STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

Bluebird Heritage LLC
Bluebird AFH
13413 25th Ave SE
Mill Creek, WA 98012

RE: Bluebird AFH License # 755227

Dear Provider:

This letter addresses Compliance Determination(s) 83952 (Completion Date 09/21/2026) and 80734 (Completion Date 08/06/2026).

The Department completed a follow-up inspection of your Adult Family Home on 09/21/2026 and found that you have corrected the violations listed in the Complaint report dated 08/06/2026. Your home is back in compliance as of 07/24/2026 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10340, WAC 388-76-10340-1, WAC 388-76-10340-2, WAC 388-76-10340-3, WAC 388-76-10340-4, WAC 388-76-10340-5

The Department staff who did the on-site verification:
Megan Wylie, Licensor

If you have any questions, please contact me at (206)348-9350.

Sincerely,

Nicholette Flynn

Nicholette Flynn, AFH Field Manager
Region 2, Unit B
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.

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Statement of Deficiencies	License #: 755227	Compliance Determination # 80734
Plan of Correction	Bluebird AFH	Completion Date
Page 1 of 3	Licensee: Bluebird Heritage LLC	08/06/2026

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 07/21/2026 of:

Bluebird AFH
13413 25th Ave SE
Mill Creek, WA 98012

This document references the following complaint number(s): 231568

The following sample was selected for review during the unannounced on-site visit: 3 of 6 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Megan Wylie, Licensor

From:
DSHS, Home and Community Living Administration
Residential Care Services, Region 2 , Unit B
3906-172nd St NE, Suite #100
Arlington, WA 98223

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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Nicholette Flynn
Residential Care Services

08/12/2026
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Provider (or Representative)

8/17/2026
Date

WAC 388-76-10340 Preliminary service plan. The adult family home must ensure that each resident has a preliminary service plan that includes:

(1) The resident's specific problems and needs identified in the assessment;

(2) The needs for which the resident chooses not to accept or refuses care or services;

(3) What the home will do to ensure the resident's health and safety related to the refusal of any care or service;

(4) Resident defined goals and preferences; and

(5) How the home will meet the resident's needs.

This requirement was not met as evidenced by:

Based on interview and record review the Adult Family Home (AFH) failed to ensure a preliminary service plan was completed for 1 of 3 sampled residents (Resident 1). This failure placed Resident 1 at risk for unmet care needs and a decreased quality of life.

Findings included...

Resident 1 moved into the AFH on [redacted]/2026 with multiple diagnoses to include [redacted]. Record review of Resident 1's assessment, dated 07/21/2026, showed that Resident 1 required assistance with day to day activities and required reassurance and cuing regularly.

In an interview, on 07/21/2026 at 11:37 AM, Staff A (Provider) stated they had not completed a preliminary service plan yet for Resident 1.

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Statement of Deficiencies	License #: 755227	Compliance Determination # 80734
Plan of Correction	Bluebird AFH	Completion Date
Page 3 of 3	Licensee: Bluebird Heritage LLC	08/06/2026

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Bluebird AFH is or will be in compliance with this law and / or regulation on (Date) 7/24/2026 .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative) 8/17/2026 Date

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