STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
Residential Care Services • RCSIDR@dshs.wa.gov

July 13, 2026
(email)

Licensee: Riverview Lutheran Retirement Community of Spokane
Riverview Terrace
1801 E Upriver Dr
Spokane, WA 99207

IDR RESULTS

Statement of Deficiency (SOD) Date: 05/20/2026
ALF #2405

Dear Provider:

Thank you for participating in the Informal Dispute Resolution (IDR) process on 07/07/2026.

During the IDR, your dispute regarding the following was reviewed:

WAC 388-78A-2640 – Reporting a significant change in a resident's condition

The following information was considered during the review:

- All materials presented by the Assisted Living Facility ;
- All oral statements and explanations offered by the Assisted Living Facility ;
- Records gathered by the Residential Care Services (RCS) regional staff;

After careful review and consideration, the outcome of the IDR review is as follows:

WAC 388-78A-2640 – Reporting a significant change in a resident's condition - **Citation edited as follows:**

Change in mental function language removed from assessment findings.
Change in mental condition and risk of unmet care needs language removed from the deficient practice statement.

Next Steps:

- Review the attached amended cover letter and SOD reflecting the change noted above.
- Follow instructions according to the cover letter to the SOD.

Note: The length of time for completion and posting of final documents to the DSHS locator, including amended documents, will vary. If you are looking for specific information not currently posted, please contact pdd@dshs.wa.gov.

If you have any questions, please contact me at scotti.bower1@dshs.wa.gov

Sincerely,

Scotti Bower
IDR Program Manager
Residential Care Services

cc: Regional Administrator, Region 1
Field Manager, Region 1 Unit B
Statewide and Regional Long Term Care Ombudsman
Central File
IDR File