STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Madrona Assisted Living, LLC

Madrona Assisted Living, LLC
8800 Madison Ave N
Bainbridge Island, WA 98110

RE: Madrona Assisted Living, LLC License # 2210

Dear Administrator:

This letter addresses Compliance Determination(s) 78382 (Completion Date 06/02/2026) and 72738 (Completion Date 04/08/2026).

The Department completed a follow-up inspection of your Assisted Living Facility on 06/02/2026 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2310-2, WAC 388-78A-2310-2-f

The Department staff who did the on-site verification:
Shelley Neeleman, ALF Complaint Investigator

If you have any questions, please contact me at (253)442-3013.

Sincerely,

Laurie Anderson

Laurie Anderson, Community Field Manager
Region 3, Unit D
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.

Residential Care Services
Investigation Summary Report

Provider/Facility: Madrona Assisted Living, LLC
Provider Type: Assisted Living Facility
License/Cert.#: 2210
Intake ID: 211445
Compliance Determination #: 72738
Region/Unit #: RCS Region 3 / Unit D
Investigator: Shelley Neeleman
Investigation Date(s): 02/10/2026 through 04/08/2026
Complainant Contact Date(s):

Allegation(s):

Unqualified Personnel:
1) The facility did not provide nurse delegation services to residents in their Memory Care Unit.
2) The facility used “Med Techs” to administer medications without properly being delegated by an RN.
3) The facility was told that nurse delegation was not required for their memory care unit.

Investigation Methods:

Sample:	Total residents: 53 Resident sample size: 4 Closed records sample size:
Observations:	General environment Residents Resident Rooms Staff Staffing levels Resident to Resident interactions Staff to Resident interactions
Interviews:	Staff Residents
Record Reviews:	Resident Characteristic Roster Face Sheets Service Plans Progress Notes Incident reports Facility Nurse Delegation list Bainbridge Senior Living Nurse Delegation Policy and Procedure (no date provided) Nurse Delegation: Consent for Delegation Process documents Nurse Delegation: Nursing Visit documents Nurse Delegation: Instruction for Nursing Task documents

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Investigation Summary:

1) Based on interviews and record review, nine of the thirteen residents received nurse delegation services who resided in the facility's Memory Care Unit (MCU).
Unable to substantiate the allegation or identify failed practice.
2) The Resident Care Coordinator (RCC) stated that Resident 1, Resident 2, Resident 3 and Resident 4 were unable to self-administer their medications and did not receive nurse delegation services.
A Medication Technician stated that Resident 1, Resident 2, Resident 3 and Resident 4 were unable to self-administer their medications, and their medications needed to be placed on a spoon and put into their mouths. Medication Technician stated that Residents 1, Resident 2, Resident 3 and Resident 4 cannot self-administer their medications because they either had paralysis, they did not know what to do with the spoon, or they lacked coordination and spilled the medication.

Based on observations, interviews and record review, four residents' records were reviewed and found to be unable to consistently self-administer their medications. None of the four residents received nurse delegation services.
The facility failed to meet the regulatory requirements outlined in WAC 388-78A-2310(2)(f) – Intermittent nursing services. Citation issued.

3) Based on interviews and record review, there were nine residents residing in the MCU who were appropriately receiving nurse delegation services. There was no indication that facility staff received misinformation related to nurse delegation services.
Unable to substantiate the allegation or identify failed practice on the part of the facility.

Conclusion / Action:

- [x] Failed Provider Practice Identified / Citation(s) Written
- [ ] Failed Provider Practice Not Identified / No Citation Written
- [ ] N/A

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Statement of Deficiencies	License #: 2210	Compliance Determination #72738
Plan of Correction	Madrona Assisted Living, LLC	Completion Date
Page 1 of 4	Licensee: Madrona Assisted Living, LLC	04/08/2026

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 02/10/2026 and 04/08/2026 of:

Madrona Assisted Living, LLC
8800 Madison Ave N
Bainbridge Island, WA 98110

This document references the following complaint number(s): 211445

The following sample was selected for review during the unannounced on-site visit: 4 of 53 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Shelley Neeleman, ALF Complaint Investigator

From:
DSHS, Home and Community Living Administration
Residential Care Services, Region 3 , Unit D
PO Box 99250
Lakewood, WA 98496

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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Laurie Anderson
Residential Care Services

04/14/2026
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

5/1/2026
Date

WAC 388-78A-2310 Intermittent nursing services.

