



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Ave Ste 200, Vancouver, WA 98684

EMERITUS CORPORATION
Brookdale Olympia East
616 LILLY RD NE
OLYMPIA, WA 98506

RE: Brookdale Olympia East License # 2275

Dear Administrator:

This letter addresses Compliance Determination(s) 36483 (Completion Date 02/07/2024) and 33543 (Completion Date 12/26/2023).

The Department completed a follow-up inspection of your Assisted Living Facility on 02/07/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2260-2-d

The Department staff who did the on-site verification:
Pamela Horlick, NCI RN Complaint Investigator

If you have any questions, please contact me at (253)254-3190.

Sincerely,

Cory Cisneros

Cory Cisneros, Field Manager
Region 3, Unit E
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Brookdale Olympia East **Provider Type:** Assisted Living Facility
License/Cert.#: 2275
Compliance Determination #: 33543 **Intake ID:** 109324
Investigator: Pamela Horlick **Region/Unit #:** RCS Region 3 / Unit E
Investigation Date(s): 12/06/2023 through 12/26/2023
Complainant Contact Date(s):

Allegation(s):

Quality of Care/Treatment: While on site investigating another report, it was discovered that a medication cart was unlocked and accessible to others while unattended.

Investigation Methods:

Sample:	Total residents: 63 Resident sample size: 6 Closed records sample size: 0
Observations:	Residents Activities Dining Resident rooms Staff to resident interactions Resident to resident interactions Medication administration
Interviews:	Nursing staff Residents Family members Housekeeping staff Kitchen staff Administrator
Record Reviews:	State reporting log Facility policies Medication Room and Medication Cart Audit for Training

Investigation Summary:

Quality of Care/Treatment: Facility failed to protect residents by leaving a medication cart unlocked and accessible to residents, visitors, and other staff while unattended by designated staff. Failed practice identified.

Conclusion / Action:

☒ Failed Provider Practice Identified / Citation(s) Written

- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 2275	Compliance Determination # 33543
Plan of Correction	Brookdale Olympia East	Completion Date
Page 1 of 3	Licensee: EMERITUS CORPORATION	12/26/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 12/08/2023 and 12/06/2023 of:

Brookdale Olympia East
 616 LILLY RD NE
 OLYMPIA, WA 98506

This document references the following complaint number(s): 105621, 109324

The following sample was selected for review during the unannounced on-site visit: 6 of 63 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Pamela Horlick, NCI RN Complaint Investigator

From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 3, Unit E
 800 NE 136th Ave Ste 200
 Vancouver, WA 98684

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Mary Lee
 Residential Care Services

12/28/2023

 Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Statement of Deficiencies

License #: 2275

Compliance Determination #33543

Plan of Correction

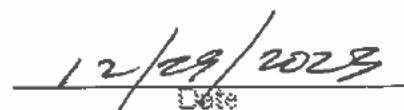
Brookdale Olympia East

Completion Date

Page 2 of 3

Licensee: EMERITUS CORPORATION

12/26/2023


Administrator (or Representative)
Date**WAC 388-78A-2260 Storing, securing, and accounting for medications.**

(2) The assisted living facility must ensure all medications under the assisted living facility's control are properly stored:

(d) In a locked compartment that is accessible only to designated responsible staff persons, and

This requirement was not met as evidenced by:

Based on observation, interview and record review, the facility failed to ensure the medication cart for 1 of 2 carts observed was locked to ensure that resident medications were secured and only accessible to designated staff persons. This failure placed 63 of 63 residents at risk for ingestion of potentially harmful medications and the medication cart was at risk to be accessed by unauthorized personnel.

Findings included...

Review of the facility's policy, "Medication and Treatment-General Guidelines for Medication Administration/Assistance," last revised on 10/2023, stated, "Medication carts/Treatment carts and medications or treatments should be locked when unattended and are discreetly located when in public areas."

On 11/30/2023 at 10:47AM, an unattended medication cart was observed in a hallway on the first floor outside of room 115. The cart was observed to be unlocked, the drawers were able to be opened and resident medications were accessible to anyone who opened the cart. Inside the drawers were vitamins, blood pressure medications, anti-depressant medications, blood thinning medications and pain medications observed by department investigator.

During an interview with Medication Technician (Med Tech, Staff B), on 11/30/2023 at 10:48AM, when Staff B came around the corner toward the medication cart they stated, "I thought I locked the cart." When asked, when are you supposed to lock your cart, Staff B stated, "when I leave it." Staff B stated that they were away from the unlocked cart for 5 minutes. When asked if anyone told them that they are supposed to lock the cart, Staff B stated she was trained that it needs to be locked when they are away [from the cart]. They stated it was a mistake and they should have locked it.

During an interview with Med Tech (Staff C) on 11/30/2023 at 11:22AM, they stated they lock the medication cart every time they are away from it.

Statement of Deficiencies	License #: 2275	Compliance Determination # 33543
Plan of Correction	Brookdale Olympia East	Completion Date
Page 3 of 3	Licensee: EMERITUS CORPORATION	12/26/2023

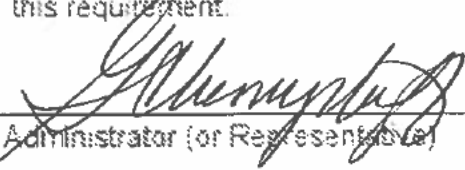
During an interview with Med Tech (Staff D) on 11/30/23 at 11:52AM, they stated they lock the cart before they leave it unattended. Staff D stated they always lock it when they step away from it. They stated that they have been trained to lock it when they step away.

During an interview with Executive Director (Staff A) on 11/30/2023 at 1:43PM, when asked what the med techs are trained to do when they step away from the medication cart, Staff A stated, they should lock the cart and check it to confirm its locked before stepping away.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Brookdale Olympia East is or will be in compliance with this law and / or regulation on (Date) 01/05/2024

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Administrator (or Representative)

12/29/2023

Date