

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/10/2017  
FORM APPROVED  
OMB NO. 0938-0391

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>355085</b> |  | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | (X3) DATE SURVEY<br>COMPLETED<br><br><b>C</b><br><b>08/03/2017</b> |                            |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>ELIM CARE CENTER</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                            |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>3534 UNIVERSITY DR S</b><br><b>FARGO, ND 58104</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                    |                            |
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| F 000                                                       | INITIAL COMMENTS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                            |  | F 000                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                    |                            |
| F 176<br>SS=D                                               | <p>For the standard Medicare/Medicaid recertification survey and complaint survey, started on 07/31/17 and completed on 08/03/17, the sample included 5 residents for complete review, 16 residents for focused review, and 3 closed records for review.</p> <p>483.10(c)(7) RESIDENT SELF-ADMINISTER DRUGS IF DEEMED SAFE</p> <p>(c)(7) The right to self-administer medications if the interdisciplinary team, as defined by §483.21(b)(2)(ii), has determined that this practice is clinically appropriate. This REQUIREMENT is not met as evidenced by:<br/>Based on observation, record review, review of facility policy, and staff interview, the facility failed to ensure residents could safely self-administer medications for 2 of 3 sampled residents (Resident #16 and #19) observed with medications in their rooms. Failure to evaluate/re-evaluate a resident's ability to safely self-administer medications placed the resident at risk for improper use, over use, or adverse reactions to the medication.</p> <p>Findings include:</p> <p>Review of the facility policy "Medication -Self-Administration of Medication" occurred on 08/03/17. The policy, dated February 2016, stated, ". . . If a resident responds in the affirmative regarding self-administration, further assessment to determine their ability will take place. This interdisciplinary assessment is reviewed. If the resident wishes to keep the medications at their bedside a physician's order</p> |                                                                            |  | F 176                                                                                          | <p>1. Resident #16 upon admission on 7/6/17 declined the SAM program, resident continues to decline the SAM program and has deemed to have deferred this right to the facility. Nurse will administer resident's ointment per order. Resident #19 has been assessment for the SAMs program by the multidisciplinary team and due to her moderately impaired cognition is not able to participate in SAM program, the nurse will administer resident's ointment per order.</p> <p>2. All residents who self administer medications.</p> <p>3. The facility will ensure that residents self administering medications or medications that are left with residents are assessed to determine their ability and documented, a physician's order is</p> |                                                                    | 9/7/17                     |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

08/21/2017

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| F 176                                                       | <p>Continued From page 1</p> <p>is required. . . . If there is evidence that the resident cannot safely-administer medication, the interdisciplinary team will re-assess the situation and may withdraw the right to self-administer. The interdisciplinary team will assess self-administration quarterly and as needed. . . . The care plan must reflect self administration and storage arrangements for such medications. . . . For residents who self-administer medications, the following conditions are met for bedside storage to occur: . . . The manner of storage prevents access by other residents. . . . Bedside medication storage is routinely monitored by the Nurse . . ."</p> <p>- Observations on the afternoon of 07/31/17 showed the following:<br/>* a cup containing an unidentified ointment on a shelf in Resident #16's bathroom.<br/>* a cup containing an unidentified ointment on a shelf in Resident #19's bathroom.</p> <p>- Review of Resident #16's medical record occurred August 2-3, 2017. An admission Minimum Data Set (MDS), dated 07/13/17, identified intact cognition. The medical record lacked evidence Resident #16 had a physician's order and/or had a care-plan to self-administer medications.</p> <p>- Review of Resident #19's medical record occurred August 2-3, 2017. A quarterly MDS, dated 05/19/17, identified moderately impaired cognition. The medical record lacked evidence Resident #19 had a physician's order and/or had a care-plan to self-administer medications.</p> <p>During an interview on 08/02/17 at 4:25 p.m., a</p> | F 176                                                                      | <p>obtained and care planning to reflect this. All residents who self administer medication will be identified and reviewed for proper assessment and documentation, physician's order and care planning. The current Medication - Self Administration of Medication policy and procedure is being reviewed for any changes in procedure. All staff involved with residents who would like to self administer medications or self administer their medications, will be educated at a meeting on August 24th at 1:30pm regarding the Medication - Self Administration of Medications policy and procedure.</p> <p>4. Date of Correction: 9/7/17</p> <p>5. The Quality Assurance Nurse or designee will be responsible to monitor and audit to assure resident's self administering medications have proper assessment and documentation, physician's order and care planning in place. These audits will be conducted, starting August 28th, weekly x4 weeks, monthly x3 months and quarterly for one year. Results will be immediately reported to the DON if concerns are identified, immediate corrective action will be implemented. The QA nurse will submit a report of the monitoring results to the QA committee at each scheduled meeting.</p> |                            |                                                                    |

