STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Sunset Adult Family LLC
Sunset Adult Family LLC
2009 E Alder Street
Walla Walla, WA 99362

RE: Sunset Adult Family LLC License # 753410

Dear Provider:

This letter addresses Compliance Determination(s) 80943 (Completion Date 07/24/2026) and 77478 (Completion Date 06/24/2026).

The Department completed a follow-up inspection of your Adult Family Home on 07/24/2026 and found that you have corrected the violations listed in the Complaint report dated 06/24/2026. Your home is back in compliance as of 07/07/2026 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10163, WAC 388-76-10163-1, WAC 388-76-10163-2, WAC 388-76-10165-1, WAC 388-76-10165-1-a, WAC 388-76-10165-1-b, WAC 388-76-10200-1

The Department staff who did the on-site verification:
Sarah Clark, Community Complaint Investigator

If you have any questions, please contact me at (509)572-7394.

Sincerely,

Michelle Ann Yarbrough

Michelle Yarbrough, Adult Family Home Field Manager
Region 1, Unit C
Residential Care Services

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1200 Alder Street, Union Gap, WA 98903

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 05/15/2026 of:

Sunset Adult Family LLC
2009 E Alder Street
Walla Walla, WA 99362

This document references the following complaint number(s): 221542, 228741

The following sample was selected for review during the unannounced on-site visit: 4 of 6 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Sarah Clark, Community Complaint Investigator

From:
DSHS, Home and Community Living Administration
Residential Care Services, Region 1 , Unit C
1200 Alder Street
Union Gap, WA 98903

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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Michelle Ann Garbrough
Residential Care Services

06/24/2026
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Maria Soto
Provider (or Representative)

7-7-26
Date

WAC 388-76-10163 Background checks Process Background authorization form. Before the adult family home employs, directly or by contract, a resident manager, entity representative, caregiver, or noncaregiving staff, or accepts as a caregiver any volunteer or student, or allows a household member over the age of eleven unsupervised access to residents, the home must:

(1) Require the person to complete a DSHS background authorization form; and

(2) Submit form to the department's background check central unit, including any additional documentation and information requested by the department.

This requirement was not met as evidenced by:

Based on observations, interviews, and record reviews, the Adult Family Home (AFH) failed to ensure that Washington (WA) State Name and Date of Birth (NDOB) background check was completed no later than one day after hire for 1 of 3 current staff (Staff D). This failure placed the residents at risk of receiving care and services from a caregiver with potential disqualifying findings.

Findings included...

On 05/15/2026 employee files were reviewed. Employee background checks were unavailable for review.

During an interview on interview on 05/15/2026 at 11:15 AM, Staff B stated they were the caregiver working in the AFH that day.

On 05/18/2026 the Department Regulator accessed background check for Staff B. Staff

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B did not have a current WA State NDOB background check done by the AFH.

Review of AFH records received on 05/21/2026 showed Staff B was hired on 05/05/2026.

During an interview on 06/04/2026 at 03:05 PM, Staff D stated Staff B had been working in the AFH independently and covering shifts.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Sunset Adult Family LLC is or will be in compliance with this law and / or regulation on (Date) 7-7-26 .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Maria Soto — Provider (or Representative)

7-7-26 — Date

WAC 388-76-10165 Background checks Washington state name and date of birth background check Valid for two years National fingerprint background check Valid indefinitely.

(1) A Washington state name and date of birth background check is valid for two years from the initial date it is conducted. The adult family home must ensure:

(a) A new DSHS background authorization form is submitted to the department's background check central unit every two years for each individual listed in WAC 388-76-10161 ;

(b) There is a valid Washington state background check for all individuals listed in WAC 388-76-10161 .

This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) failed to submit authorizations to renew background checks for 1 of 3 current staff (Staff C) to ensure results were not over two years old. This failure placed the residents at risk from disqualified staff.

Findings included...

On 05/15/2026 employee files were reviewed. AFH staff did not have access to the background check information for Staff B, House Manager, and Staff D, Provider, was

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out of the country.

05/18/2026 the Department Regulator accessed background check for Staff D. Staff B did not have a current WA State NDOB done by the AFH. Staff C' background check was dated 03/25/2024; it was more than two years old.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Sunset Adult Family LLC is or will be in compliance with this law and / or regulation on (Date) 7-7-26.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Maria SOTO — Provider (or Representative)

7-7-26 — Date

WAC 388-76-10200 Adult family home Staff Availability Contact information. In addition to other licensing requirements for staff availability, the adult family home must:

(1) Ensure at least one qualified caregiver is present in the home whenever one or more residents are present in the home, except as provided in subsection (2). For purpose of this subsection, a qualified caregiver means someone who has completed orientation and basic training as required by chapter 388-112A WAC;

This requirement was not met as evidenced by:

Based on observation, interview and record review, the Adult Family Home (AFH) failed to ensure at least one qualified caregiver was present in the home and able to provide care for 6 of 6 residents. This failed practice placed all residents at risk of harm when they were left in the AFH without a qualified caregiver available.

Findings included...

During an onsite visit on 05/15/2026 at 10:58 AM, Department Regulator (DR) knocked on the door of the AFH. Staff A, Volunteer, opened the door and let DR into the AFH. Six current residents were in the home, two of which were bed bound.

During an interview conducted at the same date/time as entrance, Staff A stated they were not a caregiver, only a volunteer. Staff A stated they did not help residents with

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any hands-on care but would call a caregiver to do it. Staff A also stated the Caregiver had gone to the store and should be back in 10-15 minutes, and Staff A is not normally left alone with the residents.

During a concurrent observation and interview on 05/15/2026 at 11:15 AM showed Staff B, Caregiver, coming into the AFH. Staff B stated they had gone to the store and were not sure what time they left the home or how long the volunteer was left unattended with the residents.

During an interview on 05/15/2026 at 11:27 AM, Staff D, Provider, confirmed Staff A was a volunteer. Staff D stated the residents should not be left without a qualified caregiver.

During an interview on 05/15/2026 at 01:32 PM with Collateral Contact (CC1), they stated they have been in the home with Staff A being the only staff in the home.

Review of Washington State Department of Health Provider Credential Search on 05/18/2026 showed no active or pending credentials for Staff A.

During an interview on 06/03/2026 at 03:05 PM Staff D stated that Staff A was a volunteer in the AFH and they did not have any active or pending credentials. Staff A had not signed up to start taking any caregiving courses.

Review of AFH Disclosure of Services, dated 08/23/2017, indicated under staffing, that the AFH has certified nursing assistants or long ter care workers 24/7.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Sunset Adult Family LLC is or will be in compliance with this law and / or regulation on (Date) 7-7-26.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Maria Soto — 7-7-26

Provider (or Representative) — Date

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