STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
800 NE 136th Ave, Suite 200, Vancouver, WA 98684

SOPHIES CHOICE AFH INC
SOPHIES CHOICE AFH INC
PO BOX 332
YELM, WA 98597

RE: SOPHIES CHOICE AFH INC # 750556

Dear Provider:

This document references Compliance Determination 77576 (Completion Date 06/12/2026).

The Department completed a full inspection of your Adult Family Home on 06/12/2026 and found that your home does not meet the Adult Family Home licensing requirements.

The department staff who did the inspection and provided consultation:

Andria Underwood, LTC Surveyor

A licensor may consult with a provider when a violation of the Washington Administrative Code (WAC) or Revised Code of Washington (RCW) is found, but it is not cited in the Statement of Deficiencies. Violations may not be cited when it is a first-time violation of statute or rule with minimal or no harm to residents. A consult does not require a follow-up visit.

Consultation:

WAC 388-76-10750 Safety and maintenance. The adult family home must:

(6) Ensure hot water temperature is at least one hundred five degrees and does not exceed one hundred twenty degrees Fahrenheit at all fixtures used by or accessible to residents, such as:

(c) Sinks;

This document was prepared by Residential Care Services for the Locator website.

The Adult Family Home failed to have water at 2 of 2 resident accessible sinks be at minimum 105 degrees Fahrenheit. During environmental tour on 05/15/2026, full bath sink was measured to be at 101.5 degrees Fahrenheit at 02:10 PM and half bath sink was measured to be at 101.8 degrees Fahrenheit at 02:08 PM. Provider immediately turned up hot water temperature thermostat and hot water was retested before exit at 04:43 PM and measured 114.1 degrees Fahrenheit, consultation provided.

WAC 388-76-10810 Fire extinguishers.

(2) The home must ensure fire extinguishers are:

(b) Inspected and serviced annually;

The Adult Family Home failed to have 2 of 2 fire extinguishers serviced annually. Fire extinguishers on main level and lower level were lasts serviced April 2025. Provider said they were unaware it had been a year since they were serviced and would correct as soon as possible. Provider purchased brand new fire extinguishers within 24 hours and sent photo documentation to Department, consultation provided.

WAC 388-76-10181 Background checks Employment Nondisqualifying information.

(1) If any background check results show that an employee or prospective employee has a criminal conviction or pending charge for a crime that is not disqualifying under chapter 388-113 WAC, then the adult family home must:

(a) Determine whether the person has the character, competence and suitability to work with vulnerable adults in long-term care; and

(b) Document in writing the basis for making the decision, and make it available to the department upon request.

The Adult Family home failed to complete character, competency and suitability documentation for Caregiver 1's non-disqualifying criminal history. Provider said they thought they had completed needed documents when Caregiver 1 initially was hired, but must have forgotten with their most recent Washington State Background check. Provider completed necessary documentation within 48 hours of inspection and sent to Department, consultation provided.

WAC 388-76-10415 Food services. The adult family home must:

(1) Ensure that the safe food handling training requirements of chapter 388-112A WAC are met; and

The Adult Family Home failed to have Caregiver 1 retain active food handlers training. Provider and Caregiver 1 said they had not realized their food handlers training had recently expired and would complete updated training. Caregiver 1 completed updated food handlers training within 24 hours of inspection and Provider sent verification to Department, consultation provided.

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WAC 388-76-10530 Resident rights Notice of rights and services.

(2) Upon receiving the notice of rights and services at admission and at least every 24 months, the home must ensure the resident and a representative of the home sign and date an acknowledgement stating that the resident has received the notice of rights and services as outlined in this section. The home must retain a signed and dated copy of both the notice of rights and services and the acknowledgement in the resident's record.

The Adult Family Home failed to have notice of services documentation that was signed by resident and home representative. Provider had offered services documented in admission agreement but not a separately signed document. Provider completed signed notice of services documentation within 48 hours of inspection and sent to department. consultation provided.

WAC 388-76-10015 License Adult family home Compliance required.

(1) The licensed adult family home must comply with all the requirements established in chapters 70.128 , 70.129, 74.34 RCW, this chapter and other applicable laws and regulations including chapter 74.39A RCW; and

The Adult Family Home was completing blood sugar testing and failed to have a medical test site waiver. Provider said they were not aware of this requirement through the Department of Health and would apply as soon as possible. Provider faxed copy verifying application for medical test site waiver to the Department, consultation provided.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

- Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:

- Please contact me at (360)664-8421.

This document was prepared by Residential Care Services for the Locator website.

Sincerely,

Jennifer LeMaster

Jennifer LeMaster, Community Nurse Field Manager
Region 3, Unit F
Residential Care Services

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:
Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an **'IDR Request Form'** for **each** citation or enforcement you plan to dispute. You can make an IDR request and find directions on the IDR web page at: https://www.dshs.wa.gov/altsa/idr

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Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your supporting documents to:

Email: RCSIDR@dshs.wa.gov; or
Fax: (360) 725-3225

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