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| F 176                                                       | Continued From page 2<br>certified nursing assistant (#2) stated the ointment found in Resident #16 and 19's bathrooms "were probably icy-hot."<br><br>During an interview on 08/02/17 at 4:30 p.m., a nurse (#3) stated she could not identify the ointments found in Resident #16 and #19's bathrooms as she had not put the ointment in the cup.<br><br>During an interview on the morning of 08/03/17, a managerial nurse (#4) confirmed Resident #16 and #19's medical records lacked evidence they had an assessment, a physician's order and/or a care-plan to self-administer medications. She also stated she could not identify the ointments found in Resident #16 and #19's bathrooms as she had not put the ointment in the cup. | F 176                                                                      |                                                                                                                          |  |                                                                    |
| F 278<br>SS=D                                               | 483.20(g)-(j) ASSESSMENT<br>ACCURACY/COORDINATION/CERTIFIED<br><br>(g) Accuracy of Assessments. The assessment must accurately reflect the resident's status.<br><br>(h) Coordination<br>A registered nurse must conduct or coordinate each assessment with the appropriate participation of health professionals.<br><br>(i) Certification<br>(1) A registered nurse must sign and certify that the assessment is completed.<br><br>(2) Each individual who completes a portion of the assessment must sign and certify the accuracy of that portion of the assessment.                                                                                                                                                                      | F 278                                                                      |                                                                                                                          |  | 9/7/17                                                             |

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| F 278                                                       | <p>Continued From page 3</p> <p>(j) Penalty for Falsification<br/>(1) Under Medicare and Medicaid, an individual who willfully and knowingly-</p> <p>(i) Certifies a material and false statement in a resident assessment is subject to a civil money penalty of not more than \$1,000 for each assessment; or</p> <p>(ii) Causes another individual to certify a material and false statement in a resident assessment is subject to a civil money penalty or not more than \$5,000 for each assessment.</p> <p>(2) Clinical disagreement does not constitute a material and false statement.<br/>This REQUIREMENT is not met as evidenced by:<br/>Based on record review, review of the Long-Term Care Facility Resident Assessment Instrument (RAI) User's Manual (Version 1.14), and staff interview, the facility failed to ensure accurate coding of Minimum Data Sets (MDSs) for 1 of 2 sampled residents (Resident #7) coded for hallucinations. Failure to accurately complete Section E (Psychosis) of the MDS does not allow each resident's assessment to reflect their current status/needs, and has the potential to affect the accurate development of a comprehensive care plan and the care provided to the residents.</p> <p>Findings include:</p> <p>The Long-Term Care Facility RAI User's Manual, revised October 2016, Chapter 3 page E2, stated, "E0100: Potential Indicators of Psychosis . . . Check . . . if hallucinations were present in</p> | F 278                                                                      | <p>1. The date of the MDS for resident #7 that was identified in the summary statement was modified for the following specific section hallucinations and submitted to the CMS QIES Assessment Submission and Processing system and to the North Dakota Department of Health. If the corrections affect payment the facility will do billing adjustments accordingly.</p> <p>2. All residents coded under hallucinations on the MDS have the potential to be affected.</p> <p>3. All residents in the facility on July 31st, their last MDS was reviewed for accurate coding of E0100. Current procedure related to coding hallucinations on the MDS is being reviewed. All staff</p> |                            |                                                                    |

