STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

A Caring Haven Adult Family Home LLC

A Caring Haven Adult Family Home LLC
7209 NE 152ND PL
KENMORE, WA 98028

RE: A Caring Haven Adult Family Home LLC License # 753188

Dear Provider:

This letter addresses Compliance Determination(s) 81209 (Completion Date 07/28/2026) and 76943 (Completion Date 06/09/2026).

The Department completed a follow-up inspection of your Adult Family Home on 07/28/2026 and found that you have corrected the violations listed in the Complaint report dated 06/09/2026. Your home is back in compliance as of 06/17/2026 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10360

The Department staff who did the on-site verification:
Nylay Quist, AFH Complaint Investigator

If you have any questions, please contact me at (206)914-5042.

Sincerely,

Renee' Bourque

Renee Bourque, Field Manager
Region 2, Unit I
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.

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You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 05/05/2026 of:

A Caring Haven Adult Family Home LLC
7209 NE 152ND PL
KENMORE, WA 98028

This document references the following complaint number(s): 220474, 220784

The following sample was selected for review during the unannounced on-site visit: 2 of 6 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Nylay Quist, AFH Complaint Investigator

From:
DSHS, Home and Community Living Administration
Residential Care Services, Region 2 , Unit I
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Renee' Bourque
Residential Care Services

06/10/2026
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Provider (or Representative)

BV
06/17/26
Date
6/17/2026

WAC 388-76-10360 Negotiated care plan Timing of development Required. The adult family home must ensure the negotiated care plan is developed and completed within thirty days of the resident's admission.

This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) failed to develop and completed the Negotiated Care Plan (NCP) for 1 of 6 residents (Residents 1) within thirty days of Resident 1 admission to the AFH. This failure placed Residents 1 at risk for unrecognized and/or unmet care needs.

Finding included...

Record review showed the AFH admitted Resident 1 on [redacted]/2026 with multiple diagnoses that included [redacted] and [redacted].

Review of Resident 1's AFH file folder, on 05/05/2026 at 3:05PM, showed no Negotiated Care Plan (NCP) was available for review.

In an interview, on 05/05/2025 at 3:08PM, Staff A, Provider, stated that they were aware that all Resident NCPs must be completed within 30 days from the Resident admission date to the AFH. Staff A stated that they had been using Resident 1's assessment, dated 03/26/2026, as a source of care information for Resident 1. Staff A stated that they did not complete Resident 1's NCP as required because they were busy dealing with other stuff and it fell through the crack.

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I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, A Caring Haven Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date) 6-17-2026

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative) — Date 6-17-2026

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A Caring Haven Adult Family Home LLC

7209 NE 152nd PL, Kenmore, WA 98028
License #753188

Plan of Correction Written Narrative

Compliance Determination #76943

Completion Date of Investigation: 06/09/2026

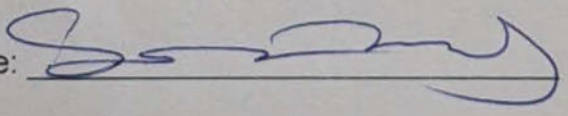
Deficiency Cited: WAC 388-76-10360 Negotiated Care Plan, Timing of Development

Resident 1 was hospitalized at the time of the on-site visit. Unfortunately, he was subsequently placed on hospice and passed away as a result of his cancer spreading. Because of this, the Negotiated Care Plan could not be signed.

However, the care plan itself was updated and reflected the care he was receiving prior to his hospitalization. I take full responsibility for the plan not being signed within the required timeframe.

Since then, I have implemented a monthly checklist that I personally complete for each client to ensure that all Negotiated Care Plans and admission agreements are signed and kept up to date. I have used this as a learning opportunity and have reviewed every other client's care plan to confirm each one is current and properly signed.

Date of Correction: 06/17/2026

Provider Signature:  Date: 6-17-2026

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