STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

ISQH, LLC
UNIVERSITY HOUSE AT ISSAQUAH
22975 SE BLACK NUGGET ROAD
ISSAQUAH, WA 98029

RE: UNIVERSITY HOUSE AT ISSAQUAH # 1565

Dear Administrator:

This document references Compliance Determination 84246 (10/13/2026), which included complaint number(s) 241928.

The Department completed a complaint investigation of your Assisted Living Facility on 10/13/2026 and found that your facility does not meet the Assisted Living Facility requirements.

The department staff who did the inspection and provided consultation:

Michelle Bentz, ALF Complaint Investigator

Consultation:

WAC 388-78A-2650 Reporting fires and incidents. The assisted living facility must immediately report to the department's aging and disability services administration:

(1) Any accidental or unintended fire, or any deliberately set but improper fire, such as arson, in the assisted living facility;

The facility did not report to the Department's Complaint Resolution Unit when a fire in an Independent Resident's room was identified. This deficiency was corrected by the exit conference.

This document was prepared by Residential Care Services for the Locator website.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the facility to determine if you have corrected all deficiencies.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

In Addition, You May:

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive this letter. Your IDR request **must** include:
  - What specific deficiency or deficiencies you disagree with;
  - Why you disagree with each deficiency; and
  - Whether you want an IDR to occur in-person, by telephone or as a paper review.
  - You can make an IDR request and find directions on the IDR web page at: https://www.dshs.wa.gov/altsa/idr

If You Have Any Questions:

- Please contact me at (206)305-3489.

Sincerely,

Jim Sherman

James Sherman, Field Manager
Region 2, Unit D
Residential Care Services

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Residential Care Services
Investigation Summary Report

Provider/Facility: UNIVERSITY HOUSE AT ISSAQUAH
License/Cert.#: 1565
Compliance Determination #: 84246
Investigator: Michelle Bentz
Investigation Date(s): 09/24/2026 through 10/13/2026
Complainant Contact Date(s):

Provider Type: Assisted Living Facility

Intake ID: 241928
Region/Unit #: RCS Region 2 / Unit D

Allegation(s):
The facility failed to report when they had a fire with sprinkler activation.

Investigation Methods:

Sample:	Total residents: 36 Resident sample size: 1 Closed records sample size: 0
Observations:	Identified resident Residents Resident care equipment Resident rooms Staff to resident interactions
Interviews:	Identified resident Nursing staff Residents Administrative staff
Record Reviews:	Medical records State reporting log Incident investigation Facility policies Staff training records

Investigation Summary:
The facility responded to the fire alarm with sprinkler activation and emergency services responded. The facility followed their policies and procedures to keep the residents safe and the fire was contained to one Independent Living Resident's room. The facility relocated the Independent Living resident until their room can be restored. The facility did not notify the Department's Complaint Resolution Unit regarding the fire incident. Failed practice identified. Written consultation issued.

Conclusion / Action:

This document was prepared by Residential Care Services for the Locator website.

- [x] Failed Provider Practice Identified / Citation(s) Written
- [ ] Failed Provider Practice Not Identified / No Citation Written
- [ ] N/A

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