administrator on 10/01/26 at 4:33pm revealed: -The SIC was responsible for notifying the residents' providers. -He was sure she did but it was not documented.	C 246		
C 271	10A NCAC 13G .0904(d)(1) Nutrition and Food Service 10A NCAC 13G .0904 Nutrition And Food Service (d) Food Requirements in Family Care Homes: (1) Each resident shall be served a minimum of three nutritionally adequate meals based on the requirements in Subparagraph (d)(3) of this Rule. Meals shall be served at regular times	C 271		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 271	Continued From page 20 comparable to normal meal times in the community. There shall be at least 10 hours between the breakfast and evening meals. This Rule is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure the residents were provided with 3 nutritionally adequate meals each day. The findings are: Observation of the facility on 09/29/26 at 7:30am revealed: -There were 4 residents in the home. -There were 4 empty bowls and cups on the kitchen table. -There was a diet menu posted in the kitchen by the kitchen table. Review of the posted menu revealed: -Breakfast service was to include juice of choice, cold or hot cereal, bacon, toast, margarine, jelly, milk and coffee or hot tea on 09/29/26. -Lunch service was to include rice, collard greens, pork chops in gravy, a roll and drink of choice on 09/29/26. Observation of the lunch service on 09/29/26 at 12:03pm revealed residents were served rice, collard greens, pork chops in gravy, a roll and drink of choice per the posted menu. Interview with a resident on 09/29/26 at 7:47am	C 271		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 271	Continued From page 21	C 271		

revealed:
-He was served cornflakes for breakfast that morning.
-He was always served cereal for breakfast during the week on Monday through Friday.
-Residents were served a bigger breakfast on the weekends that might include pancakes, sausage and eggs.
-For lunch, each resident was served peanut butter and jelly sandwiches with nothing along side.
-He had to eat what was prepared for him.
-He talked talked to the ombudsman about the food he was served when she last visited the facility a few weeks prior.

Second interview with the resident on 09/30/26 at 1:07pm revealed:
-He was served salisbury steak, steamed cabbage and potatoes for lunch.
-He was typically served a peanut butter sandwich and it was a nice change.

Interview with a second resident on 09/29/26 at 7:50am revealed:
-He liked cereal and liked getting cereal every morning during the week.
-He was served peanut butter and jelly sandwiches with nothing along side each day for lunch and the staff would prepare a good supper in the evening.

Second interview with the second resident on 09/30/26 at 1:35pm revealed:
-He did not typically get a hot breakfast and hot lunch during the week.
-He liked that he was served a hot lunch.

Interview with a third resident on 09/30/26 at 3:10pm revealed he was usually served a bowl of

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 271	Continued From page 22	C 271		

cereal for breakfast and a sandwich at lunch and he was okay with that.

Telephone interview with the facility's ombudsman on 09/28/26 at 2:59pm revealed:
-She arrived at the facility around 11:45am on 09/01/26.
-There was no food cooking in the kitchen.
-Residents told her they had a bowl of cereal for breakfast that morning.
-Residents reported they were served a peanut butter and jelly sandwich every day for lunch.
-When she asked the personal care aide (PCA) on duty about breakfast being a bowl of cereal, the PCA told her that was correct and all the residents had cereal.
-The PCA told her the Administrator ensured the food for the menu was in the facility and the residents got eggs sometimes with breakfast.
-The PCA would not respond to her questions when she asked about peanut butter and jelly sandwiches at lunch.

Interview with the PCA on 10/01/26 at 1:20pm revealed:
-Her duties included cooking for the residents.
-She followed the posted menu everyday for breakfast and lunch.
-She denied serving only a bowl of cereal for breakfast and a peanut butter and jelly sandwich for lunch every day during the week.