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| F 278                                                       | Continued From page 4<br>the last 7 days. A hallucination is the perception<br>of the presence of something that is not actually<br>there. It may be auditory or visual or involve<br>smells, tastes or touch. . . ."<br><br>- Review of Resident #7's medical record<br>occurred on all days of survey. The quarterly<br>MDS, dated 05/09/17, identified psychosis:<br>hallucinations. The medical record lacked<br>evidence Resident #7 experienced hallucinations<br>during the assessment period.<br><br>During an interview on 08/03/17 at 12:03 p.m., a<br>social service staff member (#1) confirmed<br>Resident #7's medical record lacked evidence of<br>hallucinations during the assessment period. | F 278                                                                      | completing MDS E0100: Potential<br>Indicators of Psychosis . . . if<br>hallucinations were present in the last 7<br>days. A hallucination is the perception of<br>the presence of something that is not<br>actually there. It may be auditory or visual<br>or involve smells, tastes or touch. . . ." will<br>be educated<br>at a meeting on August 17, 2017 at<br>1:00pm regarding deficiency F278.<br><br>4. Date of Correction: 9/7/2017<br><br>5. The Quality Assurance Nurse or<br>designee will monitor and audit 5 MDS's<br>to assure accuracy of<br>coding section E0100. These audits<br>started the week of August 21st and will<br>be conducted weekly x 4 weeks, monthly<br>x3 months<br>and quarterly for one year. Results will be<br>immediately reported to the DON if<br>concerns are identified, immediate. |                            |                                                                    |
| F 309<br>SS=D                                               | 483.24, 483.25(k)(l) PROVIDE CARE/SERVICES<br>FOR HIGHEST WELL BEING<br><br>483.24 Quality of life<br>Quality of life is a fundamental principle that<br>applies to all care and services provided to facility<br>residents. Each resident must receive and the<br>facility must provide the necessary care and<br>services to attain or maintain the highest<br>practicable physical, mental, and psychosocial<br>well-being, consistent with the resident's<br>comprehensive assessment and plan of care.<br><br>483.25 Quality of care<br>Quality of care is a fundamental principle that                                                                                                                   | F 309                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 9/7/17                     |                                                                    |

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| F 309                                                       | <p>Continued From page 5</p> <p>applies to all treatment and care provided to facility residents. Based on the comprehensive assessment of a resident, the facility must ensure that residents receive treatment and care in accordance with professional standards of practice, the comprehensive person-centered care plan, and the residents' choices, including but not limited to the following:</p> <p>(k) Pain Management.<br/>The facility must ensure that pain management is provided to residents who require such services, consistent with professional standards of practice, the comprehensive person-centered care plan, and the residents' goals and preferences.</p> <p>(l) Dialysis. The facility must ensure that residents who require dialysis receive such services, consistent with professional standards of practice, the comprehensive person-centered care plan, and the residents' goals and preferences.<br/>This REQUIREMENT is not met as evidenced by:<br/>Based on observation, record review, review of professional literature, and staff interview, the facility failed to ensure 2 of 4 sampled residents (Resident #6 and #7) diagnosed with dysphagia were positioned properly during meals and/or when providing fluids. Failure to provide proper positioning has the potential to affect the residents' overall swallow safety, and placed them at risk of aspiration.</p> <p>Findings include:</p> <p>Swigert's "The Source for Dysphagia," 3rd ed.,</p> | F 309                                                                      | <p>1. Resident #7 no longer resides at the facility. For resident #6, no straws was added to resident's plan of care, dietary card as well as "NS" sticker for no straws was added to resident's nameplate outside resident's door. Resident has been educated on using no straws and staff will not be assisting her with straws.</p> <p>2. All residents can be affected for proper positioning during meals and/or providing fluids. Also, all residents who are identified to have no straws have the</p> |                            |                                                                    |

