STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

OAK HARBOR RETIREMENT COMMUNITY LLC
REGENCY ON WHIDBEY
1040 SW KIMBALL DRIVE
OAK HARBOR, WA 98277

RE: REGENCY ON WHIDBEY License # 1739

Dear Administrator:

This letter addresses Compliance Determination(s) 82259 (Completion Date 08/14/2026) and 79166 (Completion Date 06/25/2026).

The Department completed a follow-up inspection of your Assisted Living Facility on 08/14/2026 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2484-1, WAC 388-78A-2484-2, WAC 388-78A-2484, WAC 388-78A-2474-2-d, WAC 388-78A-2474-2-e, WAC 388-78A-2474-4, WAC 388-78A-2471-4

The Department staff who did the on-site verification:
Melissa Phillips, Long Term Care Surveyor
Cristina Gonzalez, Nursing Consultant Institutional

If you have any questions, please contact me at (253)312-1446.

Sincerely,

Jamie Singer

Jamie Singer, Field Manager
Region 2, Unit J
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.

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You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for the unannounced on-site full inspection on 06/16/2026, 06/17/2026 and 06/18/2026 of:
REGENCY ON WHIDBEY
1040 SW KIMBALL DRIVE
OAK HARBOR, WA 98277

The following sample was selected for review during the unannounced on-site visit: 9 of 70 current residents and 0 former residents.

The department staff that inspected the Assisted Living Facility:

Cristina Gonzalez, Nursing Consultant Institutional
Melissa Phillips, Long Term Care Surveyor

From:
DSHS, Home and Community Living Administration
Residential Care Services, Region 2 , Unit J
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

This document was prepared by Residential Care Services for the Locator website.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jamie Singer
Residential Care Services

7/8/2026
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Wilma Jo Flaherty
Administrator (or Representative)

07-10-26
Date

07-10-26

WAC 388-78A-2484 Tuberculosis Two step skin testing. Unless the staff person meets the requirement for having no skin testing or only one test, the assisted living facility choosing to do skin testing, must ensure that each staff person has the following two-step skin testing:

(1) An initial skin test within three days of employment, and

(2) A second test done one to three weeks after the first test.

This requirement was not met as evidenced by:

Based on interview and record review, the Assisted Living Facility (ALF) failed to ensure a system was in place to initiate and complete screening for tuberculosis (TB) (a contagious infection that is spread through bacteria in the air and primarily affects the lungs) for 3 of 3 staff members (Staff B, C, and D). This placed residents at risk of exposure to a communicable disease.

Findings included...

Record review of employee files showed the ALF hired Staff B, Caregiver, on 04/01/2026. Staff B's record showed TB testing was initiated on 04/23/2026, 22 days after their hire date.

Record review of employee files showed the ALF hired Staff C, Caregiver, on 02/04/2026. Staff C's record showed TB testing was initiated on 02/04/2026 and read on 02/06/2026. The second test was initiated on 03/06/2026, four weeks after the first step was read.

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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services | Date

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Administrator (or Representative) | Date

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Findings included…

Record review of employee files showed the ALF hired Staff B, Caregiver, on 04/01/2026. Staff B's record showed TB testing was initiated on 04/23/2026, 22 days after their hire date.

Record review of employee files showed the ALF hired Staff C, Caregiver, on 02/04/2026. Staff C's record showed TB testing was initiated on 02/04/2026 and read on 02/06/2026. The second test was initiated on 03/06/2026, four weeks after the first step was read.

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Statement of Deficiencies	License # 1739	Compliance Determination # 79166
Plan of Correction	REGENCY ON WHIDBEY	Completion Date
Page 3 of 9	Licensee: OAK HARBOR RETIREMENT COMMUNITY LLC	06/25/2026

Record review of employee files showed the ALF hired Staff D, Caregiver, on 01/21/2026. Staff D's record showed TB testing was initiated on 04/20/2026, 89 days after their hire date.

