STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

Good Care Adult Family Home, LLC

Good Care Adult Family Home, LLC
13120 24th Dr SE
Everett, WA 98208

RE: Good Care Adult Family Home, LLC License # 757036

Dear Provider:

This letter addresses Compliance Determination(s) 82155 (Completion Date 08/13/2026) and 79051 (Completion Date 06/24/2026).

The Department completed a follow-up inspection of your Adult Family Home on 08/13/2026 and found that you have corrected the violations listed in the Complaint report dated 06/24/2026. Your home is back in compliance as of 07/19/2026 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10225-1-b-iii

The Department staff who did the on-site verification:
Megan Wylie, Licensor

If you have any questions, please contact me at (206)348-9350.

Sincerely,

Nicholette Flynn

Nicholette Flynn, AFH Field Manager
Region 2, Unit B
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.

STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 06/16/2026 of:

Good Care Adult Family Home, LLC
13120 24th Dr SE
Everett, WA 98208

This document references the following complaint number(s): 226905

The following sample was selected for review during the unannounced on-site visit: 2 of 4 current residents and 1 former residents.

The department staff that investigated the Adult Family Home:

Megan Wylie, Licensor

From:
DSHS, Home and Community Living Administration
Residential Care Services, Region 2 , Unit B
3906-172nd St NE, Suite #100
Arlington, WA 98223

This document was prepared by Residential Care Services for the Locator website.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jab Korzulina
Residential Care Services

07/02/2026
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Azmera Habtemicael
Provider (or Representative)

07/19/2026
Date

WAC 388-76-10225 Reporting requirement.

(1) The adult family home must ensure all staff:

(b) Report the following to the department by calling the complaint toll-free hotline number or completing an online report:

(iii) A missing resident.

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to report to the department's centralized toll-free telephone number or online incident report and the case manager when 1 of 3 sampled residents (Resident 1) went missing from the AFH. This failure resulted in delayed management and investigation of Resident 1 missing from the AFH.

Findings included...

Record review showed the AFH admitted Resident 1 on [redacted] 2026 with multiple medical diagnoses. Review of Resident 1's assessment, dated 02/18/2026, showed Resident 1 was known to wander at night.

Record review of the incident log showed Resident 1 left the AFH and was missing on 05/29/2026. The incident log showed the AFH provider spoke with Resident 1's POA. Staff B (Caregiver) stated they called the local police department and the police reported to them that Resident 1 was already located 05/29/2026.

Record review of department records in Secure Tracking and Reporting System, on

This document was prepared by Residential Care Services for the Locator website.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services | Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Provider (or Representative) | Date

WAC 388-76-10225 Reporting requirement.

(1) The adult family home must ensure all staff:

(b) Report the following to the department by calling the complaint toll-free hotline number or completing an online report:

(iii) A missing resident.

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to report to the department's centralized toll-free telephone number or online incident report and the case manager when 1 of 3 sampled residents (Resident 1) went missing from the AFH. This failure resulted in delayed management and investigation of Resident 1 missing from the AFH.

Findings included...

Record review showed the AFH admitted Resident 1 on [redacted] 2026 with multiple medical diagnoses. Review of Resident 1's assessment, dated 02/18/2026, showed Resident 1 was known to wander at night.

Record review of the incident log showed Resident 1 left the AFH and was missing on 05/29/2026. The incident log showed the AFH provider spoke with Resident 1's POA. Staff B (Caregiver) stated they called the local police department and the police reported to them that Resident 1 was already located 05/29/2026.

Record review of department records in Secure Tracking and Reporting System, on

This document was prepared by Residential Care Services for the Locator website.

06/16/2026, showed there were no reports made to the hotline by the AFH.

Record review of department records in the Comprehensive Assessment and (CARE) system on 06/17/2026 showed the resident's representative notified the case manager of the resident's elopement and they did not receive a report from the AFH.

In an interview, on 06/16/2026 at 10:38 AM, Staff B stated they were not aware they were required to report Resident 1 was missing to the department's centralized toll-free telephone when Resident 1 was identified as missing. Staff B stated that the resident's representative notified the resident's case manager and Staff B was not aware they were required to also call the case manager.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Good Care Adult Family Home, LLC is or will be in compliance with this law and / or regulation on
(Date) 07/19/2026

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Azucena Maldonicel
Provider (or Representative)

07/19/2026
Date

This document was prepared by Residential Care Services for the Locator website.

06/16/2026, showed there were no reports made to the hotline by the AFH.

Record review of department records in the Comprehensive Assessment and (CARE) system on 06/17/2026 showed the resident’s representative notified the case manager of the resident’s elopement and they did not receive a report from the AFH.

In an interview, on 06/16/2026 at 10:38 AM, Staff B stated they were not aware they were required to report Resident 1 was missing to the department's centralized toll-free telephone when Resident 1 was identified as missing. Staff B stated that the resident’s representative notified the resident’s case manager and Staff B was not aware they were required to also call the case manager.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Good Care Adult Family Home, LLC is or will be in compliance with this law and / or regulation on (Date)_____ .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

_____ _____

Provider (or Representative) Date

This document was prepared by Residential Care Services for the Locator website.