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>355085</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                            | (X3) DATE SURVEY<br>COMPLETED<br><br><b>C</b><br><b>08/03/2017</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>ELIM CARE CENTER</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                            | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>3534 UNIVERSITY DR S</b><br><b>FARGO, ND 58104</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                            |                                                                    |
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| F 309                                                       | <p>Continued From page 6</p> <p>Pro-Ed, Inc., Texas, 2007, pages 9, 10, 125, and educational handouts, identified, ". . . Signs and Symptoms of Dysphagia . . . drooling . . . coughing . . . during a meal or a wet, gurgly vocal quality. . . Some patients cough and choke when they aspirate, but up to 40-70% of patients may be silent aspirators. That is, they don't cough or even clear their throats when they aspirate [have food/liquids enter their airway]. . . If a patient is on an antibiotic, it may suppress any possible lung infection secondary to aspiration. Therefore, he may not show signs of early pneumonia simply because he is on antibiotics for something else. . . During the oral intake of . . . food and/or liquids, it is optimal for a patient to be seated at a 90 degree angle, whether in bed or in a chair. . . Even a slightly reclined position while eating greatly increases the risk of premature loss of food over the back of the tongue. . ."</p> <p>- Review of Resident #7's medical record occurred on all days of survey. Diagnoses included dementia with behavioral disturbance, respiratory disorder, and oropharyngeal dysphagia. The quarterly Minimum Data Set (MDS), dated 05/09/17, identified severely impaired cognition and extensive assistance of one person required during meals.</p> <p>A progress note, dated 07/25/17, identified, "Speech eval [evaluation] completed . . . Recommendations . . . avoid straws . . . If congestion does not resolve . . . consider a trial of thickened liquids as silent aspiration cannot be ruled out. Continues to have congestion, productive cough, ronchi [rattling lung sounds] noted . . . bilaterally . . . Levaquin [antibiotic] for</p> | F 309                                                                      | <p>potential to be affected.</p> <p>3. The facility will ensure residents are in an upright as close to 90 degree as possible during meals and/or providing fluids as well as ensuring resident that are identified as to have no straw are not receiving fluids through straws. The current "Food/Fluid Intake" policy and procedure has been reviewed and revised. All nursing staff will be educated on August 24th at 1:30 by the Speech Therapist on Dysphagia and proper positioning when assisting with food and fluids as well as education on the revised "Food/Fluid Intake" policy.</p> <p>4. Date of Correction: 09/07/2017</p> <p>5. The Quality Assurance Nurse or designee will monitor and audit residents during meal times and when receiving offered fluids between meals for proper positioning as well as auditing 5 resident who are identified as not to have straws with their fluids, do not have straws. These audits will be starting August 21st and conducted weekly x4 weeks, monthly x3 months and quarterly for one year. Results will be immediately reported to the DON of concerns are identified, immediate corrective action will be implemented. The QA nurse will submit a report of the monitoring results to the QA committee at each scheduled meeting.</p> |                            |                                                                    |

