



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

1 Joyful Adult Family Home LLC
1 Joyful Adult Family Home LLC
22406 40th PI W
Mountlake Terrace, WA 98043

RE: 1 Joyful Adult Family Home LLC License # 754580

Dear Provider:

This letter addresses Compliance Determination(s) 61066 (Completion Date 06/12/2025) and 59607 (Completion Date 05/22/2025).

The Department completed a follow-up inspection of your Adult Family Home on 06/12/2025 and found that you have corrected the violations listed in the Full report dated 05/22/2025. Your home is back in compliance as of 05/15/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10485-3, WAC 388-76-10191-1-a, WAC 388-76-10191-1-b, WAC 388-76-10191-1, WAC 388-76-10795-1-c

The Department staff who did the on-site verification:
Katherine Randall, Nursing Care Consultant, NCC

If you have any questions, please contact me at (206)914-5042.

Sincerely,

Renee Bourque

Renee Bourque, Field Manager
Region 2, Unit I
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Statement of Deficiencies	License #: 754580	Compliance Determination #59607
Plan of Correction	1 Joyful Adult Family Home LLC	Completion Date
Page 1 of 5	Licensee: 1Joyful Adult Family Home LLC	05/22/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 05/14/2025 of:

1 Joyful Adult Family Home LLC
22406 40th PI W
Mountlake Terrace, WA 98043

The following sample was selected for review during the unannounced on-site visit: 2 of 5 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Katherine Randall, Nursing Care Consultant, NCC

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit I
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

This document was prepared by Residential Care Services for the Locator website.

Received Fax : May 27 2025 03:08PM

Fax Station : 1 Joyful AFH

page 7

05.27.2025 15:58:32

State of Washington

7/12

Statement of Deficiencies

License #: 754580

Compliance Determination # E9607

Plan of Correction

1 Joyful Adult Family Home LLC

Completion Date

Page 2 of 6

Licenses: 1 Joyful Adult Family Home LLC

05/22/2025

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Renee Bourgeois
Residential Care Services

05/27/2025
Date

I understand that to maintain an Adult Family Home license I must be in compliance with all the licensing laws and regulations at all times.

[Signature]
Provider (or Representative)

06/02/2025
Date

WAC 388-76-10485 Medication storage. The adult family home must ensure all prescribed and over-the-counter medications are stored:

(3) Appropriately for each medication, such as if refrigeration is required for a medication and the medication is kept in refrigerator in locked storage.

This requirement was not met as evidenced by:

Based on observation and interview, the Adult Family Home (AFH) failed to ensure 2 of 5 residents (Resident 3 and Resident 4) who required medications to be refrigerated had their medications in locked storage. This failure placed Resident's 3 and 4 at risk of altered or missing medications.

Findings included...

Observation, on 05/14/2025 at 11:00 AM, of the AFH's main resident refrigerator showed two plastic boxes with latches but no locking devices. Both plastic boxes could be opened without a key or special knowledge.

Box A contained a Lantus Solostar insulin pen (an injection device used to inject a metered dose of insulin which is a medication used to help diabetics control their blood sugar levels). The Lantus Solostar pen belonged to Resident 3 who was an insulin dependent diabetic (a condition where the body fails to produce enough insulin, [a hormone that helps control blood sugar levels]).

Box B contained a Dulaglutide (a medication used to help diabetics control their blood sugar levels) injection pen. The Dulaglutide pen belonged to Resident 4 who was an insulin dependant diabetic.

This document was prepared by Residential Care Services for the Locator website.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

<u><i>Renee' Bourque</i></u> Residential Care Services	<u>05/27/2025</u> Date
---	---------------------------

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.	
_____ Provider (or Representative)	_____ Date

WAC 388-76-10485 Medication storage. The adult family home must ensure all prescribed and over-the-counter medications are stored:

(3) Appropriately for each medication, such as if refrigeration is required for a medication and the medication is kept in refrigerator in locked storage.

This requirement was not met as evidenced by:

Based on observation and interview, the Adult Family Home (AFH) failed to ensure 2 of 5 residents (Resident 3 and Resident 4) who required medications to be refrigerated had their medications in locked storage. This failure placed Resident's 3 and 4 at risk of altered or missing medications.

Findings included...

Observation, on 05/14/2025 at 11:00 AM, of the AFH's main resident refrigerator showed two plastic boxes with latches but no locking devices. Both plastic boxes could be opened without a key or special knowledge.

Box A contained a Lantus Solostar insulin pen (an injection device used to inject a metered dose of insulin which is a medication used to help diabetics control their blood sugar levels). The Lantus Solostar pen belonged to Resident 3 who was an insulin dependent diabetic (a condition where the body fails to produce enough insulin, [a hormone that helps control blood sugar levels]).

Box B contained a Dulaglutide (a medication used to help diabetics control their blood sugar levels) injection pen. The Dulaglutide pen belonged to Resident 4 who was an insulin dependent diabetic.

Received Fax : May 27 2025 03:08PM

Fax Station : 1 Joyful AFH page 8

05.27.2025 15:58:32

State of Washington

8/12

Statement of Deficiencies

License #: 754580

Compliance Determination #59607

Plan of Correction

1 Joyful Adult Family Home LLC

Completion Date

Page 3 of 6

Licenses: 1 Joyful Adult Family Home LLC

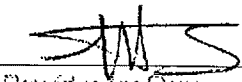
05/22/2025

In an interview, on 05/14/2025 at 3:30 PM, Staff B (Resident Manager) stated they were not aware of the requirement to have locked storage for medications kept in the refrigerator.

