



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

PSL Associates, LLC
Cordata Court, Assisted Living & Memory Care
4415 Columbine Dr
Bellingham, WA 98226

RE: Cordata Court, Assisted Living & Memory Care # 2481

Dear Administrator:

This document references the following complaint numbers 200031.

The Department completed a full inspection and complaint investigation of your Assisted Living Facility on 11/05/2025 and found that your facility does not meet the Assisted Living Facility requirements.

The Department:

- Wrote the enclosed report; and
- May take licensing enforcement action based on many deficiency listed on the enclosed report; and
- May inspect your program to determine if you have corrected all deficiencies; and
- Expects all deficiencies to be corrected within the timeframe accepted by the department.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately;
 - Contact the Field Manager for clarifications related to the Statement of Deficiencies (SOD);
 - Within 10 calendar days after you receive this letter, complete and return the enclosed 'Plan/Attestation Statement';
 - o Sign and date the enclosed report;
 - o For each deficiency, indicate the date you have or will correct each deficiency;
- null

Jamie Singer, Field Manager
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.

11/05/2025

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Region 2, Unit J

Preferred methods:

eFax: (206) 971-6791

Email: rcsregion2email@dshs.wa.gov

Optional method:

20311 52nd Ave W, Suite 100

Lynnwood, WA 98036

- Complete correction(s) within 45 days, or sooner if directed by the Department, after review of your proposed correction dates.
- Have your plan approved by the Department.

Consultation(s):

In addition, the Department provided consultation on the following deficiency or deficiencies not listed on the enclosed report.

WAC 388-78A-2620 Pets. If an assisted living facility allows pets to live on the premises, the assisted living facility must:

(2) Ensure animals living on the assisted living facility premises:

(a) Have regular examinations and immunizations, appropriate for the species, by a veterinarian licensed in Washington state;

The Assisted Living Facility failed to have a current exam and vaccinations for one pet residing in the ALF. This placed the residents at risk of illness and disease.

You Are Not:

- Required to submit a plan of correction for the consultation deficiency or deficiencies stated in this letter and not listed on the enclosed report.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

In Addition, You May:

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive this letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
 - o You can make an IDR request and find directions on the IDR web page at:
<https://www.dshs.wa.gov/altsa/idr>

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If You Have Any Questions:

- Please contact me at (253)312-1446.

Sincerely,



Jamie Singer, Field Manager

Region 2, Unit J

Residential Care Services

Enclosure

This document was prepared by Residential Care Services for the Locator website.



Residential Care Services Investigation Summary Report

Provider/Facility: Cordata Court, Assisted
Living & Memory Care
License/Cert.#: 2481

Provider Type: Assisted Living Facility

Intake ID: 200031

Compliance Determination #: 68112

Region/Unit #: RCS Region 2 / Unit J

Investigator: Melissa Phillips

Investigation Date(s): 11/03/2025 through 11/05/2025

Complainant Contact Date(s):

Allegation(s):

There are staff sleeping on shift and not providing necessary care to residents.

Investigation Methods:

Sample:	Total residents: 81 Resident sample size: 9 Closed records sample size: 0
Observations:	Residents Staff to resident interactions Environmental tour
Interviews:	Residents Staff Health and Wellness Director
Record Reviews:	Assessments Service plans Medication Administration Records

Investigation Summary:

Interviews with residents and staff found no evidence of staff sleeping on shift or of unmet resident care needs. Record review showed medications were being provided as prescribed. No failed practice was identified.

Conclusion / Action:

- ☐ Failed Provider Practice Identified / Citation(s) Written
- ☒ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A