Telephone interview with the Administrator on 10/01/26 at 4:33pm revealed:
-He ensured food was available in the facility based on the posted menu.
-He did not purchase enough cereal and peanut butter that residents could eat cereal and peanut butter and jelly sandwiches every day.
-He expected staff to follow the posted menu for

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 271	Continued From page 23 each meal.	C 271		
C 399	10A NCAC 13G .1103 (c) Accounting For Resident's Personal Funds 10A NCAC 13G .1103 Accounting For Resident's Personal Funds (c) The facility shall provide each resident or the resident's authorized representative a written monthly accounting of the resident's funds handled by the administrator or the administrator's designee. The facility shall maintain at the facility a record signed by the resident or their authorized representative indicating whether the resident or their authorized representative agrees that the monthly accounting is accurate. The records shall be maintained by the facility for at least one year. This Rule is not met as evidenced by: The facility failed to maintain an accurate accounting of personal funds and provide a monthly accounting of residents' funds for 6 of 6 residents (#1, #2, #3, #4, #5, and #6) related to all funds received, disbursements, and the account balance on hand. The findings are: Review of the facility's Record of Resident's Personal Funds form revealed: -The first column was titled Date. -The second column was titled Received Amount. -The third column was titled Disbursed Amount. -The fourth column was titled Source or Item. -The fifth column was titled Balance in Account.	C 399		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 24 -The sixth column was titled Signature of Resident/Responsible Party. -The seventh column was titled Comments. 1. Review of Resident #1's current FL-2 dated 11/25/25 revealed: -Diagnoses included epilepsy, cognitive deficiency from stroke, hypertension, and depression. -There was no information provided on the residents' orientation. Review of Resident #1's Resident Register revealed the resident was admitted to the facility on 10/18/23. Review of Resident #1's Record of Resident's Personal Funds document for July 2026 revealed: -The first column had a date of 07/07/26. -The second column titled Received Amount was blank. -The third column titled Disbursed Amount had $60.00 listed. -The fourth column titled Source or Item had $10.00 for medication. -The fifth column titled Balance in Account was blank. -The sixth column titled Signature of Resident/Responsible Party had the resident's signature. -The seventh column titled Comments was blank. Review of the facility's Cash Journal for July 2026 for Resident #1 revealed: -Resident #1 received $95.00 in special assistance (SA) funds and $1392.00 in social security administration (SSA) funds with a documented total of $1487.00 -There was documentation that $70.00 was taken from the total for allowance and $10.00 was taken	C 399		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 25	C 399		

from the allowance for medications equaling $60.00.
-The amount used for room and board was not documented on the log.

Review of Resident #1's Record of Resident's Personal Funds document for August 2026 revealed:
-The first column had a date of 08/07/26.
-The second column titled Received Amount was blank.
-The third column titled Disbursed Amount had $60.00 listed.
-The fourth column titled Source or Item had $10.00 for medication.
-The fifth column titled Balance in Account was blank.
-The sixth column titled Signature of Resident/Responsible Party had the resident's signature.
-The seventh column titled Comments was blank.

Review of the facility's Cash Journal for August 2026 for Resident #1 revealed:
-Resident #1 received $95.00 in SA funds and $1392.00 in SSA with a documented total of $1487.00
-There was no documentation that Resident #1 received SSI funds.
-There was documentation that $70.00 was taken from the total for allowance and $10.00 was taken from the allowance for medications equaling $60.00.
-The amount used for room and board was not documented on the log.

