**STATE OF WASHINGTON**
**DEPARTMENT OF SOCIAL AND HEALTH SERVICES**
**Home and Community Living Administration**
PO Box 45600, Olympia, WA 98504-5600

August 7, 2026

**CERTIFIED MAIL 9489 0090 0027 6340 7262 79**

Administrator
Woodland Retirement & Assisted Living Community
c/o 3425 Boone Rd SE
Salem, OR 97317

Assisted Living Facility License # **1709**
Licensee: Woodland Retirement & Assisted Living Community LLC

**IMPOSITION OF CIVIL FINES**

Dear Administrator:

On July 29, 2026, the Department of Social and Health Services (DSHS), Residential Care Services completed a full inspection at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **Woodland Retirement & Assisted Living Community,** located at **4532 INTELCO LOOP SE, LACEY,** by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated July 29, 2026**.**

**Civil Fines**

**WAC 388-78A-2320 (1)(b)(3)(c) Intermittent nursing services systems. $700.00**

**The licensee failed to have and update the Registered Nurse (RN) Delegation services and documentation in place for three residents. This failure placed all residents receiving RN delegated services at risk for receiving care and services by untrained staff.**

**This is a recurring deficiency previously cited on April 19, 2024, and October 26, 2023, under subsection (1)(b)(3)(c).**

**WAC 388-78A-2305 (1)(2) Food sanitation.** **$1,400.00**

**The licensee failed to ensure staff completed proper hand hygiene and followed and implemented safe food storing practices for one kitchen reviewed. The facility also failed to ensure staff received their food handlers training for one new staff member. These failures placed all residents at risk of receiving food that was incorrectly prepared by an unqualified staff and placed residents at risk for exposure to food-borne illnesses.**

**This is a recurring deficiency previously cited on July 3, 2024, April 15, 2024 , February 7, 2024, and October 26, 2023, under subsection (1)(2).**

**WAC 388-78A-2484 (1) Tuberculosis—Two step skin testing.** **$1,200.00**

**The licensee failed to ensure that one staff member received one Tuberculosis (infectious bacterial disease of the lungs) test within three days of employment. This failure placed all residents, staff, and visitors at risk for exposure to Tuberculosis (TB).**

**This is a recurring deficiency previously cited on April 15, 2024, February 7, 2024, and October 26, 2023, under subsection (1).**

**WAC 388-78A-2100 (2)(a)(b) Ongoing assessments.** **$500.00**

**The licensee failed to complete an annual assessment for three residents. The facility also failed to complete focused annual assessment for one resident who self-administered their own medication. These failures placed residents at risk of staff not having the most updated and accurate care and services the residents required and of unmet care needs.**

**This is a recurring deficiency previously cited on September 25, 2025, under subsection (2)(a)(b) and on April 19, 2024, under subsection (2)(b).**

***NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.***

**Attestation (Plan of Correction):**

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Cory Cisneros, Field Manager
Region 3, Unit E
6639 Capitol Blvd SW Point Plaza West
Tumwater, WA 98501
Phone: (253) 254-3190/ Fax: (360) 664-8451
**rcsregion3email@dshs.wa.gov**

**Appeal Rights:**

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

**The written request must be received by the 10th working day from receipt of this letter.**

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

You can make an IDR request and find directions on the IDR web page at: http://www.dshs.wa.gov/altsa/idr.

Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

**The written request must be received within twenty-eight (28) calendar days of receipt of this letter.**

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

**Payment:**

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **$3,800.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check,** to:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, WA 98507-9501
(360) 664-5919 / FAX: (360) 664-8401
OFRMMISVendor@dshs.wa.gov

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

**NOTICE:** State and federal law provide protections to defendants who are in military service, and to their dependents. Dependents of a service member are the service member's spouse, the service member's minor child, or and individual for whom the service member provided more than one-half of the individual's support for one hundred eight days immediately preceding an application for relief.

One protection provided is the protection against the entry of a default judgment in certain circumstances. This notice pertains only to a defendant who is a dependent of a member of the National Guard or a military reserve component under a call to active service, or a National Guard member under a call to service authorized by the governor of the state of Washington, for a period of more than thirty consecutive days. Other defendants in military service also have protections against default judgments not covered by this notice. If you are the dependent of a member of the national guard or a military reserve component under a call to active service, or a national guard member under a call to service authorized by the governor of the state of Washington, for a period of more than thirty consecutive days, you should notify the Department in writing of your status as such within twenty days of the receipt of this notice. If you fail to do so, then a court or an administrative tribunal may presume that you are not a dependent of an active duty member of the national guard or reserves, or a national guard member under a call to service authorized by the governor of the state of Washington, and proceed with the entry of an order of default and/or a default judgment without further proof of your status. Your response to the Department about your status does not constitute an appearance for jurisdictional purposes in any pending litigation nor a waiver of your rights.

If you have any questions, please contact Cory Cisneros, Field Manager, at (253) 254-3190.

Sincerely,

AlfredoBrown

for

Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit E
RCS Regional Administrator, Region 3
HCS Regional Administrator, Region 3
DDA Regional Administrator, Region 3
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
HP