STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

GOLDEN AGE AFH LLC

GOLDEN AGE AFH LLC
27011 8TH AVE SOUTH
DES MOINES, WA 98198

RE: GOLDEN AGE AFH LLC License # 751973

Dear Provider:

This letter addresses Compliance Determination(s) 65756 (Completion Date 09/17/2025) and 64578 (Completion Date 09/03/2025).

The Department completed a follow-up inspection of your Adult Family Home on 09/17/2025 and found that you have corrected the violations listed in the Full report dated 09/03/2025. Your home is back in compliance as of 09/03/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10420-4, WAC 388-76-10475-1, WAC 388-76-10475-2-b, WAC 388-76-10475-2-c, WAC 388-76-10475-2-d, WAC 388-76-10475-2-e, WAC 388-76-10530-1-a, WAC 388-76-10530-1-b, WAC 388-76-10530-1-c, WAC 388-76-10530-1-e, WAC 388-76-10530-1-f

The Department staff who did the on-site verification:
Michele Grumke, AFH Licensor

If you have any questions, please contact me at (253)234-6007.

Sincerely,

Lydia Owusu-Acheampong, Community Field Manager
Region 2, Unit G
Residential Care Services

STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 08/22/2025 of:
GOLDEN AGE AFH LLC
27011 8TH AVE SOUTH
DES MOINES, WA 98198

The following sample was selected for review during the unannounced on-site visit: 2 of 4 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Michele Grumke, AFH Licensor

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit G
20425 72nd Avenue S, Suite 400
Kent, WA 98032

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

9-5-2025
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Provider (or Representative)

9-7-2025
Date

WAC 388-76-10420 Meals and snacks. The adult family home must:

(4) Serve nutrient concentrates, supplements, and modified diets only with written approval of the resident's physician;

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the Adult Family Home (AFH) failed to ensure they had written approval from 1 of 1 resident (Resident 4) Primary Care Physician (PCP) to serve Ensure, a nutritional supplement to increase nutrition. This failure placed Resident 4 at risk of dietary problems.

Findings included...

In an interview on 08/22/2025 at 9:20 AM, Staff B, Designee/Caregiver, stated that Resident 4's Representative had brought Ensure for Resident 4 to drink. Staff B further stated Resident 4 had been drinking Ensure for around 3 months, twice or three times per day. In addition, Staff B stated that they had received an order from Resident 4's PCP for Ensure.

In an interview on 08/22/2025 at 3:15 PM, Staff B stated that they were unable to locate Resident 4's PCP order for Ensure. Staff B stated that they would send it to the department.

On 08/22/2025 at 3:27 PM observation showed a container of Ensure in the refrigerator for Resident 4 and additional containers of Ensure stored in the pantry of the AFH.

Faxed records received by the department on 08/27/2025 at 2:24 PM from Staff A,

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services | Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Provider (or Representative) | Date

WAC 388-76-10420 Meals and snacks. The adult family home must:

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This requirement was not met as evidenced by:

Based on observation, interview, and record review, the Adult Family Home (AFH) failed to ensure they had written approval from 1 of 1 resident (Resident 4) Primary Care Physician (PCP) to serve Ensure, a nutritional supplement to increase nutrition. This failure placed Resident 4 at risk of dietary problems.

Findings included…

In an interview on 08/22/2025 at 9:20 AM, Staff B, Designee/Caregiver, stated that Resident 4's Representative had brought Ensure for Resident 4 to drink. Staff B further stated Resident 4 had been drinking Ensure for around 3 months, twice or three times per day. In addition, Staff B stated that they had received an order from Resident 4's PCP for Ensure.

In an interview on 08/22/2025 at 3:15 PM, Staff B stated that they were unable to locate Resident 4's PCP order for Ensure. Staff B stated that they would send it to the department.

On 08/22/2025 at 3:27 PM observation showed a container of Ensure in the refrigerator for Resident 4 and additional containers of Ensure stored in the pantry of the AFH.

Faxed records received by the department on 08/27/2025 at 2:24 PM from Staff A,

Entity Representative/Resident Manager, showed no order from Resident 4's PCP for Ensure prior to department staff's visit to the AFH on 08/22/2025.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, GOLDEN AGE AFH LLC is or will be in compliance with this law and / or regulation on (Date) AUG. 27, 2025

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative) Date 9-7-2025

WAC 388-76-10475 Medication Log. The adult family home must:

(1) Keep an up-to-date daily medication log for each resident except for residents assessed as medication independent with self-administration.

