STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Cascade Living Group - Mt Glen, LLC
Mountain Glen Retirement Community
1810 E Division St
Mount Vernon, WA 98274-4633

RE: Mountain Glen Retirement Community License # 2328

Dear Administrator:

This letter addresses Compliance Determination(s) 80434 (Completion Date 07/14/2026) and 77509 (Completion Date 05/19/2026).

The Department completed a follow-up inspection of your Assisted Living Facility on 07/14/2026 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2305-1

The Department staff who did the on-site verification:
Allison Nunn, Long Term Care Surveyor
Karen Glover, Nursing Consultant Institutional

If you have any questions, please contact me at (253)312-1446.

Sincerely,

Jamie Singer

Jamie Singer, Field Manager
Region 2, Unit J
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.

STATE OF WASHINGTON

DEPARTMENT OF SOCIAL AND HEALTH SERVICES

HOME AND COMMUNITY LIVING ADMINISTRATION

20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site follow-up on 05/19/2026 of:

Mountain Glen Retirement Community
1810 E Division St
Mount Vernon, WA 98274-4633

This document references the following SOD dated: 05/19/2026

The following sample was selected for review during the unannounced on-site visit: 0 of 62 current residents and 0 former residents.

The department staff that inspected the Assisted Living Facility:

Allison Nunn, Long Term Care Surveyor
Karen Glover, Nursing Consultant Institutional

From:
DSHS, Home and Community Living Administration
Residential Care Services, Region 2 , Unit J
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2328	Compliance Determination # 77509
Plan of Correction	Mountain Glen Retirement Community	Completion Date
Page 2 of 3	Licensee: Cascade Living Group - Mt Glen, LLC	05/19/2026

As a result of the on-site visit(s) the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jamie Singer
Residential Care Services

06/02/2026
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Molly Clark (RED)
Administrator (or Representative)

6/11/26
Date

WAC 388-78A-2305 Food sanitation. The assisted living facility must:

(1) Manage food, and maintain any on-site food service facilities in compliance with chapter 246-215 WAC, Food service;

This requirement was not met as evidenced by:

Based on observation and interview, the Assisted Living Facility (ALF) failed to keep 1 of 1 kitchen (main kitchen) clean and food labeled and dated appropriately. These failures resulted in an unsanitary kitchen environment and placed all residents at risk of a food borne illness.

Findings included...

NOTE: Washington Administrative Code (WAC) 246-215-03526 Temperature and time control—Ready-to-eat, time/temperature control for safety food, date marking (Food and Drug Administration ((FDA)) Food Code 3-501.17). (2) Except as specified in subsections (5) through (7) of this section, refrigerated, ready-to-eat, time/temperature control for safety food prepared and packaged by a food processing plant must be clearly marked, at the time the original container is opened in a food establishment and if the food is held for more than twenty-four hours, to indicate the date or day by which the food must be consumed on the premises, sold, or discarded, based on the temperature and time requirements specified in subsection (1) of this section and: (4) a date marking system that meets the criteria stated in subsections (1) and (2) of this section may include: (c) marking the date or day the original container is opened in a food establishment, with a procedure to discard the food on or before the last date or day by which the food must be consumed on the premises, sold, or discarded as specified under subsection (2) of this section; or

The following was observed during a kitchen inspection on 05/19/2026:

This document was prepared by Residential Care Services for the Locator website.

As a result of the on-site visit(s) the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jamie Singer
Residential Care Services

06/02/2026
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

Date

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(1) Manage food, and maintain any on-site food service facilities in compliance with chapter 246-215 WAC, Food service;

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Based on observation and interview, the Assisted Living Facility (ALF) failed to keep 1 of 1 kitchen (main kitchen) clean and food labeled and dated appropriately. These failures resulted in an unsanitary kitchen environment and placed all residents at risk of a food borne illness.

Findings included...

NOTE: Washington Administrative Code (WAC) 246-215-03526 Temperature and time control—Ready-to-eat, time/temperature control for safety food, date marking (Food and Drug Administration ((FDA)) Food Code 3-501.17). (2) Except as specified in subsections (5) through (7) of this section, refrigerated, ready-to-eat, time/temperature control for safety food prepared and packaged by a food processing plant must be clearly marked, at the time the original container is opened in a food establishment and if the food is held for more than twenty-four hours, to indicate the date or day by which the food must be consumed on the premises, sold, or discarded, based on the temperature and time requirements specified in subsection (1) of this section and: (4) a date marking system that meets the criteria stated in subsections (1) and (2) of this section may include: (c) marking the date or day the original container is opened in a food establishment, with a procedure to discard the food on or before the last date or day by which the food must be consumed on the premises, sold, or discarded as specified under subsection (2) of this section; or

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Statement of Deficiencies	License #: 2328	Compliance Determination # 77509
Plan of Correction	Mountain Glen Retirement Community	Completion Date
Page 3 of 3	Licensee: Cascade Living Group - Mt Glen, LLC	05/19/2026

At 11:43 AM, the reach in freezer had an opened bag of frozen biscuits, an opened bag of flat bread pizza dough and a container of a green substance that were not labeled or dated.

