STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
Residential Care Services • RCSIDR@dshs.wa.gov

August 27, 2026
(email)

Administrator
Regency Pullman
1285 SW Center St
Pullman, WA 99163

**TRADITIONAL IDR SCHEDULING LETTER**
**DOCUMENTATION REVIEW ONLY-NO MEETING**

License #2060

Dear Administrator:

This letter will confirm your request for a document review Informal Dispute Resolution (IDR) regarding the Statement of Deficiencies (SOD) dated August 10, 2026.

Scotti Bower, will conduct a review of your supporting documentation only **(no meeting)** on September 10, 2026.

**If you have not already done so, please submit relevant documentation at least one week prior to the IDR review date to RCSIDR@dshs.wa.gov or FAX them 360-725-3225.**

You indicated you are disputing the following citation(s):

WAC 388-78A-2040

Please e-mail me at RCSIDR@dshs.wa.gov if you have any questions regarding the IDR process.

Sincerely,

*Kim Friesz*

Kim Friesz
Administrative Assistant 3

Enclosure

cc: Regional Administrator-Region 1
Field Manager-Region 1 Unit B
State and Regional Long Term Care Ombuds
Field File
Central File
IDR File