(2) The assisted living facility may choose to provide any of the following intermittent nursing services through appropriately licensed and credentialed staff; however, the facility may or may not need to provide additional intermittent nursing services to comply with the reasonable accommodation requirements in federal or state law:

(f) Nurse delegation consistent with chapter 18.79 RCW.

This requirement was not met as evidenced by:

Based on interview and record review, the Assisted Living Facility (ALF) failed to ensure 4 of 4 sampled residents (Resident 1 [R1], Resident 2 [R2], Resident 3 [R3], and Resident 4 [R4]) received medication administration assistance from delegated staff. This failure placed R1, R2, R3, and R4 at risk of receiving care and services from untrained staff.

Findings included...

Review of RCW 18.79.260(3)(a)(i)(ii)(iii)(iv) Registered nurse—Activities allowed—Delegation of tasks, (Effective until June 30, 2027.), showed "... (3) A registered nurse may delegate tasks of nursing care to other individuals where the registered nurse determines that it is in the best interest of the patient. (a) The delegating nurse shall: (i) Determine the competency of the individual to perform the tasks; (ii) Evaluate the appropriateness of the delegation; (iii) Supervise the actions of the person performing the delegated task; and (iv) Delegate only those tasks that are within the registered nurse's scope of practice... ."

Review of WAC 246-945-714(1)(d) Medication assistance by nonpractitioners, showed "(1) An individual may receive medication assistance from nonpractitioners. Medication assistance only includes: (d) Using an enabler, except if a nonpractitioner uses the individual's hand as an enabler, the nonpractitioner may only steady or guide an

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individual's hand while the individual administers a medication to themselves and may not engage in "hand-over-hand" administration... ."

Review of WAC 246-945-718(3) Medication assistance—Restrictions, showed "....(3) If an individual is not able to administer a medication to themselves independently or with assistance, then the medication must be administered to the individual by a person legally authorized to do so."

Record review of the facility's undated policy titled, "Bainbridge Senior Living Nurse Delegation Policy and Procedure", showed that the facility shall adhere to the Department of Health Nurse Delegation Law. Procedures are developed and designed to meet state requirements and are to be individualized to the resident requiring/requesting assistance. These Job Tasks/Procedures are written to meet Best Practices and industry Standards of Care. These direction/instructions are then to be individualized based on physician orders, resident needs and preferences.

Record review of R2's undated "Needs and Services Plan" showed that R2 required significant (total) medication assistance by Med Tech.

Record review of R4's undated "Needs and Services Plan" showed that R4 required significant (total) medication assistance by Med Tech.

Record review of the facility's nurse delegation records showed no documentation that any staff were delegated to provide medication administration for R1, R2, R3, and R4.

During an interview on 03/23/2026 at 3:52 p.m., Staff A, Resident Care Coordinator, stated that R1, R2, R3, and R4 cannot self-administer their medications. Staff A stated that R1, R2, R3, and R4 are not receiving nurse delegation services.

During an interview on 04/02/2026 at 4:15 p.m., Staff B, Medication Technician, stated that R1, R2, R3, and R4 were unable to self-administer their medications, and their medications need to be placed on a spoon and put into their mouths. Staff B stated that R1, R2, R3, and R4 cannot self-administer their medications because they either have paralysis (loss of the ability to move a part of the body), they do not know what to do with the spoon, or they lack coordination and will spill the medication.

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Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Madrona Assisted Living, LLC is or will be in compliance with this law and / or regulation on (Date) 5/15/26.

IDR filed
Closed

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative) — Date: 5/1/2026

Have filed IDR

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