



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

03/29/2024
(email)

Vicki Holgate- Administrator
The Cottages at Mill Creek
13200 10th Drive SE
Mill Creek, WA 98012
Email: vickie@carepartnersliving.com

IDR RESULTS

ALF #1977

Dear Provider:

Thank you for participating in the Informal Dispute Resolution (IDR) process. During the IDR we addressed your dispute(s) identified in your IDR Request in response to the Statement of Deficiencies (SOD) report dated December 21, 2023 . As discussed during the IDR, the following information was considered:

- All materials presented by the Assisted Living Facility ;
- All oral statements and explanations offered by the Assisted Living Facility;
- Records gathered by the Residential Care Services (RCS) regional staff.

After careful review and consideration, I have decided not to make any changes to SOD report dated December 21, 2023 .

Next Steps:

- If you have not done so already, begin the process of correcting the disputed deficiency immediately.
- Contact the local field manager if you need clarification related to the SOD report.
- Within 10 calendar days after you receive this letter, complete, and return the "Plan/Attestation Statement" for the disputed deficiency.
 - For each disputed deficiency, indicate the date you have or will have corrected each on.

- Next to each disputed deficiency, sign and date certifying that you have or will correct each disputed deficiency.
- Mail the "Plan/Attestation Statement" with original signature to:

Kimberley Ripley, FM
Residential Care Services
Region 2, Unit A
3906- 172nd St NE, Suite #100
Fax: (360) 651-6940

- You must complete corrections within 45 days or less if directed by the department after review of your proposed correction dates.
- Have your plan approved by the Department.

If you have any questions, please contact me at Staci.Dilg@dshs.wa.gov

Sincerely,



Staci Dilg
IDR Program Manager
Residential Care Services

cc: Regional Administrator, Region 2
Field Service Administrator, Region 2
Field Manager, Region 2, Unit A
Regional and State Long Term Care Ombuds
IDR File