STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

08/20/2026

PSL Associates, LLC
Cordata Court, Assisted Living & Memory Care
4415 Columbine Dr
Bellingham, WA 98226

RE: Cordata Court, Assisted Living & Memory Care # 2481

Dear Administrator:

This letter addresses deficiencies occurring in the report(s) for: Compliance Determination(s) 82530 (Completion Date 08/20/2026) and 78494 (Completion Date 06/23/2026).

The Department completed a follow-up inspection of your Assisted Living Facility on 08/20/2026 and found no deficiencies.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2474 Training and home care aide certification requirements.

(2) The assisted living facility must ensure all assisted living facility administrators, or their designees, and caregivers hired on or after January 7, 2012 meet the long-term care worker training requirements of chapter 388-112A WAC, including but not limited to:

(4) The assisted living facility must ensure all persons listed in subsection (2) of this section, obtain the home-care aide certification.

The Department staff who did the On Site verification:
Helen Fisher, Complaint Investigator

If you have any questions, please contact me at (253)312-1446.

Sincerely,

Jamie Singer

This document was prepared by Residential Care Services for the Locator website.

Jamie Singer, Field Manager
Region 2, Unit J
Residential Care Services

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Residential Care Services
Investigation Summary Report

Provider/Facility: Cordata Court, Assisted Living & Memory Care
License/Cert.#: 2481
Compliance Determination #: 78494
Investigator: Helen Fisher
Investigation Date(s): 06/04/2026 through 06/23/2026
Complainant Contact Date(s):

Provider Type: Assisted Living Facility

Intake ID: 226453
Region/Unit #: RCS Region 2 / Unit J

Allegation(s):
Staff working at the Assisted Living Facility (ALF) may have no certificate or credentials.

Investigation Methods:

Sample:	Total residents: 79 Resident sample size: 0 Closed records sample size: 0
Observations:	Staff
Interviews:	Management Care Staff Nursing Staff
Record Reviews:	Employees Credentials

Investigation Summary:
Review of employees credentials found 1 of 5 staff did not have a certificate after the given timeline. Failed practice identified. A citation was written for noncompliance with Washington Administrative Code 388-78A-2474 Training home care aide certification requirements.

Conclusion / Action:

- [x] Failed Provider Practice Identified / Citation(s) Written
- [ ] Failed Provider Practice Not Identified / No Citation Written
- [ ] N/A

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Statement of Deficiencies	License #: 2481	Compliance Determination # 78494
Plan of Correction	Cordata Court, Assisted Living & Memory Care	Completion Date
Page 1 of 3	Licensee: PSL Associates, LLC	06/23/2026

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 06/04/2026 of:

Cordata Court, Assisted Living & Memory Care
4415 Columbine Dr
Bellingham, WA 98226

This document references the following complaint number(s): 225315, 226453

The following sample was selected for review during the unannounced on-site visit: 0 of 79 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Helen Fisher, Complaint Investigator

From:
DSHS, Home and Community Living Administration
Residential Care Services, Region 2 , Unit J
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

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Page 2 of 3	Licensee: PSL Associates, LLC	06/23/2026

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jennie Siegen — Residential Care Services — 6/29/2026 — Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Chris Mason — Administrator (or Representative) — 7/1/2026 — Date

WAC 388-78A-2474 Training and home care aide certification requirements.

(2) The assisted living facility must ensure all assisted living facility administrators, or their designees, and caregivers hired on or after January 7, 2012 meet the long-term care worker training requirements of chapter 388-112A WAC, including but not limited to:

(4) The assisted living facility must ensure all persons listed in subsection (2) of this section, obtain the home-care aide certification.

This requirement was not met as evidenced by:

Based on interviews and record reviews, the Assisted Living Facility (ALF) failed to ensure 1 of 5 staff (Staff A) obtained certification within 365 days from date of hire. This failure resulted in Staff A not having a Home Care Aide (HCA) certification required to perform their job duties placed all 79 residents at risk for being cared for by uncertified staff.

Findings included...

NOTE: Washington Administrative Code 388-112A-0105 - Who is required to obtain home care aide certification and by when? (1) All long-term care workers must obtain home care aide certification as provided in chapter 246-980 WAC.

Record reviews showed ALF hired Staff A, Care Staff, on 09/07/2024. Staff A's records did not show HCA documentation available for review.

In an interview, on 06/24/2025 at 2:14 PM, Staff A stated that they had not taken the test for HCA certification and did not elaborate the reason.

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Page 3 of 3	Licensee: PSL Associates, LLC	06/23/2026

Review of the Washington State Provider Credential Search database, on 06/05/2026, confirmed Staff A did not have an HCA.

In an interview on 06/04/2026 at 12:53 PM, Staff B, (Health and Wellness Director) stated that Staff A had not been certified as HCA.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Cordata Court, Assisted Living & Memory Care is or will be in compliance with this law and / or regulation on (Date) 8/1/2026

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative) Date 7/1/26

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