



**STATE OF TENNESSEE
DEPARTMENT OF HEALTH**
ANDREW JOHNSON TOWER, 5TH FLOOR
710 JAMES ROBERTSON PARKWAY
NASHVILLE, TENNESSEE 37243

BILL LEE
GOVERNOR

LISA PIERCEY, MD, MBA, FAAP
COMMISSIONER

July 14, 2020

Jessica D. Thomas, Administrator
Riverdale Assisted Living Facility
6880 East Raines Road
Memphis, TN 38115

Dear Ms. Thomas:

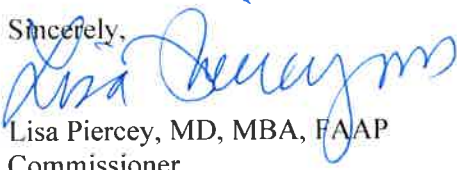
On April 20, 2020 through April 22, 2020 surveyor(s) for the Department of Health conducted revisit complaint survey and a complaint survey on April 21, 2020 through April 23, 2020 at your Assisted Living Facility pursuant to T.C.A. § 68-11-210. Upon exiting the facility on April 23, 2020 and April 27, 2020 the surveyor(s) notified you or your representative of the possibility of the issuance of a Suspension of Admissions due to deficient practices and conditions in the facility which were, or were likely to be, detrimental to the health, safety, or welfare of the residents. T.C.A. § 68-11-252(a). As Commissioner of the Tennessee Department of Health, I therefore suspend the admission of new residents to the facility due to those investigative findings cited above, effective May 9, 2020.

On June 29, 2020, surveyor(s) for the Department of Health conducted a follow-up survey at your facility pursuant to T.C.A. § 68-11-210 to determine if the deficient practices which were, or were likely to be, detrimental to the health, safety, and welfare of the residents had been corrected, as stated in the facility's approved plan of correction. Upon exiting the facility on June 29, 2020, the surveyor(s) determined that those deficient practices have been corrected and the facility has returned to substantial compliance for state licensing purposes.

Therefore, I find, based upon the follow-up survey report that the deficient practices detrimental to the health, safety, or welfare of the residents were corrected and the facility has returned to substantial compliance. On July 14, 2020, I ordered the lifting of the Suspension of Admission of new residents to the facility pursuant to T.C.A. § 68-11-252 and ordered the release of the special monitor who was appointed pursuant to T.C.A. § 68-11-221 to observe the operation of the facility.

You will be subsequently notified under separate letter of the costs of the monitor for which the facility is liable. No part of such monitoring costs for which the facility is liable is recoverable by the facility, either directly or indirectly, from the medical assistance program administered pursuant to T.C.A. Title 71, Chapter 5, Part 1.

Sincerely,


Lisa Piercey, MD, MBA, FAAP
Commissioner

Attachment

xc: Secretary of State – Administrative Procedures Division
Health Care Facilities Central Office
Health Care Facilities Regional Office