



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

August 23, 2023

Jennifer Hills-Administrator
Brookdale Olympia West
420 Yaeger Way SW
Olympia, WA 98502

IDR SCHEDULING LETTER

License # 2497

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding the Statement of Deficiencies dated July 28, 2023.

Based on your conversation with IDR Program staff, your IDR review meeting is scheduled for:

- **Date and Time** September 5th, 2023 at 1:30pm
- **Type of Review** Direct/Teams

You can call 1-564-999-2000 conference ID 408 065 819# or you may join the Teams meeting via computer with the link from your calendar invitation.

You indicated you are disputing the following citation(s):

WAC 388-78A-2610 and WAC 388-78A-2630

You indicated the following individuals will participate and represent your facility in the IDR process:

Jennifer Hills-Executive Director, Glenna Wicket-District Director, and Kim Morrow-District Director of Clinical Services

Please provide additional documentation specifically related to the citation(s) you are disputing at least one week prior to the scheduled IDR date by emailing them to RCSIDR@dshs.wa.gov, by faxing them to (360) 725-3225, or by mailing them to:

IDR Program Manager
Residential Care Services, ALTSA
PO Box 45600
Olympia, Washington 98504-5600

If you have any questions, please contact me at (360) 725-3410 or Staci Dilg at (360) 725-2307.

Sincerely,

Nichole Huit

Nichole Huit for
Staci Dilg
IDR Program Manager
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit E
Regional Long Term Care Ombuds
State Long Term Care Ombuds
Field File
Central Files
IDR File