



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

May 21, 2024

ELECTRONIC-FACSIMILE

Administrator
Brookdale Olympia West
420 Yauger Way SW
Olympia, WA 98502

Assisted Living Facility License #**2497**
Licensee: BKD Clare Bridge of Olympia LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On May 9, 2024, the Department of Social and Health Services (DSHS), Residential Care Services completed a follow-up visit at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **Brookdale Olympia West**, located at **420 Yauger Way SW, Olympia**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated May 9, 2024.

Civil Fines

WAC 388-78A-2040 (1) Other requirements.

\$750.00

The licensee failed to ensure that all fire extinguishers had service tags that showed when they were serviced and checked and failed to ensure that all fire extinguishers were serviced yearly for one facility reviewed. These failures placed all 41 residents, staff, and visitors at risk of harm during a fire.

This is an uncorrected and recurring deficiency previously cited on March 06, 2024 and December 14, 2023.

WAC 388-78A-2305 (1)(2) Food sanitation.

\$800.00

The licensee failed to ensure food was stored and labeled properly for three kitchen areas reviewed. The facility failed to ensure proper hand hygiene and infection control practices were conducted for five staff. These failures placed all 41 residents at risk for exposure to food-borne illnesses and at risk for receiving food that was incorrectly stored and prepared.

This is an uncorrected and recurring deficiency previously cited on March 06, 2024 and December 14, 2023, for subsection (1).

WAC 388-78A-3090 (1)(a)(b)(c)(d) Maintenance and housekeeping.

\$800.00

The licensee failed to provide a safe, sanitary, and well-maintained environment for three areas within the building. The facility failed to keep exterior grounds in good repair, equipment, and furnishings clean for one facility reviewed. These failures resulted in all 41 residents receiving care and services in an environment that was unsafe, unsanitary, and with unmaintained living conditions.

This is an uncorrected and recurring deficiency previously cited on March 06, 2024 and December 14, 2023, for subsection (1)(a)(b)(c)(d), and July 13, 2021 for subsection (1)(a).

NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Cory Cisneros, Field Manager
Region 3, Unit E
6639 Capitol Blvd SW Point Plaza West
Tumwater, WA 98501
Phone: (253) 254-3190 / Fax: (360) 664-8451
rcsregion3email@dshs.wa.gov

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Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

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Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$2350.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check**, to:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, WA 98507-9501
(360) 664-5919 / FAX: (360) 664-8401
OFRMMISVendor@dshs.wa.gov

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

If you have any questions, please contact Cory Cisneros, Field Manager, at (253) 254-3190.

Sincerely,



Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit E
RCS Regional Administrator, Region 3
HCS Regional Administrator, Region 3
DDA Regional Administrator, Region 3
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
JB