(2) Include in each medication log the:

(b) Name of all prescribed and over-the-counter medications;

(c) Dosage of the medication;

(d) Frequency which the medications are taken; and

(e) Approximate time the resident must take each medication.

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the Adult Family Home (AFH) failed to ensure 2 of 2 sampled residents' (Resident 2 and Resident 4) medication logs were kept current. This failure placed Resident 2 and Resident 4 at risk of worsening conditions from medication errors.

Findings included...

Resident 2

On 08/22/2025 at 10:40 AM observation of Resident 2's bedside table showed a plastic container with at least 15 cough drops inside.

Entity Representative/Resident Manager, showed no order from Resident 4's PCP for Ensure prior to department staff's visit to the AFH on 08/22/2025.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, GOLDEN AGE AFH LLC is or will be in compliance with this law and / or regulation on (Date)_____ .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

_____ _____
Provider (or Representative) Date

WAC 388-76-10475 Medication Log. The adult family home must:

(1) Keep an up-to-date daily medication log for each resident except for residents assessed as medication independent with self-administration.

(2) Include in each medication log the:

(b) Name of all prescribed and over-the-counter medications;

(c) Dosage of the medication;

(d) Frequency which the medications are taken; and

(e) Approximate time the resident must take each medication.

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the Adult Family Home (AFH) failed to ensure 2 of 2 sampled residents' (Resident 2 and Resident 4) medication logs were kept current. This failure placed Resident 2 and Resident 4 at risk of worsening conditions from medication errors.

Findings included…

Resident 2

On 08/22/2025 at 10:40 AM observation of Resident 2's bedside table showed a plastic container with at least 15 cough drops inside.

A review of Resident 2's August 2025 pharmacy generated medication log showed no entry for cough drops.

In an interview on 08/22/2025 at 2:00 PM, Staff B, Designee/Caregiver, stated that they had forgotten to include Resident 2's cough drops on the resident's medication log.

Resident 4

In an interview on 08/22/2025 at 9:20 AM, Staff B stated that Resident 4's Representative had brought Ensure for Resident 4 to drink. Staff B further stated Resident 4 had been drinking Ensure for around 3 months, twice or three times per day. In addition, Staff B stated that they had forgotten to include Resident 4's Ensure on the resident's medication log.

On 08/22/2025 at 3:27 PM observation showed a container of Ensure in the refrigerator for Resident 4 and additional containers of Ensure stored in the pantry of the AFH.

A review of Resident 4's July 2025 and August 2025 pharmacy generated medication logs showed no entry for Ensure.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, GOLDEN AGE AFH LLC is or will be in compliance with this law and / or regulation on (Date) 8-27-2025

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative) Date Sept. 7, 2025

WAC 388-76-10530 Resident rights Notice of rights and services.

(1) The adult family home must provide each resident written notice of the resident's rights and services provided in the home in a language the resident understands and before the resident is admitted to the home. The notice must be reviewed at least once every 24 months from the date of the resident's admission and must include the following:

A review of Resident 2's August 2025 pharmacy generated medication log showed no entry for cough drops.

In an interview on 08/22/2025 at 2:00 PM, Staff B, Designee/Caregiver, stated that they had forgotten to include Resident 2's cough drops on the resident's medication log.

Resident 4

In an interview on 08/22/2025 at 9:20 AM, Staff B stated that Resident 4's Representative had brought Ensure for Resident 4 to drink. Staff B further stated Resident 4 had been drinking Ensure for around 3 months, twice or three times per day. In addition, Staff B stated that they had forgotten to include Resident 4's Ensure on the resident's medication log.

On 08/22/2025 at 3:27 PM observation showed a container of Ensure in the refrigerator for Resident 4 and additional containers of Ensure stored in the pantry of the AFH.

A review of Resident 4's July 2025 and August 2025 pharmacy generated medication logs showed no entry for Ensure.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, GOLDEN AGE AFH LLC is or will be in compliance with this law and / or regulation on (Date)_____ .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

_____ _____
Provider (or Representative) Date

WAC 388-76-10530 Resident rights Notice of rights and services.

