STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

Everlasting Comfort AFH LLC

Everlasting Comfort AFH LLC
14811 NE 11th Pl
Bellevue, WA 98007

RE: Everlasting Comfort AFH LLC License # 753294

Dear Provider:

This letter addresses Compliance Determination(s) 69753 (Completion Date 12/04/2025) and 67234 (Completion Date 11/05/2025).

The Department completed a follow-up inspection of your Adult Family Home on 12/04/2025 and found that you have corrected the violations listed in the Full report dated 11/05/2025. Your home is back in compliance as of 11/24/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10255-1, WAC 388-76-10430-2-c, WAC 388-76-10430-1

The Department staff who did the on-site verification:
Marites Gatan, NCI

If you have any questions, please contact me at (253)234-6033.

Sincerely,

Cecile Leano, Field Manager
Region 2, Unit G
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.

STATE OF WASHINGTON

DEPARTMENT OF SOCIAL AND HEALTH SERVICES

AGING AND LONG-TERM SUPPORT ADMINISTRATION

20425 72nd Avenue S, Suite 400, Kent, WA 98032

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 10/14/2025 of:

Everlasting Comfort AFH LLC
14811 NE 11th Pl
Bellevue, WA 98007

The following sample was selected for review during the unannounced on-site visit: 2 of 5 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Marites Gatan, NCI

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit G
20425 72nd Avenue S, Suite 400
Kent, WA 98032

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Statement of Deficiencies	License # 753294	Compliance Determination # 57234
Plan of Correction	Everlasting Comfort AFH LLC	Completion Date
Page 2 of 5	Licensee: Everlasting Comfort AFH LLC	11/05/2025

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services — 11-6-2025 Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

cristina Tapia

Provider (or Representative) — 11.12.2025 Date

WAC 388-76-10255 Infection control. The adult family home must develop and implement an infection control system that:

(1) Uses nationally recognized infection control standards;

This requirement was not met as evidenced by:

Based on observation and interview, the Adult Family Home (AFH) failed to ensure that infection control procedure was followed by 1 of 2 sampled staff (Staff B, Caregiver) when they provided care for 1 of 2 sampled residents (Resident 2). This failure placed Resident 2 at risk of acquiring infectious disease.

Findings included...

Observation on 10/14/2025 at 10:09 AM showed Entity Representative/Resident Manager and Staff B with five residents (Residents 1, 2, 3, 4, and 5) who received care and services from the AFH staff.

In an interview on 10/14/2025 at 10:20 AM, Staff A stated that Resident 2 required assistance with transfer and was incontinent.

Observation on 10/14/2025 at 12:28 PM, showed Staff B, washed their hands with soap and water then donned gloves. Staff B with gloves on, assisted Resident 2 to stand up from the toilet. Staff B wiped Resident 2's private area using disposable wipes. After wiping, Staff B with the same gloves, pulled up Resident 2's incontinent briefs and pants.

In an interview on 10/14/2025 at 12:30 PM, Staff B stated they understand that their

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Residential Care Services | Date

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Provider (or Representative) | Date

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Findings included…

Observation on 10/14/2025 at 10:09 AM showed Entity Representative/Resident Manager and Staff B with five residents (Residents 1, 2, 3, 4, and 5) who received care and services from the AFH staff.

In an interview on 10/14/2025 at 10:20 AM, Staff A stated that Resident 2 required assistance with transfer and was incontinent.

Observation on 10/14/2025 at 12:28 PM, showed Staff B, washed their hands with soap and water then donned gloves. Staff B with gloves on, assisted Resident 2 to stand up from the toilet. Staff B wiped Resident 2's private area using disposable wipes. After wiping, Staff B with the same gloves, pulled up Resident 2's incontinent briefs and pants.

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gloves were contaminated after they wiped Resident 2's private area. Staff B stated Resident 2 could not stand up for a long time.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Everlasting Comfort AFH LLC is or will be in compliance with this law and / or regulation on (Date) 11.24.2025 .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Cristina Tapia

Provider (or Representative) 11.12.2025 Date

WAC 388-76-10430 Medication system.

(1) If the adult family home admits residents who need medication assistance or medication administration services by a legally authorized person, the home must have systems in place to ensure the services provided meet the medication needs of each resident and meet all laws and rules relating to medications.

(2) When providing medication assistance or medication administration for any resident, the home must ensure each resident:

(c) Medication log is kept current as required in WAC 388-76-10475 ;

This requirement was not met as evidenced by:

Based on observation, interview and record review, the Adult Family Home (AFH) failed to have a medication system in place to ensure the staff who administered medication to 1 of 2 sampled residents (Resident 2) initialed the medication log. In addition, the AFH failed to update Resident 2's medication log. These failures placed Resident 2 at risk of unmet medication needs and a decline in their medical condition.

Findings included...

Observation on 10/14/2025 at 10/14/2025 at 10:09 AM showed Staff A, Entity Representative/Resident Manager and Staff B, Caregiver with five residents (Residents 1, 2, 3, 4, and 5) who received care and services from the AFH staff.

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Provider (or Representative) Date

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Findings included…

Observation on 10/14/2025 at 10/14/2025 at 10:09 AM showed Staff A, Entity Representative/Resident Manager and Staff B, Caregiver with five residents (Residents 1, 2, 3, 4, and 5) who received care and services from the AFH staff.

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In an interview on 10/14/2025 at 10:23 AM, Staff A stated Resident 2 was independent with medication.

Review of Resident 2's AFH records showed the AFH admitted them on [redacted]/2022. Resident 2's October 2025 pharmacy generated medication log showed an order for Memantine (medication to slow progression of a group of symptoms affecting memory, thinking and social abilities that interfere with daily life) 5 milligram (mg) take 2 tablets every morning and 1 tablet at bedtime. The medication log entry had no initial as given. Another order for Memantine 5 mg twice a day and this entry had no initial as given. An order for Memantine 5 mg every morning then discontinue, and this entry had no initial as given.

In an interview on 10/14/2025 at 2:05 PM, Staff A stated the Memantine was discontinued, and their pharmacy did not remove the orders in the medication log. Department staff requested to review the order for discontinued medication.

Review of Resident 2's Advanced Registered Nurse Practitioner's (ARNP)order dated 15/2025 stated to discontinue Memantine 10 mg twice a day. There was an order to Start Memantine 10 mg in the morning and 5 mg in the evening for 7 days, then take 5 mg twice a day for 7 days then take 5 mg once a day for 7 days then discontinue. Per ARNP order the medication should be given for total of 21 days then discontinue.

Review of Resident 2' September 2025 pharmacy generated medication log showed Memantine was initialed as given from September 16 to September 31 for total of 16 days. There were five days left to complete the order. Review of October 2025 pharmacy generated medication log showed Memantine orders had no initial as given.

In an interview on 10/14/2025, Staff A stated they gave the medication as ordered for month of October. Staff A stated they missed to initial the October medication log due to changing to a new month's medication log.

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Page 5 of 5	Licensee: Everlasting Comfort AFH LLC	11/05/2025

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Cristina Tapia

Provider (or Representative)

11.12.2025
Date

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