Division of Public and Behavioral Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	9896	A. BUILDING _____ B. WING _____	07/27/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
TERRACINA HOME CARE II, LLC	1721 GLEN COVE CT, RENO, NEVADA ,89521

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
0000	Initial Comments Inspector Comments: This Statement of Deficiencies was generated as a result of a State Licensure annual grading survey conducted in your facility on July 27, 2020. This State Licensure survey was conducted by the Division of Public and Behavioral Health in accordance with NAC 449, Residential Facility for Groups. The facility is licensed for six Residential Facility for Group beds for elderly and disabled persons, Category II residents. The census at the time of the survey was five. Five resident files and five employee files were reviewed. The facility received a grade of A. The findings and conclusions of any investigation by the Division of Public and Behavioral Health shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws. The following deficiencies were identified:	0000		
0072 SS= D	Qualifications of Caregiver - Med Training - NAC 449.196 Qualifications and training of caregivers. (NRS 449.0302) 3. If a caregiver assists a resident of a residential facility in the administration of any medication, including, without limitation, an over-the-counter medication or dietary supplement, the caregiver must: (a) Before assisting a resident in the administration of a medication, receive the training required pursuant to paragraph (e) of subsection 6 of NRS 449.0302, which must include at least 16 hours of training in the management of medication consisting of not less than 12 hours of classroom training and not less than 4 hours of practical training, and obtain a certificate acknowledging the completion of such training; (b) Receive annually at least 8 hours of training in the management of medication and provide the residential facility with satisfactory evidence of the content of the training and his or her attendance at the training; (c) Complete the training program developed by the administrator of the residential facility pursuant to paragraph (e) of subsection 1 of NAC 449.2742; and (d) Annually pass an	0072	Med Tech training was provided to staff on May 4 & 5. 16 hour certification. See attached.	08/11/2020

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	examination relating to the management of medication approved by the Bureau. Inspector Comments: Based on record review, document review, and interview, the facility failed to ensure 1 of 4 employees who administered medications to residents was trained in medication management (Employee #2). Findings include: Employee #2 Employee #2 was hired as a Caregiver on 08/01/19. Employee #2's personnel file documented annual medication management training certification, with the completion date of 07/22/19, by a Bureau of Health Care Quality and Compliance (HCQC) trainer with expired credentials. On 07/27/20 at 12:20 PM, Employee #2 verbalized having worked with expired medication management credentials and administering medication since 07/22/19. Employee #2 verbalized Employee #2 should have verified the trainer's credentials on the HCQC website prior to taking the Medication Management Training. The Administrator verbalized not being aware the trainer's credentials were expired until April 2020, and did not verify the trainer's credentials on the HCQC website. 05/24/19: The Instructor's Medication Management Training instructor program expired. 06/07/19: Notice of expired curriculum/instructors sent to the instructor. 06/11/19: Instructor was notified by phone the program had expired and the instructor must submit a new application. 08/15/19: HCQC became aware the instructor was providing Medication Management Training as an expired instructor. 03/03/20: HCQC became aware the instructor continued providing Medication Management Training as an expired instructor. 03/12/20: Notification of expired curriculum/instructor sent to the Instructor via email. 03/13/20: Notification of expired curriculum/instructor sent to the Instructor via certified mail. 04/18/20: The HCQC Medication Management Team received an email from the Instructor requesting to renew the expired Medication Management program. 04/20/20: The HCQC Medication Management Team informed the Instructor to apply as a new provider. New provider applications were sent to the Instructor via			

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	email. 04/22/20: The HCQC Medication Management Team received an incomplete application from the instructor. 04/23/20: The HCQC Medication Management Team notified the Instructor the application was incomplete via email. 04/30/20 and 05/04/20: The HCQC Medication Management Team provided clarification to the Instructor regarding the documents needed to complete the Medication Management application. Severity: 2 Scope: 1			

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0895 SS= D	Administration of Medication Maintenance - NAC 449.2744 Administration of medication: Maintenance and contents of logs and records. (NRS 449.0302) 1. The administrator of a residential facility that provides assistance to residents in the administration of medications shall maintain: (b) A record of the medication administered to each resident. The record must include: (1) The type of medication administered; (2) The date and time that the medication was administered; (3) The date and time that a resident refuses, or otherwise misses, an administration of medication; and (4) Instructions for administering the medication to the resident that reflect each current order or prescription of the resident ' s physician. Inspector Comments: Based on interview and clinical record review the Administrator failed to ensure a medication on site documented accurately the physicians order for 1 of 5 residents (Resident #5). Findings include: Resident #5 Resident #5 was admitted to the facility on 05/29/17 with a diagnoses to include cerebral atherosclerosis and dementia. Resident #5's physician's order and Medication Administration Record (MAR) documented Acetaminophen 500 milligram (mg) tablets take 1 tablet by mouth three times a day for pain. Resident #5's physician's order and MAR documented Acetaminophen 500 mg tablet take 1 tablet by mouth every 6 hours as needed for pain. However, the medication label for the medication on site documented Acetaminophen 500 mg tablet take 1 tablet by mouth every 6 hours as needed. The medication on site did not document 3 times a day. On 07/27/20 at 12:45 PM, the Owner/Caregiver verbalized the medication on site did not document both of the physician's orders. Severity 2: Scope: 1	0895	Physician order was corrected at time of discovery. Med Tech will verify orders for accuracy at time order is received and at time of transcribing to MAR. Owner and Administrator will monitor accuracy of orders. See attached new order.	08/11/2020

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1001 SS= D	Elderly Care Training for Caregivers - NAC 449.2758 Residential facility which provides care for elderly persons or persons with disabilities: Training for caregivers. (NRS 449.0302) 1. Within 60 days after being employed by a residential facility for elderly persons or persons with disabilities, a caregiver must receive not less than 4 hours of training related to the care of those residents. Inspector Comments: Based on record review and interview, the facility failed to ensure 1 of 5 employees received four hours of initial training to care for elderly and disabled residents, within 60 days of hire (Employee #3). Findings include: Employee #3 Employee #3 was hired as a caregiver on 05/11/20. Employee #3's file lacked documented evidence of four hours of initial caregiver training within 60 days of hire. On 07/27/20 at 12:30 PM, the Owner/Caregiver acknowledged Employee #3 did not receive caregiver training within 60 days after being employed. Severity: 2 Scope: 1	1001	Administrator did training to meet compliance. See attached certificates.	08/11/2020