Review of Resident #1's Record of Resident's Personal Funds document for September 2026 revealed:
-The first column had a date of 09/08/26.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 26 -The second column titled Received Amount was blank. -The third column titled Disbursed Amount had $60.00 listed. -The fourth column titled Source or Item had $10.00 for medication. -The fifth column titled Balance in Account was blank. -The sixth column titled Signature of Resident/Responsible Party had the resident's signature. -The seventh column titled Comments was blank. Review of the facility's Cash Journal for September 2026 for Resident #1 revealed: -Resident #1 received $95.00 in SA funds. -There was no information documented for SSA funds, SSI funds or the total amount of income. -There was no documentation of how much money was taken from the total allowance or amount deducted for medication costs. -There was no documentation for the amount of funding used for room and board. -There was no documentation for resident personal funds. Interview with Resident #1 on 09/30/26 at 1:35pm revealed: -The Supervisor-in-Charge (SIC) gave him $60.00 every month and had him sign that $10.00 went toward his pharmacy bill and he received $60.00. -He did not know how much money he received in total each month and he did not know where his money came from. -He thought his family member was his payee. -He never received an account statement of his funds. 2. Review of Resident #2's current FL-2 dated	C 399		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 27 02/24/26 revealed: -Diagnoses included psychosis, mild mental retardation, schizophrenia, and gastro esophageal reflux disease. -There was no information provided on the residents' orientation. Review of Resident #2's Resident Register revealed the resident was admitted to the facility on 02/15/12. Review of Resident #2's Record of Resident's Personal Funds document for July 2026 revealed: -The first column had a date of 07/07/26. -The second column titled Received Amount was blank. -The third column titled Disbursed Amount had $60.00 listed. -The fourth column titled Source or Item had $10.00 for medication. -The fifth column titled Balance in Account was blank. -The sixth column titled Signature of Resident/Responsible Party had the resident's signature. -The seventh column titled Comments was blank. Review of the facility's Cash Journal for July 2026 for Resident #2 revealed: -Resident #2 received $994.00 in supplemental security income (SSI) and $493.00 in special assistance (SA) with a documented total of $1487.00 -There was documentation that $70.00 was taken from the total for allowance and $10.00 was taken from the allowance for medications equaling $60.00. -The amount used for room and board was not documented on the log.	C 399		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 28 Review of Resident #2's Record of Resident's Personal Funds document for August 2026 revealed: -The first column had a date of 08/07/26. -The second column titled Received Amount was blank. -The third column titled Disbursed Amount had $60.00 listed. -The fourth column titled Source or Item had $10.00 for medication. -The fifth column titled Balance in Account was blank. -The sixth column titled Signature of Resident/Responsible Party had the resident's signature. -The seventh column titled Comments was blank. Review of the facility's Cash Journal for August 2026 for Resident #2 revealed: -Resident #2 received $493.00 in SA funds and $994.00 in SSI funds with a documented total of $1487.00 -There was no documentation that Resident #2 received SSA funds. -There was documentation that $70.00 was taken from the total for allowance and $10.00 was taken from the allowance for medications equaling $60.00. -The amount used for room and board was not documented on the log. Review of Resident #2's Record of Resident's Personal Funds document for September 2026 revealed: -The first column had a date of 09/08/26. -The second column titled Received Amount was blank. -The third column titled Disbursed Amount had $60.00 listed. -The fourth column titled Source or Item had	C 399		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 29	C 399		

$10.00 for medication.
-The fifth column titled Balance in Account was blank.
-The sixth column titled Signature of Resident/Responsible Party had the resident's signature.
-The seventh column titled Comments was blank.

Review of the facility's Cash Journal for September 2026 for Resident #2 revealed:
-Resident #2 received $493.00 in SA funds.
-There was no information documented for SSA funds or the total amount of income.
-There was no documentation of how much money was taken from the total allowance or amount deducted for medication costs.
-There was no documentation for the amount of funding used for room and board.
-There was no documentation for resident personal funds.

Interview with Resident #2 on 10/01/26 at 2:41pm revealed:
-He was aware that the facility paid the pharmacy $10.00 a month for his bill from his personal allowance.
-He usually received $60.00 a month.
-He had not received a monthly statement for his personal allowance.

3. Review of Resident #3's current FL-2 dated 02/10/26 revealed:
-Diagnoses included diabetes, hyperlipidemia, and schizophrenia.
-The resident was ambulatory and intermittently disoriented.

Review of Resident #3's Resident Register revealed the resident was admitted to the facility on 03/04/08.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 30 Review of Resident 3's Record of Resident's Personal Funds document for July 2026 revealed there was no documentation on the Resident's Personal Funds document for July 2026. Review of the facility's Cash Journal for July 2026 for Resident #3 revealed: -Resident #3 received $194.00 in supplemental security income (SSI), $473.00 in special assistance (SA) and $820.00 in social security administration (SSA) funds with a documented total of $1487.00 -There was documentation that $70.00 was taken from the total for allowance and $10.00 was taken from the allowance for medications equaling $60.00. -The amount used for room and board was not documented on the log. Review of Resident #3's Record of Resident's Personal Funds document for August 2026 revealed: -The first column had a date of 08/07/26. -The second column titled Received Amount was blank. -The third column titled Disbursed Amount had $60.00 listed. -The fourth column titled Source or Item had $10.00 for medication. -The fifth column titled Balance in Account was blank. -The sixth column titled Signature of Resident/Responsible Party had the resident's signature. -The seventh column titled Comments was blank. Review of the facility's Cash Journal for August 2026 for Resident #3 revealed: -Resident #3 received $473.00 in SA funds,	C 399		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 31	C 399		