At 11:46 AM, in the dry storage room, were uncooked bowtie noodles, food debris and pieces of cardboard under the metal racks.

In an interview, on 05/19/2026 at 11:48 AM, Staff G (Dining Services Director) stated that it was his responsibility to make sure the storage room was kept clean, Staff G stated that the floor was to be swept after every meal at 10 AM, 2 PM and 7 PM. Staff G stated he was also responsible for making sure everything was labeled and dated in the freezers and refrigerators.

This is an uncorrected deficiency previously cited on 03/31/2026.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Mountain Glen Retirement Community is or will be in compliance with this law and / or regulation on (Date) 06/19/2026

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative) 06/11/2026 Date

This document was prepared by Residential Care Services for the Locator website.

At 11:43 AM, the reach in freezer had an opened bag of frozen biscuits, an opened bag of flat bread pizza dough and a container of a green substance that were not labeled or dated.

At 11:46 AM, in the dry storage room, were uncooked bowtie noodles, food debris and pieces of cardboard under the metal racks.

In an interview, on 05/19/2026 at 11:48 AM, Staff G (Dining Services Director) stated that it was his responsibility to make sure the storage room was kept clean, Staff G stated that the floor was to be swept after every meal at 10 AM, 2 PM and 7 PM. Staff G stated he was also responsible for making sure everything was labeled and dated in the freezers and refrigerators.

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Plan/Attestation Statement

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative) Date

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STATE OF WASHINGTON

DEPARTMENT OF SOCIAL AND HEALTH SERVICES

HOME AND COMMUNITY LIVING ADMINISTRATION

20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for the unannounced on-site full inspection on 03/25/2026 and 03/27/2026 of:

Mountain Glen Retirement Community
1810 E Division St
Mount Vernon, WA 98274-4633

The following sample was selected for review during the unannounced on-site visit: 7 of 60 current residents and 0 former residents.

The department staff that inspected the Assisted Living Facility:

Karen Glover, Nursing Consultant Institutional
Allison Nunn, Long Term Care Surveyor

From:
DSHS, Home and Community Living Administration
Residential Care Services, Region 2 , Unit J
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

This document was prepared by Residential Care Services for the Locator website.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jamie Singer
Residential Care Services

4/13/2026
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

Date

WAC 388-78A-2474 Training and home care aide certification requirements.

(2) The assisted living facility must ensure all assisted living facility administrators, or their designees, and caregivers hired on or after January 7, 2012 meet the long-term care worker training requirements of chapter 388-112A WAC, including but not limited to:

(a) Orientation and safety;

(b) Basic;

(c) Specialty for dementia, mental illness and/or developmental disabilities when serving residents with any of those primary special needs;

(d) Cardiopulmonary resuscitation and first aid; and

This requirement was not met as evidenced by:

Based on record review and interview, the Assisted Living Facility (ALF) failed to ensure 2 of 6 staff (Staff C and D) met the long-term care worker training requirements under Washington Administrative Code (WAC) 388-112A. These failures resulted in Staff C and D not having the necessary training related to their job duties and expectations and placed 60 residents at risk of not receiving proper care and services from staff members.

Findings included...

Orientation and Safety training (ORSA)

NOTE: WAC 388-112A-0200(2)(a) showed all long-term care workers must complete two hours of long-term care worker orientation training before providing care to residents.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2328	Compliance Determination # 74913
Plan of Correction	Mountain Glen Retirement Community	Completion Date
Page 2 of 6	Licensee: Cascade Living Group - Mt Glen, LLC	05/31/2026

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jamie Singer
Residential Care Services

4/13/2026
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

04.15.2026
Date

WAC 388-78A-2474 Training and home care aide certification requirements.

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(a) Orientation and safety;

(b) Basic;

(c) Specialty for dementia, mental illness and/or developmental disabilities when serving residents with any of those primary special needs;

(d) Cardiopulmonary resuscitation and first aid; and

This requirement was not met as evidenced by:

Based on record review and interview, the Assisted Living Facility (ALF) failed to ensure 2 of 6 staff (Staff C and D) met the long-term care worker training requirements under Washington Administrative Code (WAC) 388-112A. These failures resulted in Staff C and D not having the necessary training related to their job duties and expectations and placed 60 residents at risk of not receiving proper care and services from staff members.

Findings included...

Orientation and Safety training (ORSA)

NOTE: WAC 388-112A-0200(2)(a) showed all long-term care workers must complete two hours of long-term care worker orientation training before providing care to residents.

This document was prepared by Residential Care Services for the Locator website.

NOTE: 388-112A-0220(1) showed all long-term care workers must complete three hours of safety training prior to providing care to a resident.

Record review showed the ALF hired Staff D (Care Associate) on 11/06/2025. Staff D's employee file had no documentation of completed ORSA training, 141 days after their date of hire.

