



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
6639 Capitol Blvd SW, Floor 1, Tumwater, WA 98501

Bethel Care, LLC
Bethel Care, LLC
16901 13th Avenue Ct E
Spanaway, WA 98387

RE: Bethel Care, LLC License # 751594

Dear Provider:

This letter addresses Compliance Determination(s) 42317 (Completion Date 06/07/2024) and 36428 (Completion Date 03/28/2024).

The Department completed a follow-up inspection of your Adult Family Home on 06/07/2024 and found that you have corrected the violations listed in the Full report dated 03/28/2024. Your home is back in compliance as of 03/29/2024 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10750-6, WAC 388-76-10750-6-c

The Department staff who did the on-site verification:
Allen Baldaray, LTC ESF/AFH Licenser

If you have any questions, please contact me at (360)450-1218.

Sincerely,

Michael Burdick, Field Manager
Region 3, Unit G
Residential Care Services



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Statement of Deficiencies	License #: 751594	Compliance Determination #36428
Plan of Correction	Bethel Care, LLC	Completion Date
Page 1 of 3	Licensee: Bethel Care, LLC	03/28/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 03/27/2024 and 03/27/2024 of:

Bethel Care, LLC
16901 13th Avenue Ct E
Spanaway, WA 98387

The following sample was selected for review during the unannounced on-site visit: 1 of 1 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Allen Baldaray, LTC ESF/AFH Licenser

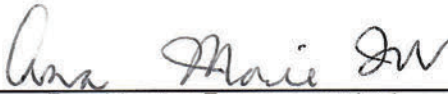
From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit G
6639 Capitol Blvd SW, Floor 1
Tumwater, WA 98501

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

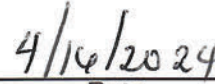
Jennifer LeMaster
Residential Care Services

04/02/2024
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.



Provider (or Representative)



Date

WAC 388-76-10750 Safety and maintenance. The adult family home must:

(6) Ensure hot water temperature is at least one hundred five degrees and does not exceed one hundred twenty degrees Fahrenheit at all fixtures used by or accessible to residents, such as:

(c) Sinks;

This requirement was not met as evidenced by:

Based on observation and interview, the Adult Family Home (AFH) failed to ensure the hot water temperature in the AFH was at least 105 degrees Fahrenheit. This failure resulted in 1 of 1 resident (Resident 1) receiving care with water that did not meet the minimum required temperature.

Findings included...

During an unannounced licensing inspection on 03/27/2024 at 1:30 PM, observations showed the AFH resident bathroom #1 sink's hot water indicated a maximum temperature of 103 degrees Fahrenheit. On 03/27/2024 at 1:40 PM, AFH resident bathroom #2 sink's hot water indicated a maximum temperature of 101.2 degrees Fahrenheit. On 03/27/2024 at 1:50 PM, AFH bathroom #1 sink's hot water indicated a maximum temperature of 100 degrees Fahrenheit. The temperatures were witnessed by Staff A (Provider/Caregiver) at the times measured by the department and after Staff A made three adjustments to the AFH water heater thermostat.

During the Exit interview on 03/27/2024 at 1:55 PM, Staff A confirmed the accuracy of temperatures taken by the department and stated the bathroom sinks are used and accessed by the resident in the AFH.

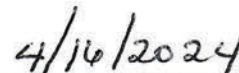
Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Bethel Care, LLC is or will be in compliance with this law and / or regulation on (Date) 3/29/2024

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)



Date

Residential Care Services
Region 3, Unit G
6639 Capitol Blvd SW, Floor 1
Tumwater, WA 98501

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an '**IDR Request Form**' for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to the address below or email to rcsidr@dshs.wa.gov:

Adult Family Home IDR Program
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600