STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
800 NE 136th Ave, Suite 200, Vancouver, WA 98684

Azuri Adult Family Home LLC
Azuri AFH
3608 Hepburn St NE
Olympia, WA 98516

RE: Azuri AFH License # 757066

Dear Provider:

This letter addresses Compliance Determination(s) 72148 (Completion Date 07/14/2026) and 64571 (Completion Date 10/24/2025).

The Department completed a follow-up inspection of your Adult Family Home on 07/14/2026 and found that you have corrected the violations listed in the Complaint report dated 10/24/2025. Your home is back in compliance as of 11/06/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10655-4, WAC 388-76-10655-4-a, WAC 388-76-10655-4-b, WAC 388-76-10655-4-c

The Department staff who did the on-site verification:
Laura Newberry

If you have any questions, please contact me at (360)664-8421.

Sincerely,

Jennifer LeMaster

Jennifer LeMaster, Community Nurse Field Manager
Region 3, Unit F
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.

STATE OF WASHINGTON

DEPARTMENT OF SOCIAL AND HEALTH SERVICES

AGING AND LONG-TERM SUPPORT ADMINISTRATION

800 NE 136th Ave, Suite 200, Vancouver, WA 98684

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 08/25/2025 of:

Azuri AFH
3608 Hepburn St NE
Olympia, WA 98516

This document references the following complaint number(s): 187468

The following sample was selected for review during the unannounced on-site visit: 4 of 5 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Laura Newberry

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit F
800 NE 136th Ave, Suite 200
Vancouver, WA 98684

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Statement of Deficiencies	License #: 757066	Compliance Determination # 64571
Plan of Correction	Azuri AFH	Completion Date
Page 2 of 3	Licensee: Azuri Adult Family Home LLC	10/24/2025

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jennifer LeMaster
Residential Care Services

11/05/2025
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Isabelgathu
Provider (or Representative)

11/06/2025
Date

WAC 388-76-10655 Physical and mechanical restraints. The adult family home must ensure:

(4) If physical or mechanical restraints are used to treat a resident's medical symptoms, the restraints are applied and immediately supervised on-site by a:

(a) Licensed registered nurse;

(b) Licensed practical nurse; or

(c) Licensed physician.

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the adult family home (AFH) failed to ensure a licensed registered nurse, licensed practical nurse, or licensed physician was on site and supervising the use of mechanical and physical restraints used for 1 of 6 residents (Resident 1 [R1]). This failure resulted in R1 being mechanically and physically restrained in the AFH without required oversight.

Findings included...

Review of R1's record, titled "Assessment", dated 03/17/2025, showed R1 required full support with bathing and completing personal hygiene tasks, required a two-person assist with transfers, repositioning, and toileting, is non-verbal, and requires extensive support for their care needs. R1 had a documented behavior of grabbing, pinching or biting other persons during care.

On 08/25/2025 at 11:02 AM, observed R1 lying in their bed with a full [redacted] up (from the head of the bed to the foot of the bed) and a [redacted] restraint over one hand.

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Statement of Deficiencies	License #: 757066	Compliance Determination # 64571
Plan of Correction	Azuri AFH	Completion Date
Page 3 of 3	Licensee: Azuri Adult Family Home LLC	10/24/2025

On 08/26/2025 at 12:27 PM, Provider stated that the AFH uses the [redacted] for R1's left hand during personal care tasks and when R1 was agitated to protect R1 from biting or hitting the wall. Provider stated the [redacted] is used every day during care tasks including when administering food via their feeding tube several times a day. Provider stated that there was no Licensed Nurse or Medical Provider present at the AFH when the [redacted] restraint is used.

On 09/09/2025 at 8:13 AM, Provider stated that the AFH had discontinued the use of the [redacted] restraint on R1 and that the full [redacted] were used as R1 s a fall risk and for their health conditions.

On 10/08/2025 at 1:40 PM, Provicer 1 stated that since the AFH is no onger using the [redacted] on R1, AFH staff hold R1's wrist while providing care. Provider 1 stated R1 does try to pull away and grab which is why there is two staff (one holding R1's wrists and the other staff provide care).

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Azuri AFH is or will be in compliance with this law and / or regulation on (Date) 11/6/2025.

In addition, I will implement a system to monitor and ensure continued compliance with this requiremen:.

Isabel Gathu
Provider (or Representative) Date 11/06/2025

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