$820.00 in SSA funds, and $194.00 in SSI funds with a documented total of $1487.00
-There was documentation that $70.00 was taken from the total for allowance and $10.00 was taken from the allowance for medications equaling $60.00.
-The amount used for room and board was not documented on the log.

Review of Resident #3's Record of Resident's Personal Funds document for September 2026 revealed:
-The first column had a date of 09/08/26.
-The second column titled Received Amount was blank.
-The third column titled Disbursed Amount had $60.00 listed.
-The fourth column titled Source or Item had $10.00 for medication.
-The fifth column titled Balance in Account was blank.
-The sixth column titled Signature of Resident/Responsible Party had the resident's signature.
-The seventh column titled Comments was blank.

Review of the facility's Cash Journal for September 2026 for Resident #3 revealed:
-Resident #3 received $473.00 in SA funds.
-There was no information documented for SSA funds or the total amount of income.
-There was no documentation of how much money was taken from the total allowance or amount deducted for medication costs.
-There was no documentation for the amount of funding used for room and board.
-There was no documentation for resident personal funds.

Interview with Resident #3 on 09/30/26 at 2:39pm

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 32	C 399		

revealed:
-He received $60.00 each month and $10.00 went toward his medications.
-The SIC wrote down the amount and he signed he received his money around the first of the month.
-He thought his money came from disability and some from state funds.
-He had not received a statement to explain how his funds were managed.

4. Review of Resident #4's current FL-2 dated 05/28/26 revealed:
-Diagnosis included schizoaffective disorder bipolar type.
-The resident was ambulatory.
-There was no information provided on the residents' orientation.

Review of Resident #4's Resident Register revealed the resident was admitted to the facility on 07/13/25.

Review of Resident #4's Record of Resident's Personal Funds document for July 2026 revealed:
-The first column had a date of 07/07/26.
-The second column titled Received Amount was blank.
-The third column titled Disbursed Amount had $60.00 listed.
-The fourth column titled Source or Item had $10.00 for medication.
-The fifth column titled Balance in Account was blank.
-The sixth column titled Signature of Resident/Responsible Party had the resident's signature.
-The seventh column titled Comments was blank.

