



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

January 24, 2024

ELECTRONIC-FACSIMILE

Administrator
Cordata Court, Assisted Living & Memory Care
4415 Columbine Dr
Bellingham, WA 98226

Assisted Living Facility License #**2481**
Licensee: PSL Associates, LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On January 10, 2024, the Department of Social and Health Services (DSHS), Residential Care Services completed a follow-up visit at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **Cordata Court, Assisted Living & Memory Care**, located at **4415 Columbine Dr, Bellingham**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated January 10, 2024.

Civil Fines

WAC 388-78A-2210(1)(b) Medication services.

\$400.00

The licensee failed to provide safe medication services for two residents. This failure resulted in one resident taking medication not prescribed by their physician and the other resident not receiving medications as prescribed and placed these residents at risk for medical complications.

This is an uncorrected deficiency previously cited on October 4, 2023.

WAC 388-78A-2474(2)(a) Training and home care aide certification requirements. **\$400.00**

WAC 388-112A-0400(3)(b)(4)(b) What is specialty training and who is required to take it?

The licensee failed to ensure six staff members completed specialized dementia training. This failure resulted in six staff members not being trained to support residents with dementia issues and placed the residents with a dementia diagnosis at risk of unmet care needs.

This is an uncorrected deficiency excluding WAC 388-112A-0400(3)(c) and (4)(c), previously cited on October 4, 2023.

WAC 388-78A-2480(1) Tuberculosis—Testing—Required. **\$200.00**

The licensee failed to ensure two staff members were screened for tuberculosis (TB) (a potentially fatal infectious disease that mainly affects the lungs) within three days of hire. This failure resulted in both staff not being screened for TB and placed the safety of all the residents at risk for potentially being exposed to an infectious respiratory disease.

This is an uncorrected deficiency previously cited on October 4, 2023.

WAC 388-78A-2230(1)(c)(ii) Medication refusal. **\$200.00**

The licensee failed to ensure the physician was notified for one resident when the resident refused to take medications as prescribed. This failure resulted in resident's physicians not being aware of the missed medications and placed the resident at risk for not receiving informed decisions by their health care provider and complications related to untreated health care needs.

This is an uncorrected deficiency previously cited on October 4, 2023.

WAC 388-78A-2100(2)(b) On-going assessments. **\$400.00**

The licensee failed to complete an assessment for one resident for the use of a transfer pole and bedrail.

This failure resulted in the resident not being assessed to safely use these assistive devices and placed the resident at risk for injury.

NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

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Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Kim Ripley, Field Manager
Region 2, Unit A
3906 172nd St NE Suite 100
Arlington, WA 98223
Phone: (206) 794-8568 / Fax: (360) 651-6940
rcsregion2email@dshs.wa.gov

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

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Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$1,600.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check,** to:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, Washington 98507-9501
1-800-562-6114 (extension 45919)
OFRMMISVendor@dshs.wa.gov

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

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If you have any questions, please contact Kim Ripley, Field Manager, at (206) 794-8568.

Sincerely,



Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 2, Unit A
RCS Regional Administrator, Region 2
HCS Regional Administrator, Region 2
DDA Regional Administrator, Region 2
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
HP