



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

12/5/2023

Glorious Family Home Care Inc
Glorious Family Home Care Inc
201 S GARDEN DR
LYNDEN, WA 98264

RE: Glorious Family Home Care Inc License # 753663

Dear Provider:

This letter addresses Compliance Determination(s) 33309 (Completion Date 12/04/2023) and 30716 (Completion Date 10/09/2023).

The Department completed a follow-up inspection of your Adult Family Home on 12/04/2023 and found that you have corrected the violations listed in the Full report dated 10/09/2023. Your home is back in compliance as of 11/22/2023 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10015-1

The Department staff who did the off-site verification:
Candie Salatka, LTC Surveyor

If you have any questions, please contact me at (206)348-9350.

Sincerely,

Nicholette Flynn, Field Manager
Region 2, Unit B
Residential Care Services



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

Statement of Deficiencies	License #: 753663	Compliance Determination # 30716
Plan of Correction	Glorious Family Home Care Inc	Completion Date
Page 1 of 3	Licensee: Glorious Family Home Care Inc	10/09/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 10/06/2023 and 10/06/2023 of:

Glorious Family Home Care Inc
201 S GARDEN DR
LYNDEN, WA 98264

The following sample was selected for review during the unannounced on-site visit: 2 of 6 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Candie Salatka, LTC Surveyor

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit B
3906-172nd St NE, Suite #100
Arlington, WA 98223

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Nichollette Flynn
Residential Care Services

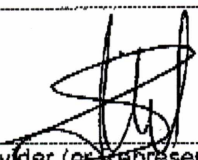
10/16/2023
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

*Rec.
10/24/2023*

Statement of Deficiencies	License #: 753663	Compliance Determination # 30716
Plan of Correction	Glorious Family Home Care Inc	Completion Date
Page 2 of 3	Licensee: Glorious Family Home Care Inc	10/09/2023


 Provider (or Representative)

 10/21/23
 Date

WAC 388-76-10015 License Adult family home Compliance required.

(1) The licensed adult family home must comply with all the requirements established in chapters 70.128, 70.129, 74.34 RCW, this chapter and other applicable laws and regulations including chapter 74.39A RCW; and

This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) failed to comply with the laws and regulations as required when 2 of 2 staff (Staff A, Provider, Staff, Resident Manager) had no record of respiratory training or respirator fit testing. This failure placed AFH residents and staff at risk for illness and infection.

Findings included...

Review of Dear Provider Letter, dated 11/05/2021, listed resources to access for fit testing N95 respirators and the Washington State Department of Health website link to the Respiratory Protection Program for Long-Term Care Facilities.

Review of, Washington State Department of Health, "Respiratory Protection Program for Long-Term Care Facilities", undated, showed healthcare employees must complete the facility's site-specific respirator training before their first use of the respirator (WAC 296-842-16005), then annually.

Record review of Staff A's undated employee file on 10/06/2023, showed no record of a respirator fit test.

Record review of Staff B's undated employee file on 10/06/2023, showed no record of a respirator fit test.

In an interview on 10/06/2023 at 2:48 PM, Staff A stated that they were not aware that respirator fit tests were required.

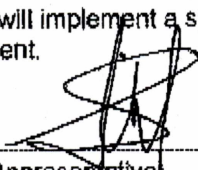
Attestation Statement

Statement of Deficiencies	License #: 753663	Compliance Determination # 30716
Plan of Correction	Glorious Family Home Care Inc	Completion Date
Page 3 of 3	Licenses: Glorious Family Home Care Inc	10/09/2023

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Glorious Family Home Care Inc is or will be in compliance with this law and / or regulation on (Date) ~~Nov. 30, 2023~~

Nov. 22, 2023

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

10/29/23
~~10/21/23~~

Date



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

10/16/2023

Glorious Family Home Care Inc
Glorious Family Home Care Inc
201 S GARDEN DR
LYNDEN, WA 98264

RE: Glorious Family Home Care Inc # 753663

Dear Provider:

The Department completed a full inspection of your Adult Family Home on 10/09/2023 and found that your home does not meet the Adult Family Home Licensing requirements.

The Department:

- Wrote the enclosed report; and
- May take licensing enforcement action based on many deficiency listed on the enclosed report; and
- May inspect the home to determine if you have corrected all deficiencies; and
- Expects all deficiencies to be corrected within the timeframe accepted by the department.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately;
- Contact the Field Manager for clarifications related to the Statement of Deficiencies (SOD);
- Within 10 calendar days after you receive this letter, complete and return the enclosed 'Plan/Attestation Statement';
 - o Sign and date the enclosed report;
 - o For each deficiency, indicate the date you have or will correct each deficiency;
 - o Mail the Plan/Attestation Statement and report with original signatures to:

Nichollette Flynn, Field Manager
Residential Care Services
Region 2, Unit B
3906-172nd St NE, Suite #100

Arlington, WA 98223

- Complete correction(s) within 45 days, or sooner if directed by the Department, after review of your proposed correction dates.
- Have your plan approved by the Department.

Consultation(s):

In addition, the Department provided consultation on the following deficiency or deficiencies not listed on the enclosed report.

WAC 388-76-10750 Safety and maintenance. The adult family home must:

(7) Keep all toxic substances and hazardous materials in locked storage and in their original containers;

The Adult Family Home (AFH) had unsecured cleaning chemicals in the resident's bathroom and laundry room. The cleaning chemicals were removed and secured during inspection.

You Are Not:

- Required to submit a plan of correction for the consultation deficiency or deficiencies stated in this letter and not listed on the enclosed report.

You May:

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:

- Please contact me at (206)348-9350.

Sincerely,

Nichollette Flynn

Nichollette Flynn, Field Manager
Region 2, Unit B
Residential Care Services

Enclosure

Plan
(Plan of Correction)

You Must:

Return the plan, on the enclosed report, within 10 calendar days after you receive this letter.

Include the following in your plan for each deficiency:

- The date you have or will correct each deficiency; and
- Provide a signature and date certifying that you have or will take corrective measures to correct each cited deficiency.

Send your plan to:

Nichollette Flynn, Field Manager
Residential Care Services
Region 2, Unit B
3906-172nd St NE, Suite #100
Arlington, WA 98223

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an '**IDR Request Form**' for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to the address below or email to rcsidr@dshs.wa.gov:

Adult Family Home IDR Program
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

Plan

Glorious Family Home Care Inc plans to correct deficiency by ordering respiration training and fit testing kit online. Once delivered our resident manager Ryo Shinohara will perform the mask fit test for each member of staff. We have yet to receive the mask fit test kit so we will need the full 45 days to complete our correction in case of delays from shipping. Rest assured it will be completed by November 22, 2023



Ryo Shinohara

GM

Glorious Family Home Care Inc

10/24/23