Review of the facility's Cash Journal for July 2026

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 33 for Resident #4 revealed: -Resident #4 received $994.00 in supplemental security income (SSI) and $493.00 in special assistance (SA) with a documented total of $1487.00 -There was documentation that $70.00 was taken from the total for allowance and $10.00 was taken from the allowance for medications equaling $60.00. -The amount used for room and board was not documented on the log. Review of Resident #4's Record of Resident's Personal Funds document for August 2026 revealed: -The first column had a date of 08/11/26 -The second column titled Received Amount was blank. -The third column titled Disbursed Amount had $60.00 listed. -The fourth column titled Source or Item had $10.00 for medication. -The fifth column titled Balance in Account was blank. -The sixth column titled Signature of Resident/Responsible Party had the resident's signature. -The seventh column titled Comments was blank. Review of the facility's Cash Journal for August 2026 for Resident #4 revealed: -Resident #4 received $493.00 in SA funds, and $994.00 in SSI funds with a documented total of $1487.00 -There was documentation that $70.00 was taken from the total for allowance and $10.00 was taken from the allowance for medications equaling $60.00. -The amount used for room and board was not documented on the log.	C 399		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 34 Review of Resident #4's Record of Resident's Personal Funds document for September 2026 revealed: -The first column had a date of 09/08/26. -The second column titled Received Amount was blank. -The third column titled Disbursed Amount had $60.00 listed. -The fourth column titled Source or Item had $10.00 for medication. -The fifth column titled Balance in Account was blank. -The sixth column titled Signature of Resident/Responsible Party had the resident's signature. -The seventh column titled Comments was blank. Review of the facility's Cash Journal for September 2026 for Resident #4 revealed: -Resident #4 received $473.00 in SA funds. -There was no information documented for SSA funds or the total amount of income. -There was no documentation of how much money was taken from the total allowance or amount deducted for medication costs. -There was no documentation for the amount of funding used for room and board. -There was no documentation for resident personal funds. Interview with a personal care aide (PCA) on 09/29/26 at 7:30am revealed Resident #4 was not currently at the facility because he was on a home visit with his guardian. Attempted telephone interview with Resident #4 on 09/30/26 at 2:22pm was unsuccessful. Attempted telephone interview with Resident #4's	C 399		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 35 legal guardian on 09/30/26 at 2:22pm was unsuccessful. 5. Review of Resident #5's current FL-2 dated 06/10/26 revealed: -Diagnosis included schizophrenia. -The resident was ambulatory. -There was no information provided on the residents' orientation. Review of Resident #5's Resident Register revealed the resident was admitted to the facility on 06/22/20. Review of Resident #5's Record of Resident's Personal Funds document for July 2026 revealed: -The first column had a date of 07/07/26. -The second column titled Received Amount was blank. -The third column titled Disbursed Amount had $60.00 listed. -The fourth column titled Source or Item had $10.00 for medication. -The fifth column titled Balance in Account was blank. -The sixth column titled Signature of Resident/Responsible Party had the resident's signature. -The seventh column titled Comments was blank. Review of the facility's Cash Journal for July 2026 for Resident #5 revealed: -Resident #5 received $152.00 in supplemental security income (SSI), there was a "?" in the column for special assistance (SA) funds and $862.00 in social security administration (SSA) funds -There was no documented total. -There was no documentation of an allowance or money for medications.	C 399		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 36 -The amount used for room and board was not documented on the log. Review of Resident #5's Record of Resident's Personal Funds document for August 2026 revealed: -The first column had a date of 08/07/26 -The second column titled Received Amount was blank. -The third column titled Disbursed Amount had $60.00 listed. -The fourth column titled Source or Item had $10.00 for medication. -The fifth column titled Balance in Account was blank. -The sixth column titled Signature of Resident/Responsible Party had the resident's signature. -The seventh column titled Comments was blank. Review of the facility's Cash Journal for August 2026 for Resident #5 revealed: -Resident #5 received $473.00 in SA funds, $882.00 in SSA funds, and $132.00 in SSI funds with a documented total of $1487.00 -There was documentation that $70.00 was taken from the total for allowance and $10.00 was taken from the allowance for medications equaling $60.00. -The amount used for room and board was not documented on the log. Review of Resident #5's Record of Resident's Personal Funds document for September 2026 revealed: -The first column had a date of 09/08/26. -The second column titled Received Amount was blank. -The third column titled Disbursed Amount had $60.00 listed.	C 399		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 37 -The fourth column titled Source or Item had $10.00 for medication. -The fifth column titled Balance in Account was blank. -The sixth column titled Signature of Resident/Responsible Party had the resident's signature. -The seventh column titled Comments was blank. Review of the facility's Cash Journal for September 2026 for Resident #5 revealed: -Resident #5 received $473.00 in SA funds. -There was no information documented for SSA funds or the total amount of income. -There was no documentation of how much money was taken from the total allowance or amount deducted for medication costs. -There was no documentation for the amount of funding used for room and board. -There was no documentation for resident personal funds. Interview with Resident #5 on 09/30/26 at 2:50pm revealed: -He received $60.00 each month and $10.00 went toward his medications. -He used his allowance to pay for snacks, cigarettes and eating out. -He had not received a statement of his account each month and did not remember ever getting one. 6. Review of Resident #6's current FL-2 dated 05/20/26 revealed: -Diagnoses included anxiety, schizophrenia, history of prostate cancer, and mild intellectual disability. -The resident was ambulatory and intermittently disoriented.	C 399		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 38 Review of Resident #6's Resident Register revealed the resident was admitted to the facility on 06/11/24. Review of Resident #6's Record of Resident's Personal Funds document for July 2026 revealed: -The first column had a date of 07/07/26. -The second column titled Received Amount was blank. -The third column titled Disbursed Amount had $60.00 listed. -The fourth column titled Source or Item had $10.00 for medication. -The fifth column titled Balance in Account was blank. -The sixth column titled Signature of Resident/Responsible Party had the resident's signature. -The seventh column titled Comments was blank. Review of the facility's Cash Journal for July 2026 for Resident #6 revealed: -Resident #6 received $994.00 in supplemental security income (SSI) and $493.00 in special assistance (SA) with a documented total of $1487.00 -There was documentation that $70.00 was taken from the total for allowance and $10.00 was taken from the allowance for medications equaling $60.00. -The amount used for room and board was not documented on the log. Review of Resident #6's Record of Resident's Personal Funds document for August 2026 revealed: -The first column had a date of 08/07/26. -The second column titled Received Amount was blank. -The third column titled Disbursed Amount had	C 399		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 39	C 399		