Home Care Aide (HCA) Basic Training

NOTE: WAC 388-112A-0080 Who is required to complete the seventy-hour long-term care worker basic training and by when? The following individuals must complete the seventy-hour long-term care worker basic training unless exempt as described in WAC 388-112A-0090: Assisted living facilities. (4) Assisted living facility administrators or their designees within one hundred twenty days of date of hire. (5) Long-term care workers in assisted living facilities within one hundred twenty days of their date of hire. Long-term care workers must not provide personal care without direct supervision until they have completed the seventy-hour long-term care worker basic training.

Record review showed the ALF hired Staff D, on 11/06/2025. Staff D's employee file had no documentation that they had completed basic training, 141 days after their date of hire.

Specialty Training

NOTE: WAC 388-112A-0495 What are the specialty training and supervision requirements for long-term care workers in adult family homes, assisted living facilities, and enhanced services facilities? Assisted living facilities. (4) If an assisted living facility serves one or more residents with special needs, the assisted living facility must ensure that a long-term care worker employed by the facility demonstrates completion of or completes and demonstrates competency in specialty training within 120 days of hire.

Record review of the ALF's Resident Characteristic Roster, dated 03/25/2026, showed 26 residents living in the ALF had a [redacted] diagnosis and one resident living in the ALF had a [redacted] diagnosis.

Record review of the ALF's undated Disclosure of Services, Subsection 7, Care for Residents with Dementia, Developmental Disabilities, or Mental illness showed that if the ALF chose to serve residents with dementia, developmental disabilities, or mental health issues, they would provide employees with specialty training.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2328	Compliance Determination # 74913
Plan of Correction	Mountain Glen Retirement Community	Completion Date
Page 4 of 6	Licensee: Cascade Living Group - Mt Glen, LLC	03/31/2026

Review of staff records showed the ALF hired Staff C (Care Associate), on 09/19/2025. Staff C's employee file had no record of developmental disabilities specialty training, 220 days after their date of hire.

Review of staff records showed the ALF hired Staff D, on 11/06/2025. Staff D's employee filed had no record of dementia, mental health or developmental disabilities specialty training, 141 days after their date of hire.

Cardiopulmonary Resuscitation (CPR) and First Aid Training

NOTE: WAC 388-112A-0720 What are the CPR and first-aid training requirements? (2) Assisted living facilities. (a) Assisted living facility administrators who provide direct care and long-term care workers must have and maintain a valid CPR and first-aid card or certificate within thirty days of their date of hire.

Record review showed the ALF hired Staff C, on 09/19/2025. Staff C's employee file showed their CPR and first aid training expired on 02/05/2026. No current CPR and first aid training card was available for review.

In an interview, on 03/26/2026 at 1:07 PM, Staff H (Business Office Manager) stated that while reviewing files they noted that Staff D did not have their ORSA training and that Staff D had been enrolled in basic training and specialty training since January but had not completed it.

In an interview, on 03/26/2026 at 1:12 PM, Staff H stated that they were aware that Staff C needed CPR and developmental disabilities specialty training.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Mountain Glen Retirement Community is or will be in compliance with this law and / or regulation on (Date) 05/10/2026

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Jeff Clarke — 04/15/2026

Administrator (or Representative) — Date

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_____ _____

Administrator (or Representative) Date

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Findings included...

NOTE: Washington Administrative Code (WAC) 246-215-03526 Temperature and time control—Ready-to-eat, time/temperature control for safety food, date marking (Food and Drug Administration ((FDA)) Food Code 3-501.17). (2) Except as specified in subsections (5) through (7) of this section, refrigerated, ready-to-eat, time/temperature control for safety food prepared and packaged by a food processing plant must be clearly marked, at the time the original container is opened in a food establishment and if the food is held for more than twenty-four hours, to indicate the date or day by which the food must be consumed on the premises, sold, or discarded, based on the temperature and time requirements specified in subsection (1) of this section and: (4) a date marking system that meets the criteria stated in subsections (1) and (2) of this section may include: (c) marking the date or day the original container is opened in a food establishment, with a procedure to discard the food on or before the last date or day by which the food must be consumed on the premises, sold, or discarded as specified under subsection (2) of this section; or

The following was observed during a kitchen inspection on 03/26/2026:

At 12:01 PM, in the dry storage room, there were chips and food debris under a metal rack. There were three bags of breakfast cereal and one bag of vanilla cookies that were not labeled and not dated.

At 12:09 PM, a reach in freezer had one bag of bagels, two bags of waffles and two plastic containers with a green substance that were not labeled and not dated.
The following was observed during a kitchen inspection on 03/27/2026:

At 2:48 PM, a reach in freezer had one bag of opened fish sticks and one bag of opened corn kernels that were not labeled and not dated.

In an interview, on 03/26/2026 at 12:10 PM, Staff G (Dining Services Director) stated that food items that were opened should have had a label and a date.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2526	Compliance Determination # 74913
Plan of Correction	Mountain Glen Retirement Community	Completion Date
Page 6 of 6	Licensee: Cascade Living Group - Mt Glen, LLC	03/31/2026

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Mountain Glen Retirement Community is or will be in compliance with this law and / or regulation on (Date) 03/10/2026

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative) 04.15.2026 Date

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Administrator (or Representative) Date

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