Medication container with a lock placed inside refrigerator for those meds that requires to be stored in the refrigerator; All staff received the need to lock these refrigerated meds. Weekly equipment tracking system established - 05/15/2025

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, I Joyful Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date) 5/14/25.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Provider (or Representative)

06/02/2025

Date

WAC 388-76-10191 Liability insurance required. The adult family home must:

(1) Obtain and maintain both:

(a) Commercial general liability insurance or business liability insurance covering the adult family home; and

(b) Professional liability insurance or errors and omissions insurance covering the adult family home.

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to ensure the required commercial general liability, and the professional liability insurance coverage was maintained. This failure placed 5 of 5 residents (Residents 1, 2, 3, 4 and 5) at risk of harm during an emergency or if a care or medication error occurred.

Findings included...

Review of the AFH's required liability insurance policies, on 05/14/2025, showed the current policies had expired on 05/10/2025.

In an interview, on 05/14/2025 at 3:20 PM, Staff B (Resident Manager) stated the AFH was in the process of renewal for the insurance policies.

This document was prepared by Residential Care Services for the Locator website.

In an interview, on 05/14/2025 at 3:30 PM, Staff B (Resident Manager) stated they were not aware of the requirement to have locked storage for medications kept in the refrigerator.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, 1 Joyful Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date

WAC 388-76-10191 Liability insurance required. The adult family home must:

(1) Obtain and maintain both:

- (a) Commercial general liability insurance or business liability insurance covering the adult family home; and
- (b) Professional liability insurance or errors and omissions insurance covering the adult family home.

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to ensure the required commercial general liability, and the professional liability insurance coverage was maintained. This failure placed 5 of 5 residents (Residents 1, 2, 3, 4 and 5) at risk of harm during an emergency or if a care or medication error occurred.

Findings included...

Review of the AFH's required liability insurance policies, on 05/14/2025, showed the current policies had expired on 05/10/2025.

In an interview, on 05/14/2025 at 3:20 PM, Staff B (Resident Manager) stated the AFH was in the process of renewal for the insurance policies.

Received Fax : May 27 2025 03:08PM

Fax Station : 1 Joyful AFH page 9

05.27.2025 15:58:32

State of Washington

9/12

Statement of Deficiencies	License #: 754580	Compliance Determination #59507
Plan of Correction	1 Joyful Adult Family Home LLC	Completion Date
Page 4 of 6	Licenses: 1 Joyful Adult Family Home LLC	05/22/2025

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, 1 Joyful Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date) 5/14/2025.

Insurance renewed effective 5/10/25; Tracking system establish to alert 60 days prior to expiration date. 5/15/25

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

[Signature]
 Provider (or Representative)

06/02/2025
 Date

WAC 388-76-10795 Windows.

(1) The adult family home must ensure at least one window in each resident bedroom meets the following requirements:

(c) The home must ensure the bedroom window can be opened from inside the room without keys, tools, or special knowledge or effort to open.

This requirement was not met as evidenced by:

Based on observation and interview, the Adult Family Home (AFH) failed to ensure 1 of 6 resident bedrooms (Resident 5's room [Bedroom #]) had a window that opened without special knowledge. This failure placed Resident 5 at risk of injury during an emergency.

Findings included...

Observation of Resident 5's bedroom window, on 05/14/2025 at 11:26 AM, showed several pieces of the lock and handle of the window laying on the window seal. The window could not be opened without reassembling the pieces. Staff B (Resident Manager) attempted to reassemble the pieces and could not.

In an interview, on 05/14/2025 at 1:30 PM, Staff B stated they had reassembled the handle and lock and the window opened. Staff B stated they did not know why the handle and lock had been taken apart and stated they did not know if the handle or lock had been reassembled permanently or correctly. Staff B stated they thought there was a missing pin in the handle and lock.

This document was prepared by Residential Care Services for the Locator website.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, 1 Joyful Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date

WAC 388-76-10795 Windows.

(1) The adult family home must ensure at least one window in each resident bedroom meets the following requirements:

(c) The home must ensure the bedroom window can be opened from inside the room without keys, tools, or special knowledge or effort to open.

This requirement was not met as evidenced by:

Based on observation and interview, the Adult Family Home (AFH) failed to ensure 1 of 6 resident bedrooms (Resident 5's room [Bedroom]) had a window that opened without special knowledge. This failure placed Resident 5 at risk of injury during an emergency.

Findings included...

Observation of Resident 5's bedroom window, on 05/14/2025 at 11:25 AM, showed several pieces of the lock and handle of the window laying on the window seal. The window could not be opened without reassembling the pieces. Staff B (Resident Manager) attempted to reassemble the pieces and could not.

In an interview, on 05/14/2025 at 1:30 PM, Staff B stated they had reassembled the handle and lock and the window opened. Staff B stated they did not know why the handle and lock had been taken apart and stated they did not know if the handle or lock had been reassembled permanently or correctly. Staff B stated they thought there was a missing pin in the handle and lock.

Received Fax : May 27 2025 03:08PM Fax Station : 1 Joyful AFH page 10

05.27.2025 15:58:32

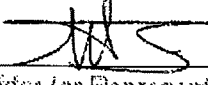
State of Washington

10/12

Statement of Deficiencies	License #: 754580	Compliance Determination #59687
Plan of Correction	1 Joyful Adult Family Home LLC	Completion Date
Page 5 of 5	Licenses: 1 Joyful Adult Family Home LLC	05/22/2025

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, 1 Joyful Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date)

Defected window handle and lock Fixed; weekly equipment & appliances checking system established 5/15/25
In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Provider (or Representative)

06/02/2025
Date

All supporting documents (tracking systems) are available upon request.

-Thank you

This document was prepared by Residential Care Services for the Locator website.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, 1 Joyful Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date