



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
8517 E Trent Ave, Ste 102, Spokane Valley, WA 99212

Golden Community Care II Adult Family Home, LLC
Golden Community Care II Adult Family Home LLC
11311 E 10th Ave
Spokane Valley, WA 99206

RE: Golden Community Care II Adult Family Home LLC # 753949

Dear Provider:

This document references Compliance Determination 39023 (04/03/2024), which included complaint number(s) 122016.

The Department completed a complaint investigation of your Adult Family Home on 04/03/2024 and found that your home does not meet the Adult Family Home Licensing requirements.

The department staff who did the inspection and provided consultation:

Kurt Routzahn, AFH/ALF Complaint Investigator

A licensor may consult with a provider when a violation of the Washington Administrative Code (WAC) or Revised Code of Washington (RCW) is found, but it is not cited in the Statement of Deficiencies. Violations may not be cited when it is a first-time violation of statute or rule with minimal or no harm to residents. A consult does not require a follow-up visit.

Consultation:

WAC 388-76-10025 License annual fee.

(3) The home must ensure that the department receives the annual license fee when it is due.

This document was prepared by Residential Care Services for the Locator website.

04/03/2024

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The adult family home did not pay their annual licensing fee when due. The provider believed they had sent the payment and sent the overdue payment when they became aware of the oversight. There was no negative outcome to residents.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for a informal dispute resolution meeting, according to the attached 'Informal Dispute Resolution' instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.
- Contact me for clarification of the deficiency or deficiencies found.

If You Have Any Questions:

- Please contact me at (509)598-0182.

Sincerely,

Selena Clemons, Field Manager
Region 1, Unit E
Residential Care Services

INFORMAL DISPUTE RESOLUTION [RCW 70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after the date you receive this letter. You **must** use an '**IDR Request Form**' for **each** citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home web page at: <https://www.dshs.wa.gov/altsa/idr>

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Provider Process for Choosing a Panel or Traditional IDR:

You may only choose a **Panel IDR** if you are disputing **three or fewer** citations or enforcement actions. You may choose a **Traditional IDR** regardless of the number of citations or enforcement actions you intend to dispute. If you choose a **Panel IDR**, all documents supporting your dispute must be submitted within **20 working days** after the date you receive this letter. For **Panel IDRs** the program will not consider any documents submitted after the **20 working day deadline**. For **Traditional IDRs** you should submit documents supporting your dispute at least **seven** days prior to the date of the IDR meeting.

Send your request and supporting documents to the address below or email to rcsidr@dshs.wa.gov:

Adult Family Home IDR Program
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600



Residential Care Services Investigation Summary Report

Provider/Facility: Golden Community Care II **Provider Type:** Adult Family Home
Adult Family Home LLC
License/Cert.#: 753949 **Intake ID:** 122016
Compliance Determination #: 39023 **Region/Unit #:** RCS Region 1 / Unit E
Investigator: Kurt Routzahn
Investigation Date(s): 03/28/2024 through 04/03/2024
Complainant Contact Date(s):

Allegation(s):

The adult family home did not pay the annual licensing fee.

Investigation Methods:

Sample:	Total residents: 0 Resident sample size: 0 Closed records sample size: 0
Observations:	N/A
Interviews:	Provider
Record Reviews:	License fees in STARS

Investigation Summary:

The provider reported they believed they had sent the payment. The overdue payment was sent once they became aware of the oversight. Record review on 4/3/2024 in STARS showed the AFH paid the licensing fees and the home had a zero balance. Consultation citation written for WAC 388-76-10025; see Statement of Deficiencies dated 04/03/2024.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A