$60.00 listed.
-The fourth column titled Source or Item had $10.00 for medication.
-The fifth column titled Balance in Account was blank.
-The sixth column titled Signature of Resident/Responsible Party had the resident's signature.
-The seventh column titled Comments was blank.

Review of the facility's Cash Journal for August 2026 for Resident #6 revealed:
-Resident #6 received $473.00 in SA funds and $994.00 in SSI funds with a documented total of $1487.00
-There was documentation that $70.00 was taken from the total for allowance and $10.00 was taken from the allowance for medications equaling $60.00.
-The amount used for room and board was not documented on the log.

Review of Resident #6's Record of Resident's Personal Funds document for September 2026 revealed:
-The first column had a date of 09/08/26.
-The second column titled Received Amount was blank.
-The third column titled Disbursed Amount had $60.00 listed.
-The fourth column titled Source or Item had $10.00 for medication.
-The fifth column titled Balance in Account was blank.
-The sixth column titled Signature of Resident/Responsible Party had the resident's signature.
-The seventh column titled Comments was blank.

Review of the facility's Cash Journal for

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 40	C 399		

September 2026 for Resident #6 revealed:
-Resident #6 received $493.00 in SA funds.
-There was no information documented for social security administration (SSA) funds or the total amount of income.
-There was no documentation of how much money was taken from the total allowance or amount deducted for medication costs.
-There was no documentation for the amount of funding used for room and board.
-There was no documentation for resident personal funds.

Interview with Resident #6 on 10/01/26 at 2:47pm revealed:
-He signed he received $60.00 each month and $10.00 went towards his medication bill.
-He did not know the total amount of money he received each month.
-He had never been provided with a statement of the accounting of his money.

Interview with the Supervisor-in-Charge (SIC) on 09/30/26 at 8:06am revealed:
-The Administrator gave her a form with the residents' personal funds listed on it.
-The form had information on the amount of personal funds the resident was provided with each month.
-The Administrator provided her with cash that was owed to each resident for their personal allowance monthly.
-After she gave a resident their cash for their personal allowance, the resident signed a form that they received the cash.

Telephone interview with the Administrator on 09/30/26 at 11:27am revealed:
-Resident funds were deposited into a bank account and the residents' personal funds were

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008001	A. BUILDING: _____ B. WING _____	R 10/01/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATHWAYS II	812 CHARLES TAYLOR ROAD AULANDER, NC 27805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 399	Continued From page 41 deposited into a separate account. -He gave the Supervisor-in-Charge (SIC) the residents' personal allowance each month. -The SIC gave each resident their personal allowance of $60.00 and $10.00 of the residents' allowance went to the pharmacy for medications and each resident signed on the cash journal. -He considered the resident signing the cash journal as the providing a statement of funds. -He never provided a monthly statement to residents or guardians. -The monthly statement did not show all fund disbursements or the account balance on hand.	C 399		