STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

CBL RETIREMENT LLC
CHATEAU AT BOTHELL LANDING RETIREMENT COMMUNITY
17543 102ND AVENUE NE
BOTHELL, WA 98011

RE: CHATEAU AT BOTHELL LANDING RETIREMENT COMMUNITY License # 2228

Dear Administrator:

This letter addresses Compliance Determination(s) 82138 (Completion Date 08/13/2026) and 78741 (Completion Date 06/16/2026).

The Department completed a follow-up inspection of your Assisted Living Facility on 08/13/2026 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2210-2, WAC 388-78A-2210-2-a

The Department staff who did the on-site verification:
Deborah Corlis, Complaint Investigator

If you have any questions, please contact me at (206)305-3489.

Sincerely,

Jim Sherman

James Sherman, Field Manager
Region 2, Unit D
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.

Residential Care Services
Investigation Summary Report

Provider/Facility: CHATEAU AT BOTHELL LANDING RETIREMENT COMMUNITY

Provider Type: Assisted Living Facility

License/Cert.#: 2228

Intake ID: 225135

Region/Unit #: RCS Region 2 / Unit D

Compliance Determination #: 78741

Investigator: Deborah Corlis

Investigation Date(s): 06/09/2026 through 06/16/2026

Complainant Contact Date(s): 06/16/2026

Allegation(s):

Medication error.

Investigation Methods:

Sample:	Total residents: 105 Resident sample size: 3 Closed records sample size: 0
Observations:	Facility environment, common areas, residents engaged in exercise, resident and staff interactions, Named Resident (NR), resident apartment.
Interviews:	Reporter, Assistant Executive Director, Health Services Director, Nurse Manager, NR, Guardian, Medication Technician.
Record Reviews:	Characteristic Roster, face sheets, individual service plan, electronic medication administration records, progress notes, staff training records, Abuse and Neglect Policy, Medication Policy and Procedures.

Investigation Summary:

Failed practice identified. The Assisted Living Facility failed to ensure NR received medication as prescribed, when medication was missing in the electronic medication administration record for an unknown reason, causing medication errors. See statement of deficiencies.

Conclusion / Action:

- [x] Failed Provider Practice Identified / Citation(s) Written
- [ ] Failed Provider Practice Not Identified / No Citation Written
- [ ] N/A

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HOME AND COMMUNITY LIVING ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 06/09/2026 of:

CHATEAU AT BOTHELL LANDING RETIREMENT COMMUNITY
17543 102ND AVENUE NE
BOTHELL, WA 98011

This document references the following complaint number(s): 225135

The following sample was selected for review during the unannounced on-site visit: 3 of 105 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Deborah Corlis, Complaint Investigator

From:
DSHS, Home and Community Living Administration
Residential Care Services, Region 2 , Unit D
20425 72nd Avenue S, Suite 400
Kent, WA 98032

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Statement of Deficiencies License #: 2228 Compliance Determination # 78741
Plan of Correction CHATEAU AT BOTHELL LANDING RETIREMENT COMMUNITY Completion Date
Page 2 of 3 Licensee: CBL RETIREMENT LLC 06/16/2026

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jim Sherman
Residential Care Services

06-17-2026
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

6/23/2026
Date

WAC 388-78A-2210 Medication services.

(2) The assisted living facility must ensure the following residents receive their medications as prescribed, except as provided for in WAC 388-78A-2230 and 388-78A-2250 :

(a) Each resident who requires medication assistance and his or her negotiated service agreement indicates the assisted living facility will provide medication assistance; and

This requirement was not met as evidenced by:

This requirement was not met as evidenced by:

Based on interview and record review the facility failed to ensure 1 of 3 sample residents (Resident 1) received medication as prescribed. This failure resulted in medication errors.

Findings included...

Record review of Resident 1's Individual Service Plan dated 10/29/2025 showed medication staff will assist to administer medications to the resident as ordered.

Record review of Resident 1's Electronic Medication Administration Record (eMAR) dated April 2026 showed that the facility admitted Resident 1 on [redacted]/2018 with a diagnosis of [redacted]. The eMAR showed Resident 1 was prescribed two medications for their treatment of bipolar. The eMAR further showed one of the two medications was not given for three days at the end of the month causing three missed dosages.

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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services | Date

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Record review of Resident 1's Electronic Medication Administration Record (eMAR) dated May 2026 showed one of the two medications to treat bipolar was not given from 05/07/2026 until 05/20/2026 when new orders were obtained and reentered back into the electronic medication system.

During an interview on 06/09/2026 at 10:00 AM, Staff A, Health Services Director, stated that they were aware the medication had been missed for fourteen days.

During an interview on 06/09/2026 at 10:16 AM, Staff B, Nurse Manager stated that they became aware of the missing medication in the electronic system on 05/01/2026, contacted the pharmacy and had the medication entered back into the electronic system. Same medication for unknown reasons was deleted from the electronic system on 05/07/2026 and was not re-entered into the system until Staff B became aware on 05/20/2026, resulting in fourteen missed dosages.

During an interview on 06/12/2026 at 2:38 PM, Staff C, Medication Technician, stated that they administer medications according to the electronic system with no other form of communication when changes occur.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, CHATEAU AT BOTHELL LANDING RETIREMENT COMMUNITY is or will be in compliance with this law and / or regulation on (Date) 7/31/2026 .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative) 6/23/2026 Date

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

_____ _____

Administrator (or Representative) Date

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