STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
Residential Care Services • RCSIDR@dshs.wa.gov

May 27, 2026
(email)

Esther Haven-Administrator
Village Green Senior Living of Federal Way
35419 1ST AVES
FEDERAL WAY, WA 98003

TRADITIONAL IDR SCHEDULING LETTER
VIRTUAL-VIDEO ENABLED

License #1159

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD) dated May 7, 2026.

Staci Dilg, will meet with you **virtually** on June 9, 2026 at 9:30. **Please enable your video for your review**.

You may join through your invitation that was sent to you on May 27, 2026.

If you have difficulty logging on, you may call 1-564-999-2000 conference ID 165 279 8# to join the meeting.

You indicated you are disputing the following citation(s):

WAC 388-78A-3090

You indicated the following individuals will participate and represent your facility in the IDR process:

Esther Haven-Administrator and Kim Salas-Director of Operations

Please provide additional documentation specifically related to the citation(s) you are disputing, at least one week prior to the scheduled IDR date, by emailing them to RCSIDR@dshs.wa.gov, or by faxing them to (360) 725-3225.

If you have any questions, please contact us at RCSIDR@dshs.wa.gov .

Sincerely,

Kim Friesz

Kim Friesz
Administrative Assistant 3
IDR Program
Residential Care Services

Enclosure

cc: Regional Administrator-Region 2
Field Service Administrator-Region 2
Field Manager-Region 2 Unit D
State and Regional Ombuds
Field File
Central Files
IDR File