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| F 309                                                       | <p>Continued From page 7</p> <p>Resp. [respiratory] Infection. . . ."</p> <p>Observation showed the following:</p> <p>* On 08/01/17 at 7:50 a.m., Resident #7 sat in his Broda chair (reclining wheelchair) next to an assisted table in the dining room, with his chair reclined to an approximate 60 degree angle. Resident #7 drooled during the meal. The certified nursing assistant (CNA) (#6) failed to raise Resident #7's chair to a 90 degree angle prior to feeding him.</p> <p>* 08/01/17 at 10:10 a.m., three CNAs (#6, #7, and #8) provided cares for Resident #7's. One CNA (#6) offered Resident #7 a drink of water while he sat in his Broda chair, reclined to an approximate 45 degree angle. Resident #7 sipped water from a straw, and showed no immediate signs/symptoms of dysphagia. All three CNAs (#6, #7, and #8) then transferred him into bed utilizing a Hoyer (full body) lift. As soon as one of the staff members reclined the head of his bed, Resident #7 immediately began coughing with a wet, gurgly vocal quality. He could still be heard coughing as the three CNAs (#6, #7, and #8) exited his room. The CNAs (#6, #7 and #8) failed to raise Resident #7's chair to a 90 degree angle prior to offering him water, and failed to offer him water without utilizing a straw.</p> <p>* 08/01/17 at 12:10 p.m., three CNAs (#3, #9, and #10) provided Resident #7's cares before transporting him to the dining room. One of the CNAs (#3) raised the head of his bed to an approximate 40 degree angle and offered him a drink of water. Resident #7 presented with an immediate wet, gurgly vocal quality after sipping the water from a straw. The three CNAs (#3, #9, and #10) then transferred him into his Broda chair utilizing the Hoyer lift. Once in the dining</p> | F 309                                                                      |                                                                                                                          |                            |                                                                    |

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| F 309                                                       | <p>Continued From page 8</p> <p>room, one of the CNAs (#9) raised his chair to an approximate 60 degree angle and proceeded to feed him. Resident #7 coughed during the meal. The CNAs (#3, #9, and #10) failed to raise Resident #7's bed to a 90 degree angle prior to offering him water, failed to offer him water without utilizing a straw, and failed to raise Resident #7's chair to a 90 degree angle prior to feeding him.</p> <p>During an interview on 08/03/17 at 11:13 a.m., a speech language pathologist (#11) confirmed staff should ensure proper positioning of residents prior to offering them food/liquids. She stated residents should be "as close to 90 degrees as possible," and indicated a wedge could be used as an assistive device to help ensure proper positioning.</p> <p>- Review of Resident #6's medical record occurred on all days of survey. Diagnoses included dementia, pharyngeal dysphagia, reflux, silent penetration (material enters the airway and remains above the vocal folds), and recurrent pneumonia. The significant change MDS, dated 06/17/17, identified intact cognition and staff assistance required with meal set-up.</p> <p>The "Video Fluoroscopy Swallow Evaluation," dated 04/26/16, identified Resident #6 as having a "... swallow ... impairment characterized by impaired tongue based retraction, pharyngeal contraction, and laryngeal elevation ... as well as ... absent laryngeal sensation (silent penetration/unable to rule out silent aspiration). . . . Recommendations ... sitting upright 90 degrees ..."</p> | F 309                                                                      |                                                                                                                          |                            |                                                                    |

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| F 309                                                       | Continued From page 9<br>The "Nutritional Assessment," dated 06/16/17,<br>identified Resident #6 received a regular diet,<br>was observed by staff to be coughing at meals,<br>and has a history of dysphagia. The report also<br>indicated Resident #6 " [is] able to feed [her]self<br>with assist to set up tray. Upright for all intake . .<br>."<br><br>Observation on 08/01/17 at 7:44 a.m. showed<br>Resident #6 lying in bed, with the head of her<br>bed raised to an approximate 30 degree angle. A<br>nurse (#5) entered Resident #6's room and<br>administered her oral medication at bedside. The<br>nurse (#5) failed to raise the head of Resident<br>#6's bed to a 90 degree angle prior to<br>administering her medication.<br><br>During an interview on the morning of 08/03/17, a<br>managerial nurse (#4) confirmed staff should<br>ensure Resident #6 and #7 are seated as close<br>to 90 degrees as possible when offering<br>food/liquids and ensure Resident #6 and #7 are<br>not offered liquids via a straw. | F 309                                                                      |                                                                                                                          |  |                                                                    |
| F 494<br>SS=D                                               | 483.35(d)(1)(2) NURSE AIDE WORK > 4 MO -<br>TRAINING/COMPETENCY<br><br>(d)(1) General rule<br>A facility must not use any individual working in<br>the facility as a nurse aide for more than 4<br>months, on a full-time basis, unless--<br><br>(i) That individual is competent to provide nursing<br>and nursing related services; and<br><br>(ii)(A) That individual has completed a training<br>and competency evaluation program, or a<br>competency evaluation program approved by the<br>State as meeting the requirements of §483.151                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | F 494                                                                      |                                                                                                                          |  | 9/7/17                                                             |