(1) The adult family home must provide each resident written notice of the resident's rights and services provided in the home in a language the resident understands and before the resident is admitted to the home. The notice must be reviewed at least once every 24 months from the date of the resident's admission and must include the following:

(a) Information regarding resident rights, including rights under chapter 70.129 RCW;

(b) A complete description of the services, items, and activities customarily available in the home or arranged for by the home as permitted by the license;

(c) A complete description of the charges for those services, items, and activities, including charges for services, items, and activities not covered by the home's per diem rate or applicable public benefit programs;

(e) Rules of the home, which must not violate resident rights in chapter 70.129 RCW;

(f) How the resident can file a complaint concerning alleged abandonment, abuse, neglect, or financial exploitation with the state hotline;

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to include in 2 of 2 sampled residents' (Resident 3 and Resident 4) notice of rights and services, the services, items, and activities customarily available in the AFH and failed to include the charges for services, items, and activities not covered by the residents public benefit program. In addition, the AFH failed to include in 2 of 2 sampled residents' (Resident 3 and Resident 4) notice of rights and services, information regarding resident rights, rules of the home, and how the resident could file a complaint. These failures placed Resident 3 and Resident 4's and their representatives at risk of being unaware of the services offered by the AFH, services that had additional charges, the residents' rights, rules of the home, and how to file a complaint with the department.

Findings included…

A review of Resident 3's notice of rights and services showed the agreement was signed on 11/15/2023 by Resident 3's representative and the AFH. Further review showed Resident 3's notice of rights and services agreement was for [redacted] residents.

A review of Resident 4's notice of rights and services showed the agreement was signed on 02/01/2024 by Resident 4's representative and the AFH. Further review showed Resident 4's notice of rights and services agreement was for [redacted] residents.

A review of Resident 3 and Resident 4's notice of rights and services showed the AFH would provide the services, items, and activities listed on the AFH's Policy and Procedures. Further review showed that the AFH's Policy and Procedures were not included in Resident 3 or Resident 4's notice of rights and services. In addition, review showed other services, items and activities were available at an additional cost found in Exhibit 2. Review showed Exhibit 2 was not included in Resident 3 or Resident 4's notice of rights and services. Continued review showed the rate had been set by an agreement between the AFH and the department that included the services, items, and activities listed in Exhibit 1. Review showed Exhibit 1 was not included in Resident 3 or Resident 4's notice of rights and services. Additionally, Resident 3 and Resident 4's notice of rights and services showed that the resident acknowledged that they had been

provided with a list of the resident's rights, attached as Exhibit 3. Review showed Exhibit 3 was not included in Resident 3 and Resident 4's notice of rights and services. Further review showed there was no information on how to file a complaint to the state hotline or the house rules included in Resident 3 or Resident 4's notice of rights and services.

In an interview on 08/22/2025 at 3:15 PM, Staff B, Designee/Caregiver, stated that they would send Resident 3 and Resident 4's notice of rights and services to the department.

Faxed records received by the department on 08/28/2025 at 7:29 AM from Staff A, Entity Representative/Resident Manager, showed Resident 3 and Resident 4's notice of rights and services. Review showed Resident 3 and Resident 4's notice of rights and services did not include the AFH's Policy and Procedures, and Exhibit's 1, 2, and 3.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, GOLDEN AGE AFH LLC is or will be in compliance with this law and / or regulation on (Date) Sept 3, 2025

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative) Sept. 9, 2025 Date

provided with a list of the resident's rights, attached as Exhibit 3. Review showed Exhibit 3 was not included in Resident 3 and Resident 4's notice of rights and services. Further review showed there was no information on how to file a complaint to the state hotline or the house rules included in Resident 3 or Resident 4's notice of rights and services.

In an interview on 08/22/2025 at 3:15 PM, Staff B, Designee/Caregiver, stated that they would send Resident 3 and Resident 4's notice of rights and services to the department.

Faxed records received by the department on 08/28/2025 at 7:29 AM from Staff A, Entity Representative/Resident Manager, showed Resident 3 and Resident 4's notice of rights and services. Review showed Resident 3 and Resident 4's notice of rights and services did not include the AFH's Policy and Procedures, and Exhibit's 1, 2, and 3.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, GOLDEN AGE AFH LLC is or will be in compliance with this law and / or regulation on (Date)_____ .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative) _____ Date _____