In an interview, on 09/19/2026 at 09:46 AM, Staff A, Executive Director, acknowledged that TB testing for Staff B, C, and D did not meet the required timelines.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, REGENCY ON WHIDBEY is or will be in compliance with this law and / or regulation on (Date) 07-31-26

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Wilma Jo Flaherty
Administrator (or Representative)

07-10-26
Date

07-10-26

WAC 388-78A-2474 Training and home care aide certification requirements.

(2) The assisted living facility must ensure all assisted living facility administrators, or their designees, and caregivers hired on or after January 7, 2012 meet the long-term care worker training requirements of chapter 388-112A WAC, including but not limited to:

(d) Cardiopulmonary resuscitation and first aid; and

(e) Continuing education.

(4) The assisted living facility must ensure all persons listed in subsection (2) of this section, obtain the home-care aide certification.

This requirement was not met as evidenced by:

Based on interview and record review, the Assisted Living Facility (ALF) failed to ensure 4 of 5 staff members (Staff B, C, E and F) met the long-term care workers training requirements under Washington Administrative Code (WAC) 388-112A. This placed residents in the ALF at risk of not receiving proper care and services from staff members and potentially compromised the residents' health conditions.

Findings included:

NOTE: Washington Administrative Code (WAC) 388-78A-2450 Staff. (3) The assisted

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Record review of employee files showed the ALF hired Staff D, Caregiver, on 01/21/2026. Staff D's record showed TB testing was initiated on 04/20/2026, 89 days after their hire date.

In an interview, on 06/18/2026 at 09:46 AM, Staff A, Executive Director, acknowledged that TB testing for Staff B, C, and D did not meet the required timelines.

Plan/Attestation Statement

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Administrator (or Representative) Date

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Based on interview and record review, the Assisted Living Facility (ALF) failed to ensure 4 of 5 staff members (Staff B, C, E and F) met the long-term care workers training requirements under Washington Administrative Code (WAC) 388-112A. This placed residents in the ALF at risk of not receiving proper care and services from staff members and potentially compromised the residents' health conditions.

Findings included….

NOTE: Washington Administrative Code (WAC) 388-78A-2450 Staff. (3) The assisted

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living facility must: (d) Maintain the following documentation on the assisted living facility premises, during employment, and at least two years following termination of employment: (i) Staff orientation and training or certification pertinent to duties, including, but not limited to: (A) Training required by chapter 388-112A WAC; (C) Cardiopulmonary resuscitation; (D) First aid;

CARDIOPULMONARY RESUSCITATION (CPR) AND FIRST AID CARD

NOTE: WAC 388-112A-0720 What are the CPR and first-aid training requirements? (2) Assisted living facilities. (a) Assisted living facility administrators who provide direct care and long-term care workers must have and maintain a valid CPR and first-aid card or certificate within thirty days of their date of hire.

Record review of employee files showed the ALF hired Staff B, Caregiver, on 04/01/2026. Staff B's record showed Staff B completed CPR and first aid training on 05/16/2026, 45 days after their date of hire.

Record review of employee files showed the ALF hired Staff D, Caregiver, on 01/21/2026. Staff D's record showed Staff D completed CPR and first aid training on 05/16/2026, 115 days after their date of hire.

In an interview, on 06/17/2026 at 4:06 PM, Staff A, Executive Director, stated that Staff B and D did not complete CPR and first aid training within 30 days of hire and that they did not have any prior CPR and first aid training.

12 HOURS CONTINUING EDUCATION (CE)

NOTE: WAC 388-112A-0611 Who is an assisted living facility is required to complete continuing education training each year, how many hours of continuing education are required, and when must they be completed? (1) The continuing education training requirements that apply to certain individuals working in assisted living facilities are described in this section. (a) The following long-term care workers must complete 12 hours of continuing education by their birthday each year: (i) A certified home care aide (HCA).

Record review of employee files showed that the ALF hired Staff F, Caregiver, on 06/02/2021. Staff F had no record of any completed CE in the time period between their birthday in 2024 and their birthday in 2025.