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| F 494                                                       | <p>Continued From page 10<br/>through §483.154; or</p> <p>(B) That individual has been deemed or<br/>determined competent as provided in<br/>§483.150(a) and (b).</p> <p>(d)(2) Non-permanent employees<br/>A facility must not use on a temporary, per diem,<br/>leased, or any basis other than a permanent<br/>employee any individual who does not meet the<br/>requirements in paragraphs (d)(1)(i) and (ii) of<br/>this section.<br/>This REQUIREMENT is not met as evidenced<br/>by:<br/>Based on review of the State Agency (SA) nurse<br/>aide registry files, facility record review, and staff<br/>interview, the facility failed to ensure 1 of 1 nurse<br/>aide (Individual A) working with residents in the<br/>facility remained certified. Individual A provided<br/>nurse aide related services without verifying<br/>competency through certification. Failure to<br/>ensure certification of caregivers has the<br/>potential to affect resident care.</p> <p>Findings include:</p> <p>The SA received information Individual A worked<br/>with residents without certification. Review of the<br/>nurse aide registry information showed Individual<br/>A's nurse aide certification expired on 06/17/16.</p> <p>Facility's records sent to the SA on 06/15/17,<br/>showed Individual A worked with residents<br/>without certification a total of 840 hours from<br/>06/17/16 to 06/11/17.</p> <p>During an interview in the morning on 08/03/17,<br/>administrative staff members (#12 and #13)</p> | F 494                                                                      | <p>1. Individual A re-educated regarding<br/>responsibility of keeping track of CNA<br/>expiration date for timely renewal of<br/>certification. Individual A was removed<br/>from the schedule immediately and<br/>explained that individual A would not be<br/>able to work until a valid C.N.A certificate<br/>is obtained. Individual A resigned from the<br/>facility. A review of our process was<br/>completed to ensuring that all Nurses and<br/>aides are current on their certifications<br/>and/or licenses.</p> <p>2. All licensed and certified nursing staff<br/>are affected by this deficient practice.</p> <p>2. All licensed and certified nursing staff<br/>re-educated regarding timely renewal of<br/>licenses and certifications on August 24th,<br/>2017 at 1:30pm.</p> <p>3. Upon hiring of nurses and CNAs,<br/>license or certificate expiration will be<br/>entered in the scheduling calendar. The</p> |  |                                                                    |

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| F 494                                                       | Continued From page 11<br>confirmed Individual A had worked at the facility<br>"PRN" [as needed] and his license had expired<br>on 06/17/16.                                                                                               | F 494                                                                      | licensed and certified staff will not be able<br>to work beyond that date unless renewal<br>has been completed. The licensed or<br>certified staff will also have their<br>expiration date included in their annual<br>evaluation as a reminder when their<br>license or certification expires.                                                                  |  |                                                                    |
| F9999                                                       | FINAL OBSERVATIONS<br><br>A complaint investigation was conducted in<br>conjunction with the standard Medicare/Medicaid<br>recertification survey.<br><br>The complaint issues regarding discharge<br>planning could not be substantiated. | F9999                                                                      | 4. Date of Correction: 9/7/2017<br><br>5. The Quality Assurance Nurse started<br>auditing in July 2017 and completed an<br>audit on 7/17/2017 and 8/17/2017 audit<br>and will continue to audit monthly x 6<br>months. Results will be reported to the<br>Director of Nursing. If concerns are<br>identified immediate corrective action will<br>be implemented. |  |                                                                    |