In an interview, on 06/17/2026 at 2:38 PM, Staff A stated that Staff F did not have any CE for the year requested.

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Statement of Deficiencies	License #: 1739	Compliance Determination #: 79165
Plan of Correction	REGENCY ON WHIDBEY	Completion Date
Page 5 of 6	Licensee: OAK HARBOR RETIREMENT COMMUNITY LLC	06/25/2026

HOME CARE AIDE (HCA) CERTIFICATION

NOTE: WAC 388-112A-0105 Who is required to obtain home care aide certification and by when? (1) All long-term care workers must obtain home care aide certification as provided in chapter 246-980 WAC.

NOTE: WAC 246-980-030 Working while obtaining certification as a home care aide. (1) A long-term care worker may provide care before receiving certification as a home care aide if all the following conditions are met: (2) A long-term care worker is no longer eligible to provide care without a credential under the following circumstances: (b) The long-term care worker has not obtained their certification within 385 calendar days from their date of hire, or 425 calendar days if granted a provisional certificate under RCW 18.88B.035. These timelines go into effect August 25, 2025, through December 31, 2027. These timelines apply to a pending applicant or a new applicant who has submitted an original application for certification as a home care aide by December 31, 2027.

Record review of employee files showed the ALF hired Staff E on 06/28/2022. Staff E's record showed Staff E obtained their HCA certification on 05/28/2026, 1430 days after their date of hire.

In an interview, on 06/16/2026 at 4:57 PM, Staff A verified that Staff E had been working without a credential until May 2026 when Staff A had realized Staff E never obtained their certification after their schooling.

Plan/Attestation Statement

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Wilma Jo Flaherty — Administrator (or Representative)

07-10-26 — Date

07-10-26

WAC 388-78A-2471 Background check Confidentiality Use restricted Retention. The assisted living facility must ensure that all disclosure statements, background authorization forms, background check results and related information are:

(4) Retained and available for department review during the individual's employment or association with a facility and for at least two years after termination of the employment.

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Record review of employee files showed the ALF hired Staff E on 06/28/2022. Staff E's record showed Staff E obtained their HCA certification on 05/28/2026, 1430 days after their date of hire.

In an interview, on 06/18/2026 at 4:57 PM, Staff A verified that Staff E had been working without a credential until May 2026 when Staff A had realized Staff E never obtained their certification after their schooling.

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or association.

This requirement was not met as evidenced by:

Based on interview and record review, the Assisted Living Facility (ALF) failed to maintain records of background authorization forms for 1 of 1 staff members (Staff D). This failure resulted in the ALF not being able to demonstrate compliance with required background check timelines and placed residents in the ALF at risk receiving care and services from staff whose criminal background history was unknown.

Findings included:

NOTE: Washington Administrative Code (WAC) 388-78A-2468 Background checks—Employment—Conditional hire—Pending results of Washington state name and date of birth background check. The assisted living facility may conditionally hire an administrator, caregiver, or staff person directly or by contract, pending the result of the Washington state name and date of birth background check, provided that the assisted living facility: (1) Submits the background authorization form for the person to the department no later than one business day after he or she starts working.

Record review of employee files showed the ALF hired Staff D, Caregiver, on 01/26/2026. Staff D's record did not have any documentation to show a background check authorization was completed and submitted within one business day after their date of hire.

In an interview, on 06/18/2026 at 11:25 AM, Staff G, Business Office Manager, stated they were unable to find a completed background authorization form for Staff D and were unsure when it was completed.

Plan/Attestation Statement

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Record review of employee files showed the ALF hired Staff D, Caregiver, on 01/26/2026. Staff D's record did not have any documentation to show a background check authorization was completed and submitted within one business day after their date of hire.

In an interview, on 06/18/2026 at 11:25 AM, Staff G, Business Office Manager, stated they were unable to find a completed background authorization form for Staff D and were unsure when it was completed.

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